AFL COMMUNITY FOOTBALL LEAGUE ADMIN PLAYHQ USER GUIDE





Version 3, 14th January





Contents

1.	Terminology	6
2.	Creating a PlayHQ Account	7
3.	Logging in and accessing your database as an League Admin	10
4.	My Organisation – Admins	11
5.	My Organisation – Overview	13
	Adding/Updating Details	13
	Adding/Updating Contacts	16
	Adding/Updating Notifications	16
	Creating Vouchers	17
	Setting Up Online Payments	18
6.	Settings – General	21
	Government Vouchers	21
7.	Merchandise	22
8.	Create Competition	26
	Configure the Game Default Settings.	27
	Configure Grade Default Settings	30
	Edit Competition Settings	33
9.	Create a Season	34
	Edit Season Settings	38
10.	Create Grades	39
	Edit Grade Game Settings	43
	Edit Grade Settings	44
11.	Registration Setup	45
	League Custom Fields	45
	League Conditional Custom Fields	47
	Club	49





12.	Club Management	53
	Accept Competition Invitation	53
	Club Custom Fields	54
	Club Conditional Custom Fields	55
	Age Groups	55
	Registration Form Setup	58
	Family Member Discount	62
	Create Teams	63
	Edit Team Settings	64
	Allocate Teams to Grades	65
	Allocate Players to Teams	68
	Allocate Coaches, Assistant Coaches & Team Managers to Teams	72
13.	Competition Management	78
	Generate Fixture	78
	Add Finals Fixtures	82
	Edit Fixture Settings	85
	Delete Fixture	87
	Edit Game	88
	Edit Grade General Settings	89
	Upload Fixture	90
	Fixture Clash Resolution	92
	Regrade Teams	95
	View Regrade History	100
	View Ladder	100
	Ladder Adjustments	100
	Ladder Grade Settings	101
	Player Restriction Exemption	101
	Finals Eligibility	104
	League Awards	107
	Player Points	107
	Setting Player Points to Players	107
	Setting Player Points Limit to Teams	109





14.	Game Day	111
	Create Line-up	111
	Edit Line-up	115
	Edit Coaching Staff	115
	Edit Volunteers	116
	Add Unallocated Players to Line-up	116
	Game Permits	118
	Add Unallocated Coach to Coaching Staff	120
	Add Unallocated Assistant Coaches to Coaching Staff	122
	Game Sheet	124
	Add Match Results & Player Statistics	126
	Incidents & Suspensions	129
	Life Bans	137
	LiveScore	138
15.	Access / View Fixtures, Ladders & Results on Public Website	148
16.	Participant Registration	154
	Profile Matching	165
	Profiles that don't require verification	166
	Profiles that require verification	167
	Profiles that can't be claimed and merged	169
	Pending Registrations	170
	View Participants in League	174
	View Participant Details	175
	Cancel Participant Registration	177
	Duplicate Management	179
	Edit Participant Details	182
17.	Participant Portal	183
	Profile	185
	Registration History	191
	My Public Profile	192
	My Teams	192
	Team Manager Access	195
	Squad	195
	Select Team & Add Match Result Details	197





18.	Transfers & Permits	212
	Settings	212
	Player Initiated Transfer	213
	Club Initiated Transfer	216
	Manage Transfer Requests	218
	Request Season Permit	221
	Manage Season Permit Requests	223
19.	Reports	225
20.	Integrations - Mailchimp	227
21.	Websites	233
22.	Support	234
	Community Football Resources	234
	AFL Customer Service Team	234
	Season Setup Checklist	235





1. Terminology

The change of the online competition management platforms has resulted in some changes to the terminology as follows.

Admins in PlayHQ formerly known as Users in the GameDay (SportsTG) system.

Admin Body in PlayHQ formerly known as State or Region in the GameDay (SportsTG) system.

Admin Portal in PlayHQ formerly known as Database in the GameDay (SportsTG) system.

Allocations in PlayHQ formerly known as Fixture Grid in the GameDay (SportsTG) system.

Competition in **PlayHQ** is an extra level within an League which allows League Admins to create more than one Competition in an League i.e. League Seniors & League Juniors.

Discipline in **PlayHQ** is a new term which is related to Incidents & Suspensions.

Domestic in PlayHQ formerly known as Venue Allocation in the GameDay (SportsTG) system.

Fees in PlayHQ formerly known as Products in the GameDay (SportsTG) system.

Format in PlayHQ formerly known as Type in the GameDay (SportsTG) system.

Gameday Permit in PlayHQ formerly known as Type 1 Match Day Permit in the GameDay (SportsTG) system.

Game Day in PlayHQ formerly known as Match Results in the GameDay (SportsTG) system.

Game Sheet in PlayHQ formerly known as Team Sheet in the GameDay (SportsTG) system.

Grade in PlayHQ formerly known as Competition in the GameDay (SportsTG) system.

Ladder points average in **PlayHQ** formerly known as Percentage Wins Ladder (Match Ratio) in the GameDay (SportsTG) system.

Life Ban in PlayHQ formerly known as Deregistered in the GameDay (SportsTG) system.

Line-up in PlayHQ formerly known as Selected Players in the GameDay (SportsTG) system.

OfficialsHQ in PlayHQ formerly known as Schedula in the GameDay (SportsTG) system.

Participant in PlayHQ formerly known as Member in the GameDay (SportsTG) system.

Season Permit in **PlayHQ** formerly known as Type 2 Local Interchange Permit or Type 3 Temporary Transfer in the GameDay (SportsTG) system.

Tournament in PlayHQ formerly known as Pools Competition in the GameDay (SportsTG) system.



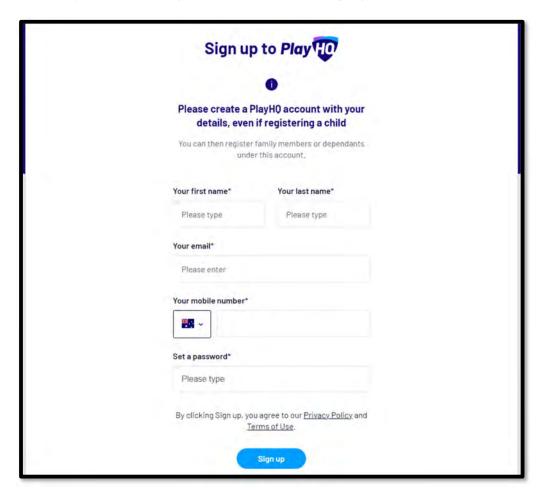


2. Creating a PlayHQ Account

To create a PlayHQ account go to https://playhq.com and in the top right corner click on the Sign up button.



You will land on the **Sign up to PlayHQ** page. Add **Your first name**, add **Your Last Name**, add **Your email**, add **Your mobile number**, add a password in **Set a password** and click on the **Sign up** button.

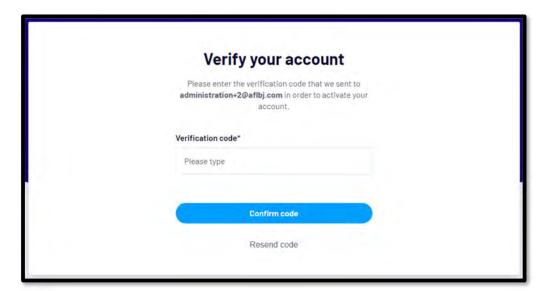


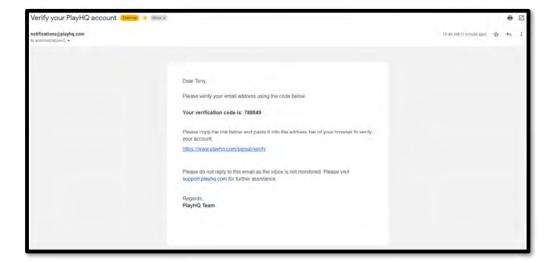




Creating a PlayHQ Account (cont)

You will be taken to the Verify your account page and you will be sent an email with a Verification code.





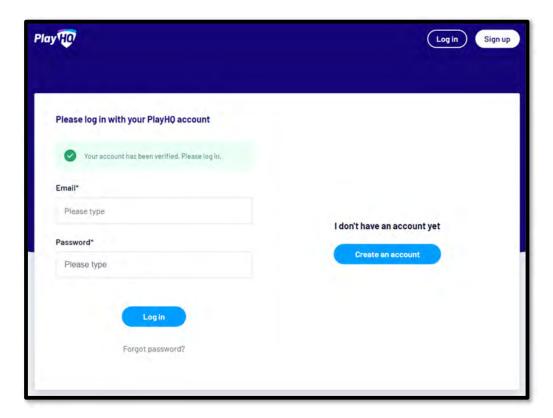




Creating a PlayHQ Account (cont)

Add the **Verification code** on the **Verify your account** page and click on the **Confirm code** button.

You will be taken to the login page and confirmation message – Your account has been verified. Please log in. – where you be able to enter your **Email** and **Password** and click on the **Login** button.







3. Logging in and accessing your database as an League Admin

To login and access any database go to https://afl.playhq.com/ and enter the username & password you have registered.



When you have logged in you see the name of the organisation you are **Using as** in the top left corner. If you are an admin for more than one organisation you can click in the **Using as** area and it will show you a list of all of the organisation you have access to.







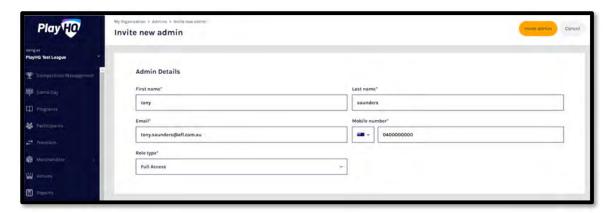
4. My Organisation - Admins

In the left-hand menu click on My Organisation then select Admins.

In the **Active** Users tab click on the **Invite new admin** button.



Add the administrator's details and click on the **Invite Admin** button in the top right corner.



The administrator will be added and you will return to the **Active Users** list with confirmation message. The administrator will receive an email from PlayHQ inviting them to either create an account or login to the platform.

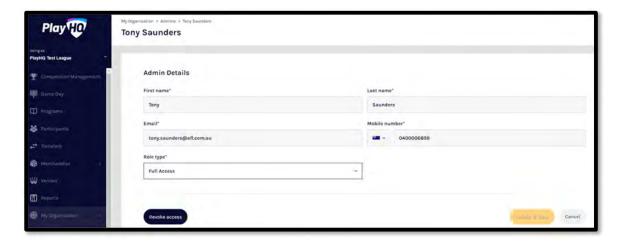




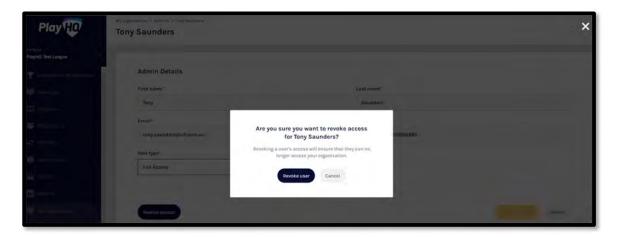


My organisation – Admins (cont)

To remove an administrator in the **Active Users** list click on the **Edit** button for the user you want to remove and click on the **Revoke User** button.



A warning message will pop up, to continue click on the **Revoke User** button or if you do not want to remove click on the **Cancel** button.



The administrator will be removed and you will return to the Active Users list with confirmation message.







5. My Organisation - Overview

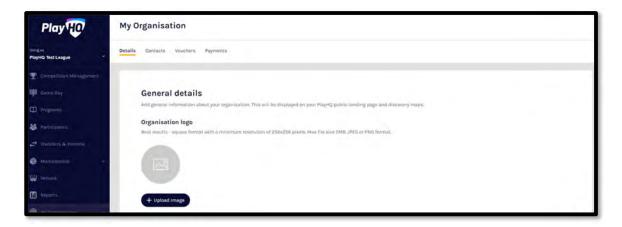
In the left-hand column go to My Organisation then select Overview.

Adding/Updating Details

Click on the **Details** tab.

Please note this information is important as it appears on your organisation's PlayHQ registration page.

To add your organisation's logo click on the **Upload Image** button and follow the prompt to locate and upload the file.



In the **Description** area you can information about your organisation, add a primary contact **Email**, add a primary contact **Phone number** and add an **Organisation website** URL if applicable.



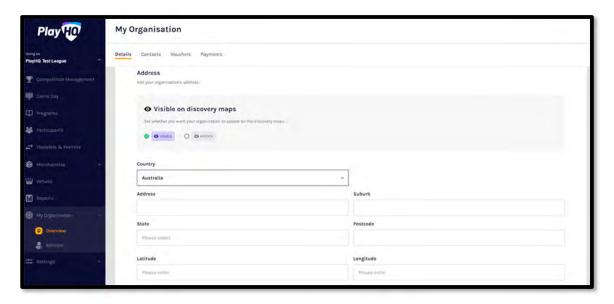




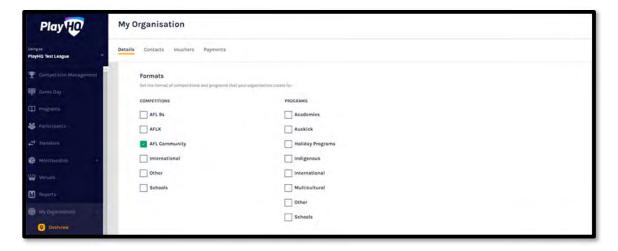
My Organisation - Overview - Adding/Updating Details (cont)

In the **Address** area, if you are club click on the **Visible** button in the **Visible on discovery maps** section, add **Address**, add **Suburb**, select **State**, add **Postcode** and add **Latitude** & **Longitude** if known.

Please note this information is important as it appears on your organisation's PlayHQ registration page and selecting Visible makes your organisation active on the www.play.afl locator.



In the Formats area please ensure the only box that is ticked is AFL Community in the Competitions column.







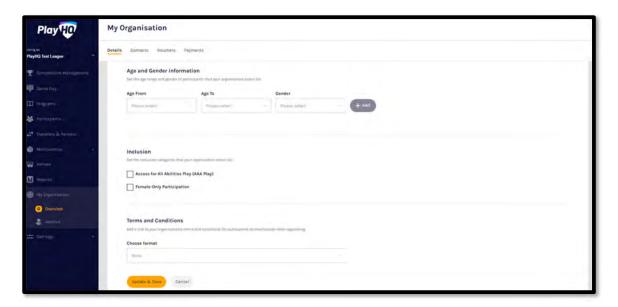
My Organisation - Overview - Adding/Updating Details (cont)

The **Age and Gender information** area is optional but if you wish to show on the public website select **Age From**, select **Age To** and select **Gender**.

The **Inclusion** area is optional but if you wish to show on the public website tick the box for **Access for All Abilities** (AAA Play) and/or **Female-Only Participation**.

Adding your organisation's **Terms and Conditions** is optional but if you would to add there is two options available – **Website URL** or **Text Input**.

Click on the **Update & Save** button at the bottom of the page.







Adding/Updating Contacts

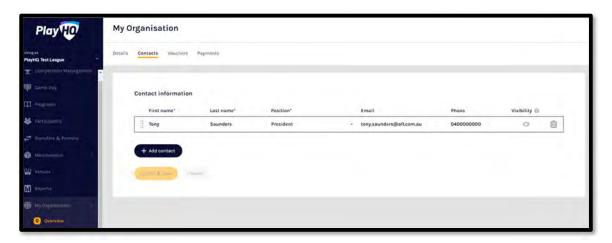
Click on the **Contacts** tab. Add one or more contact for your organisation, it is mandatory to add **First Name**, **Last Name** and select **Position** fields.

To make a contact visible on the organisation's PlayHQ website page click on the (Visibility) icon and it will change to the organisation's PlayHQ website page click on the visibility) icon and it will change to the organisation's PlayHQ website page click on the visibility) icon and it will change to the organisation's PlayHQ website page click on the visibility) icon and it will change to the organisation's PlayHQ website page click on the visibility icon and it will change to the visibility icon and it will be organisation's PlayHQ website page click on the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and it will be organized to the visibility icon and vis

To remove a contact click on the icon.

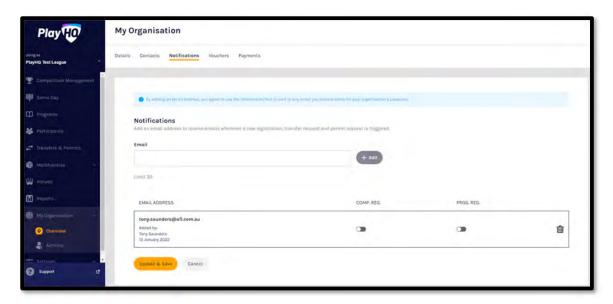
Click on the **Update & Save** button at the bottom of the page.

Please note this information is important as it appears on your organisation's PlayHQ registration page.



Adding/Updating Notifications

Click on the **Notifications** tab, you can add up to 30 **Email** contacts to receive registration notifications via email. Add an email address in **Email** area and click on the **+ Add** button.





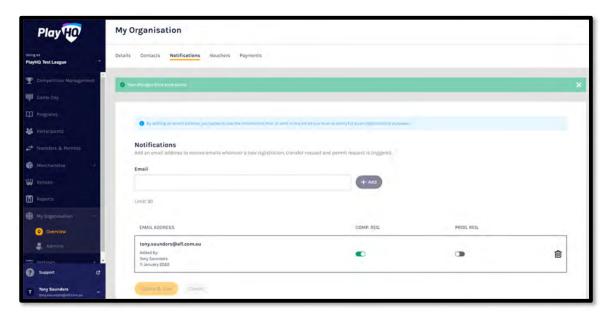


My Organisation - Overview - Adding/Updating Notifications (cont)

Turn on Comp. Reg. and click on the Update & Save button.

The contact will be added with a confirmation message advising the changes have been saved.

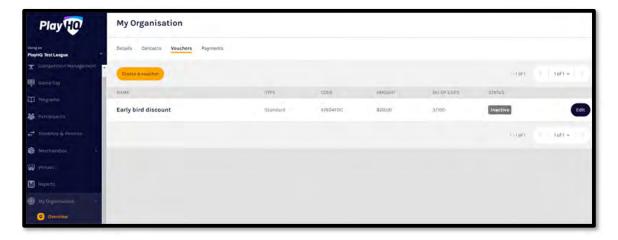
To remove a contact, click on the icon and click on the **Update & Save button.**



Creating Vouchers

Vouchers are an exciting new feature in the PlayHQ platform which enable Community Football Leagues and Clubs to provide a discount to their organisation registration fees at the payment stage of the registration process.

Click on the **Vouchers** tab. If you wish to add a voucher, click on **Create a Voucher**.

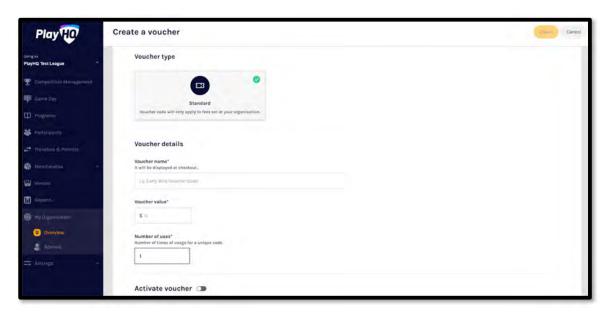






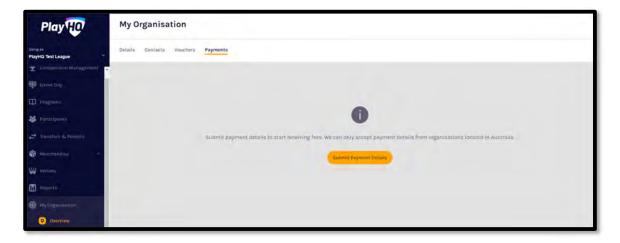
My Organisation - Overview - Creating Vouchers (cont)

Add **Voucher name**, add **Voucher value**, add **Number of uses**, turn on **Activate voucher** and click on the **Create** button in the top right corner.



Setting Up Online Payments

Click on the **Payments** tab, click on the **Submit Payment Details** button and complete the required fields.

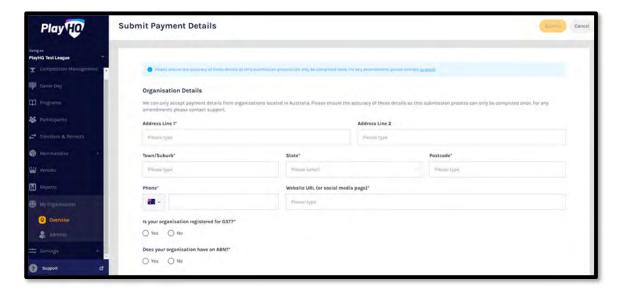




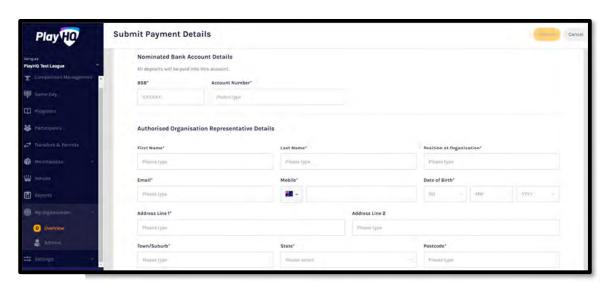


My Organisation - Overview - Setting Up Online Payments (cont)

Add Organisation details and select answers to GST questions.



Add Organisation bank details and representative details.





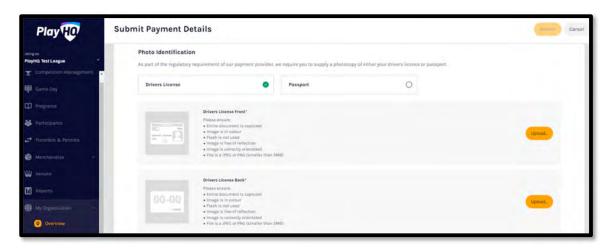


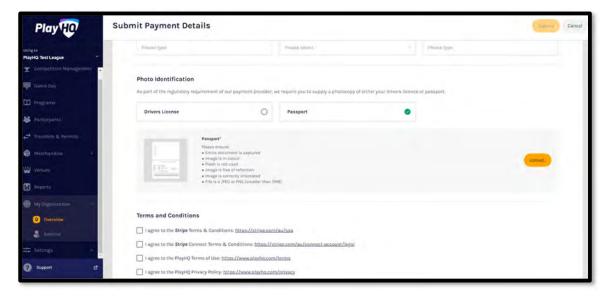
My Organisation - Overview - Setting Up Online Payments (cont)

Select Photo Identification method, either Drivers License OR Passport and upload image(s).

Agree to all of the **Terms and Conditions**.

Click on the **Submit** button in the top right corner.









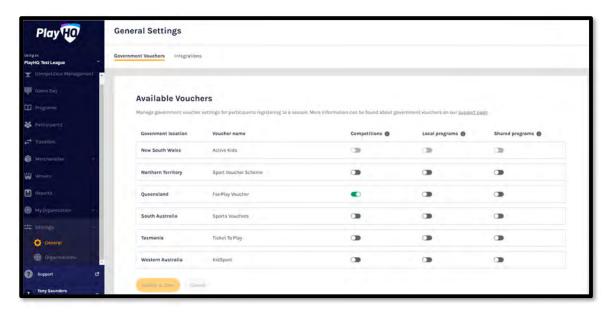
6. Settings - General

In the left-hand column go **Settings** then select **General**.

Government Vouchers

If your organisation is registered with your state government voucher program you can turn on the button in the **Competitions** column and click on the **Update & Save** button.

Please note you can turn on more than one state for those organisations that cross a state border.



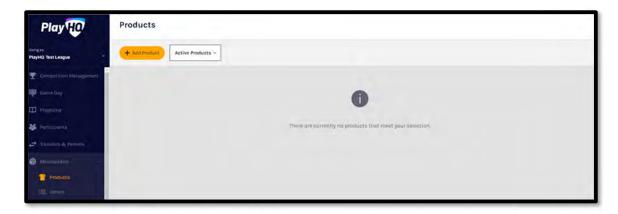




7. Merchandise

This section is optional and is only required to be completed if your organisation wishes to sell merchandise.

In the left-hand column go to Merchandise, select Products and click on the Add Product button.



On the **Add Product** page add the **Product Name** and **Description**. Turn **Product Active** on or off, the default would be on but if the product becomes unavailable change to off.



Upload an Image of the product if you have one (optional), up to 10 images can be uploaded.





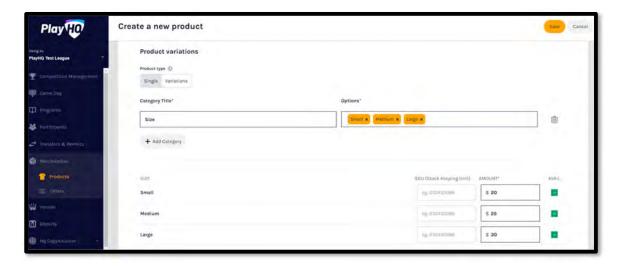


Merchandise (cont)

Select **Product Single** and add one value for the product.



Or select **Product Variations** and add the variations with their value.



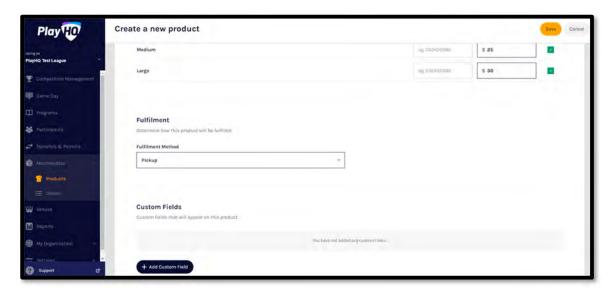




Merchandise (cont)

Select **Fulfilment Method** – **Pickup** or **Delivery** – if **Delivery** is selected it will prompt the customer to add a shipping address in the registration process.

If you wish add a custom field linked to a variant, under **Custom Fields** click on the **Add Custom Field** button.

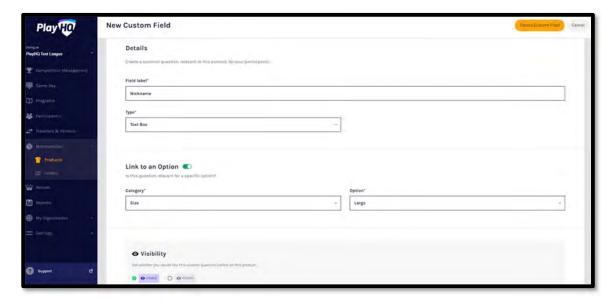


On the New Custom Field page add a Field Label and select the Type.

Turn on Link to an Option, select a Category and an Option.

Under Visibility select Visible or Hidden.

Click on the **Create Custom Field** button in the top right corner.

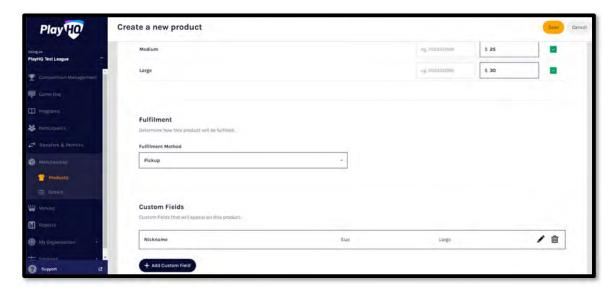






Merchandise (cont)

You will be returned to the **Create a new product** page, click the **Save** button in the top right corner.



You will be returned to the **Products** page with confirmation message that the product was created successfully.

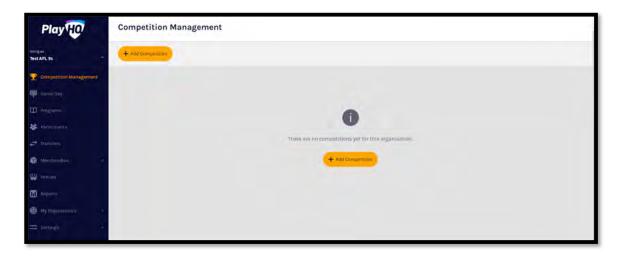




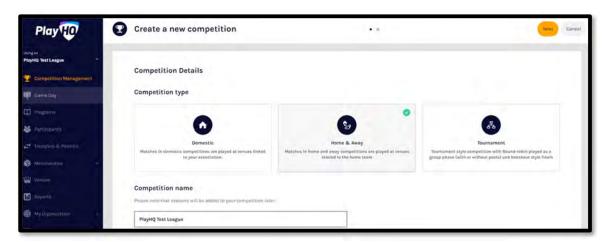


8. Create Competition

To **Create a new competition**, in the left menu click on **Competition Management** and click on the **Add Competition** button.



In Competition type select Home & Away and add a Competition Name (this can be the same as the League name).



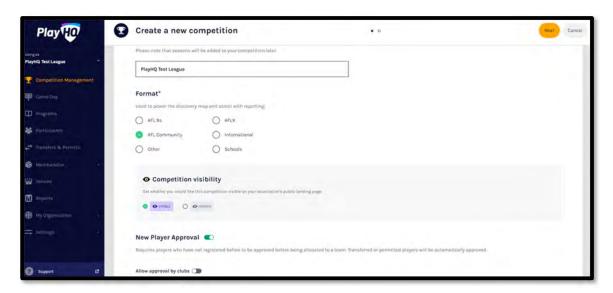




Create a Competition (cont)

In the Format area select AFL Community and in the Competition Visibility area select Visible.

If your **League** would like new player registrations to appear as pending registrations and have the ability to approve them, toggle the **New Player Approval** button on. The option to give clubs the ability to approve pending registrations is also available.

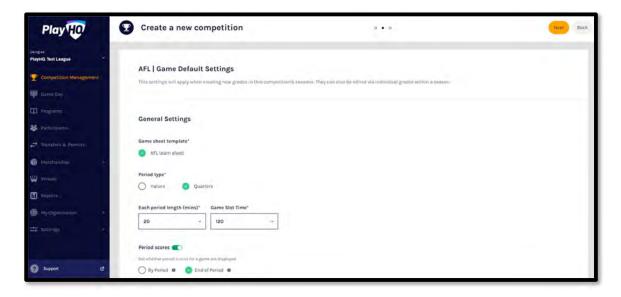


Click on the **Next** button in the top right corner.

Configure the Game Default Settings.

Please note Game & Grade Default Settings can be changed when creating a Grade.

Under Game Settings select a Game sheet template, select the Total game slot time (mins), select the Period type option – By Period or End of Period.





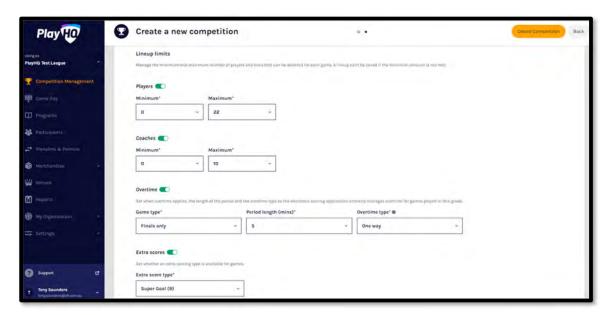


Create a Competition - Configure the Game Default Settings (cont)

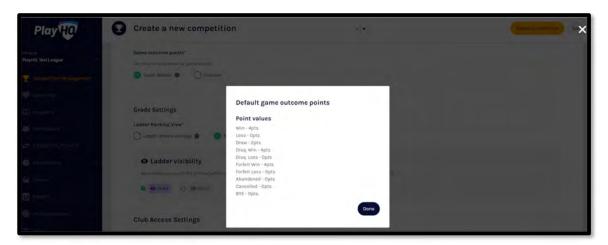
Under **Lineup limits** (optional) turn on **Players** button and select **Minimum** and **Maximum**, turn on **Coaches** button and select **Minimum** and **Maximum**.

Under Overtime (optional) turn on and select option for Game type, Period length (mins) and Overtime type.

Under Extra scores (optional) select an Extra score type option.



In **Ladder** Settings, under **Game outcome points** you can click on the information icon for **Sport Default** to view the ladder points for a win, a loss, a draw, etc.

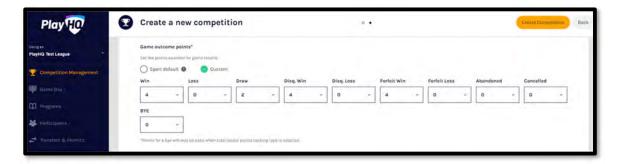




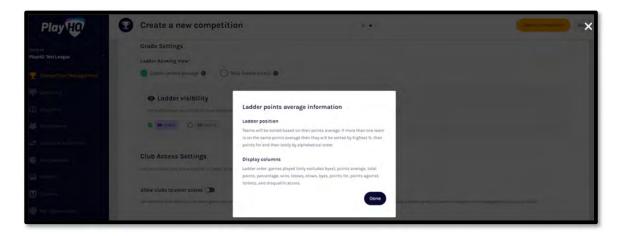


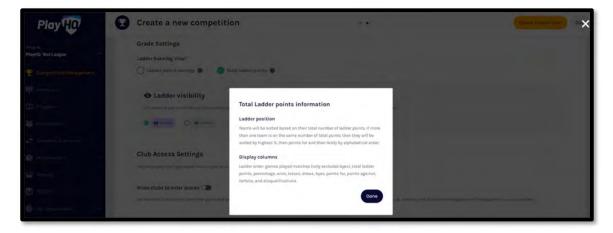
Create a Competition - Configure the Game Default Settings (cont)

If you would like to set different **Default game outcome points** you can select **Custom** and add your own.



Under **Ladder Ranking View** you can select either **Ladder points average** or **Total ladder points** – there is an information icon that you click on to get information about both types.





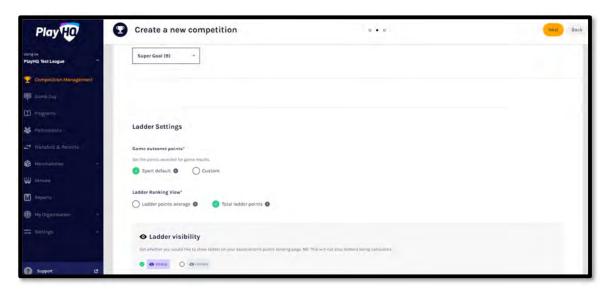




Create a Competition - Configure the Game Default Settings (cont)

Under Ladder visibility you can select either Visible or Hidden for the League public website.

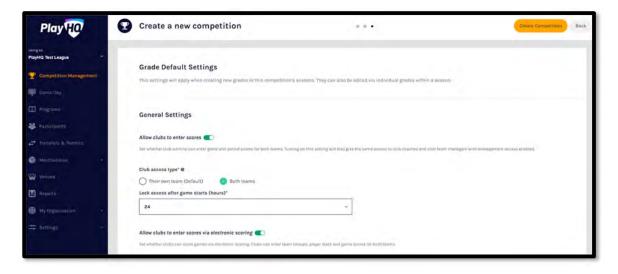
Click on the **Next** button in the top right corner.



Configure Grade Default Settings

If you want clubs to enter match results in the **Club Access Settings** area turn **Allows clubs to enter scores** on, select a **Club access type** option and select an option in **Lock access after game starts (hours)**.

If you want clubs to live score matches in the Club Access Settings area turn Allow clubs to enter scores via electronic scoring on.







Create a Competition - Configure the Game & Grade Default Settings (cont)

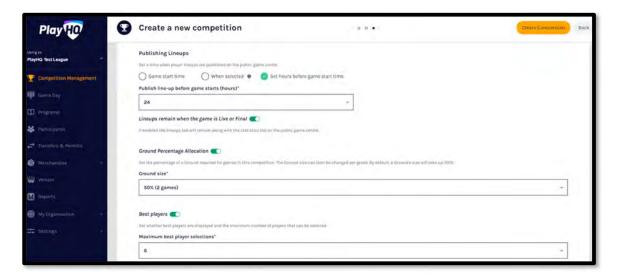
If you do not want clubs to enter match results or live score in the **Club Access Settings** area leave **Allows clubs to enter scores** and **Allow clubs to enter scores via electronic scoring** turned off.



Under Publishing Lineups select an option – Game start time or When selected or Set hours before start time and select Publish line-up before game start time (hours) and turn on or leave off Lineups remain when the game is Live or Final.

Under **Ground Percentage Allocation** you can select the percentage of a ground required for games in the **Competition** – options are **50%** (2 games), **33%** (3 games), **25%** (4 games) or **12.5%** (8 games).

Under Best players (optional) select an option in Maximum best player selections.



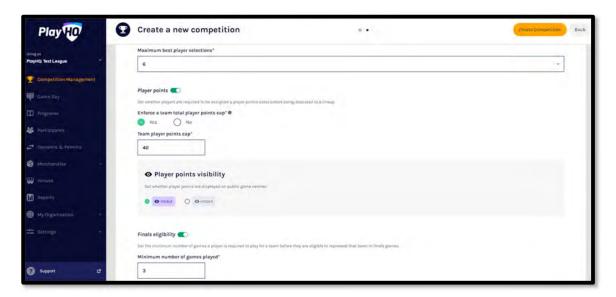




Create a Competition - Configure the Game & Grade Default Settings (cont)

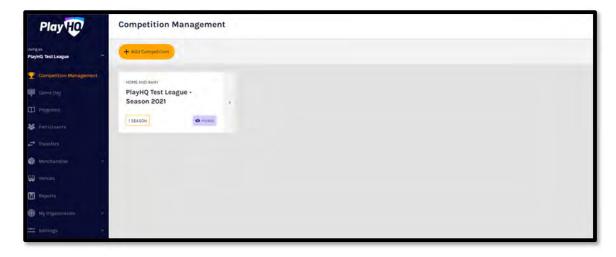
Under **Player points** (optional), select an option for **Enforce a team total player points cap**, if **Yes** is selected add the **Team player points cap** and select an option for **Player points visibility**.

Under Finals eligibility (optional) add the Minimum number of games to be eligible to play final matches.



Click on the Create Competition button in the top right corner.

The **Competition** will be created with a confirmation message and the **Competition** will be shown in the **Competition Management** list.

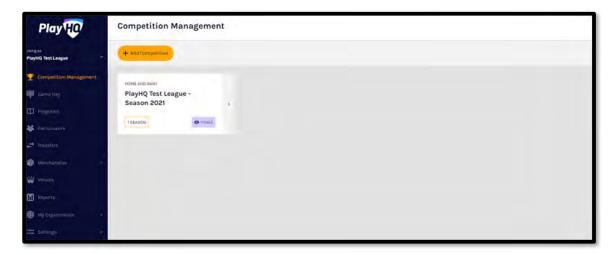




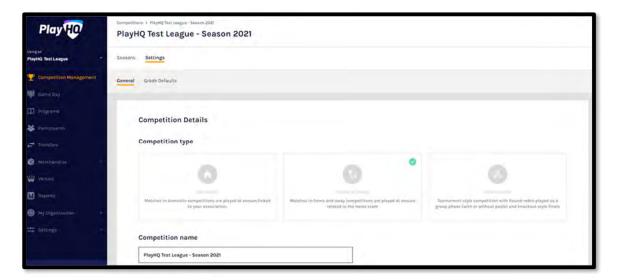


Edit Competition Settings

If you need to change the settings in the **Competition**, in the left menu select **Competition Management** and click on the **Competition**.



Click on the **Settings** tab in top menu, select either the **General** tab or the **Grade Defaults** tab and make the changes.

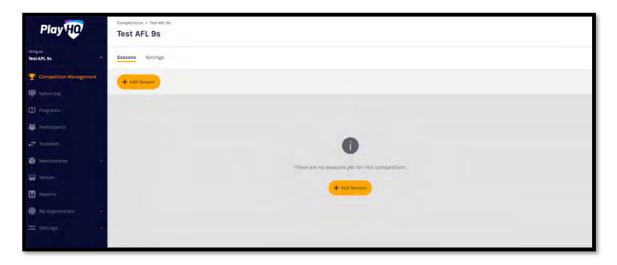






9. Create a Season

To create a **Season**, in the left menu click on **Competition Management**, click on the **Competition** and click on the **Add Season** button.



Select the **Season name**, add the **Start date** and add the **End date** for the **Season**.

In the Exception dates section add a From date, add a To date, add a Reason and click on the Add button.

In the **Select venues** area you do not need make any selections, a venue and home ground can be added when creating a team.



Please note venues are created at the national level, to have a venue added please contact your Region or State administrator.





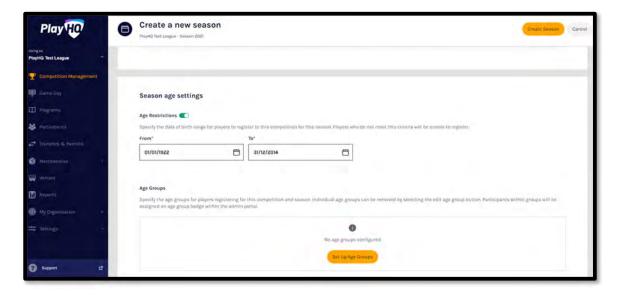
Create a Season (cont)

Under Season Visibility select either Visible or Hidden.



Under **Season age settings** if you wish to set restrictions turn on the **Age Restrictions** toggle and enter **From** date and **To** date.

If you would like to assign players with an age group badge, in the **Age Groups** area click on the **Set Up Age Groups** button. *Please note this feature is to badge and group players by age group only – it does not add restrictions.*



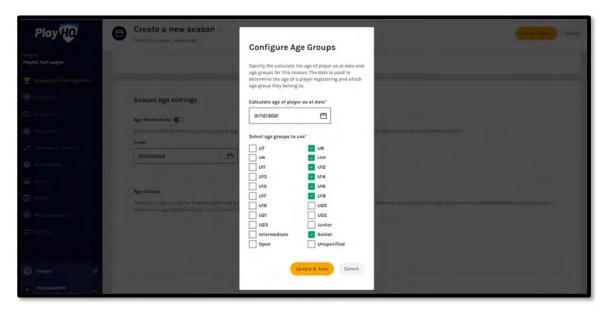




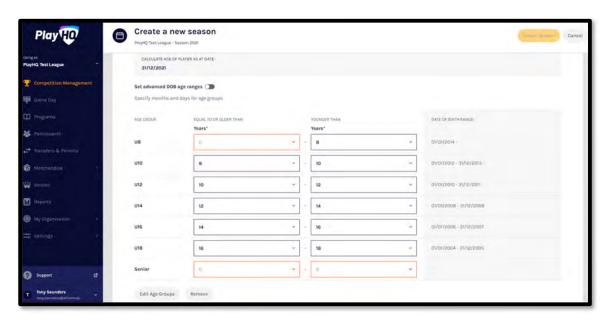
Create a Season (cont)

On the **Configure Age Groups** page add the **Calculate age of player as a date** and select options in **Select age groups to use**. Click on the **Update & Save** button.

Please note the example below is for an League with age groups based on the calendar year. For Leagues with age groups not based on the calendar year please enter relevant date e.g. for half year enter 30th June. The age groups options you select should be relevant to our League.



You will be returned to the Create a new season page.







Create a Season (cont)

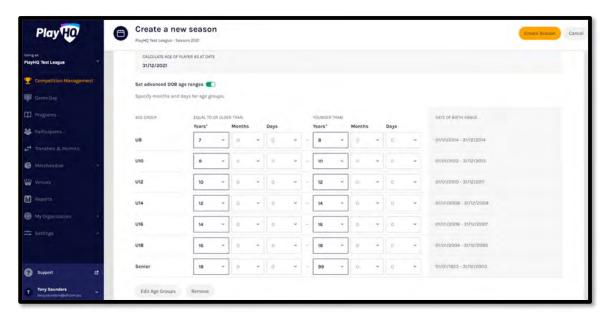
Select an option in the Years columns where required.

Turn on **Set advanced DOB age ranges** to open **Month** and **Day** options where required.

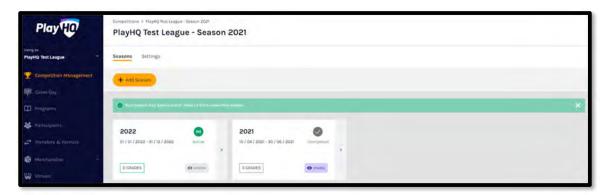
Click on the Edit Age Groups at the bottom of the page to change the age groups where required.

Click on the Remove button at the bottom of the page to turn off the Age Groups feature.

Click on the Create Season button in the top right corner.



The **Season** will be created with a confirmation message and the **Season** will be shown in the **Seasons** list.

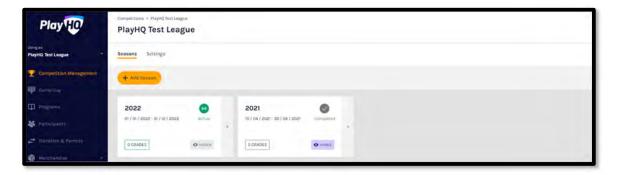




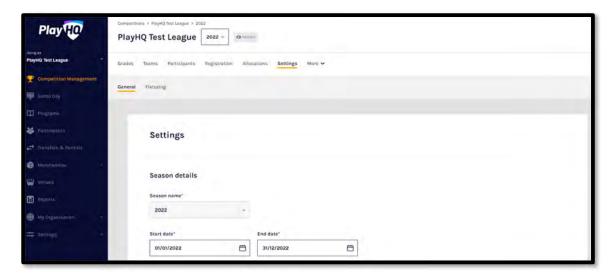


Edit Season Settings

If you need to change the settings in the **Season**, in the left menu select **Competition Management**, click on the **Competition** and click on the **Season**.



Click on the **Settings** tab in the top menu, select the **General** tab and make the changes.

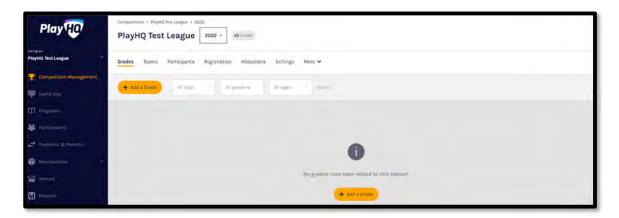




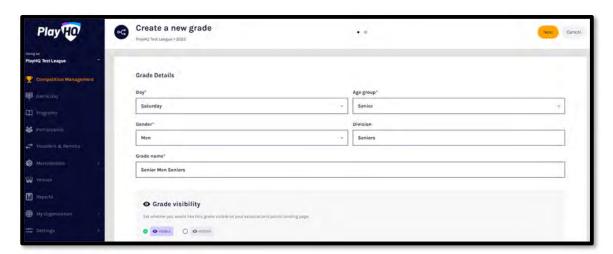


10. Create Grades

To create a **Grade** in the left menu click on **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Add a Grade** button.



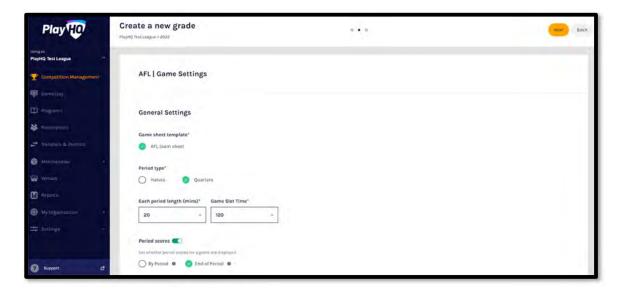
As you select the **Day**, **Age group**, **Gender** and **Division** (if required) the **Grade Name** will automatically populate. The **Grade Name** can also be edited if required. Select the **Grade Visibility** and click on the **Next** button in the top right corner.

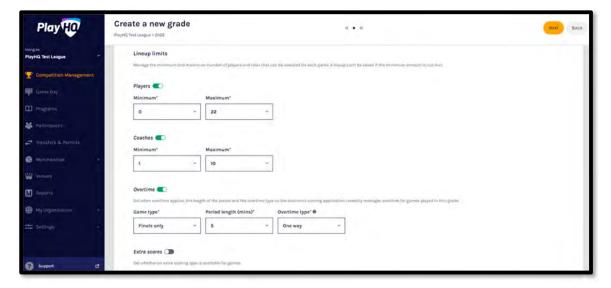






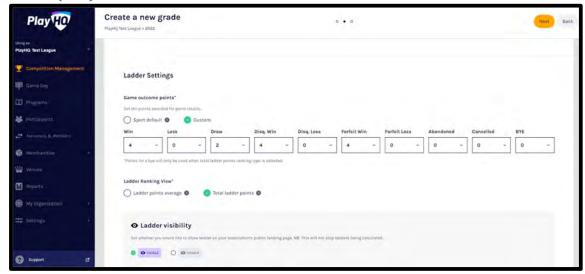
The default **Competition Settings** selected when the **Competition** is created will be passed down to the **Grade** but can be adjusted if required.



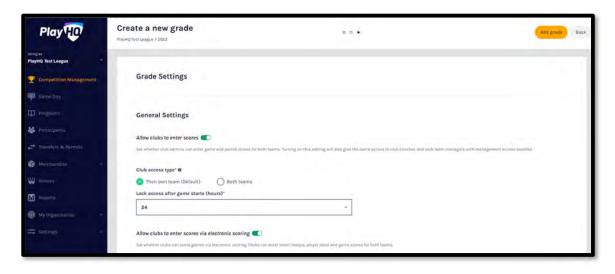








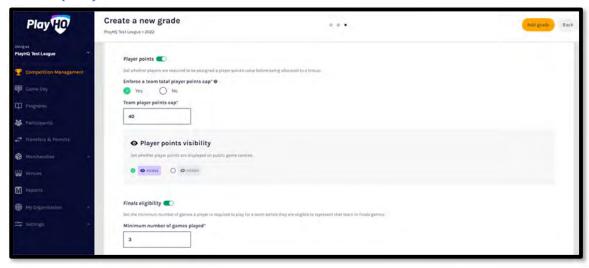
Click on the **Next** button in the top right corner.









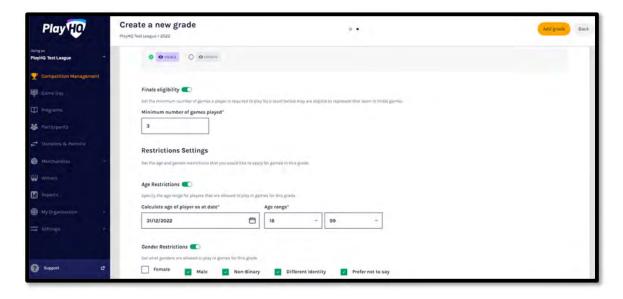


To set age and gender restrictions for a **Grade** (optional), under **Restriction Settings** turn on **Age Restrictions** and select **Calculate age of player as at date** and **Age range**.

Turn on **Gender Restrictions** and select gender option(s).

It is recommended that all options except Female are selected for Male only grades and all options except Male are selected for Female only grades.

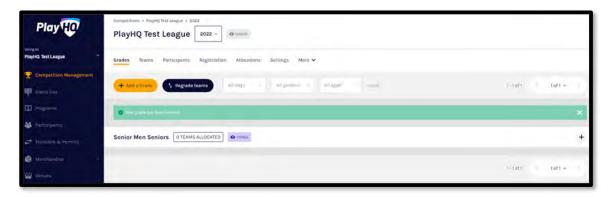
Click on the Add Grade button in the top right corner.







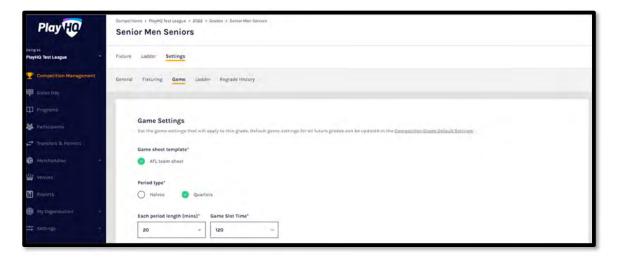
The Grade will be created with a confirmation message and the new Grade will be shown in the Grades list.



Edit Grade Game Settings

If you need to change the **Game** settings in a **Grade**, in the left menu select **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Grade**.

Click on the **Settings** tab and select the **Game** tab to make the changes.



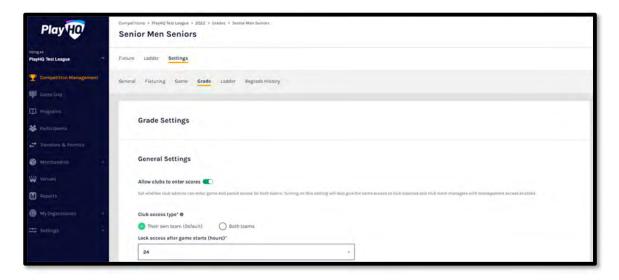




Edit Grade Settings

If you need to change the **Grade** settings in a **Grade**, in the left menu select **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Grade**.

Click on the **Settings** tab and select the **Grade** tab to make the changes.







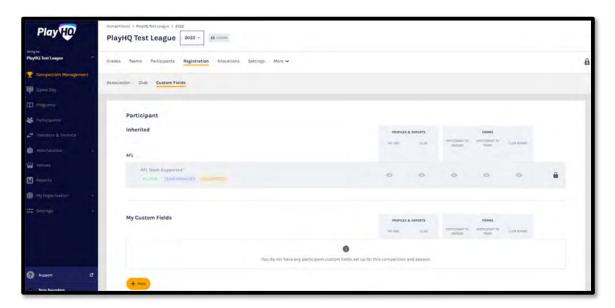
11. Registration Setup

In the left menu click on **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Registration** tab.

League Custom Fields

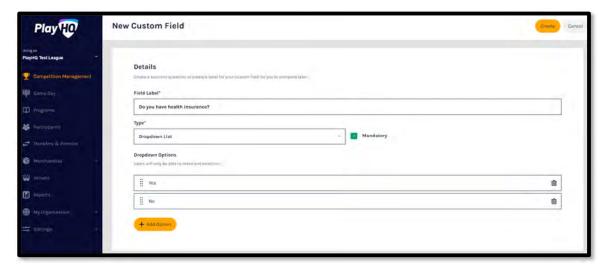
Custom Fields can be added by **Leagues** to **Participant** and **Team** registration forms that will be passed down to the club registration forms.

To add a **Custom Field** click on the **Custom Fields** tab and click on the **+ New** button in the **Participant** or **Team** section.



Under **Details** add the **Field Label**, select the **Type** and select if the field is **Mandatory**.

In the **Type** area the options are **Text Box** or **Dropdown List**. If you select **Dropdown List** you will be able to add the **Dropdown Options**. For more options click on the **+ Add Option** button. To remove an option click on the icon.

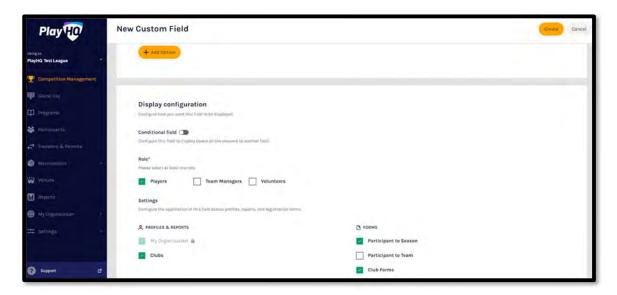






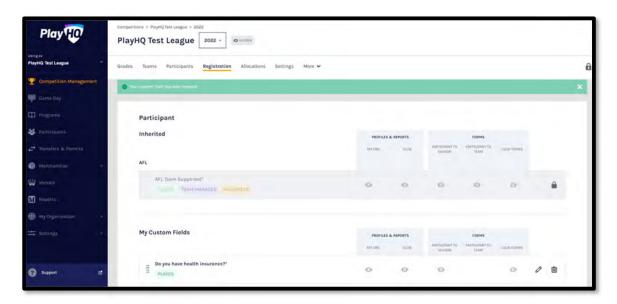
Registration Setup - League Custom Fields (cont)

Under Display configuration select the Role to link Custom Field to and select the Settings for the Custom Field.



Click on the **Create** button in the top right corner and the **Custom Field** will be created with a confirmation message and the new **Custom Field** will be shown in the **Custom Fields** list.

If you need to change the **Custom Field** click on the **Edit** icon or if you need delete the **Custom Field** click on the **Delete** icon.



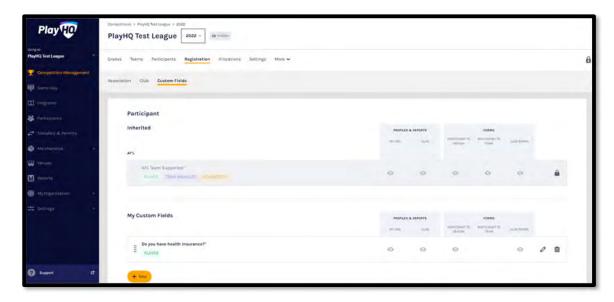




League Conditional Custom Fields

Conditional Custom Fields are custom fields will appear (or not) based on the answer to another custom field.

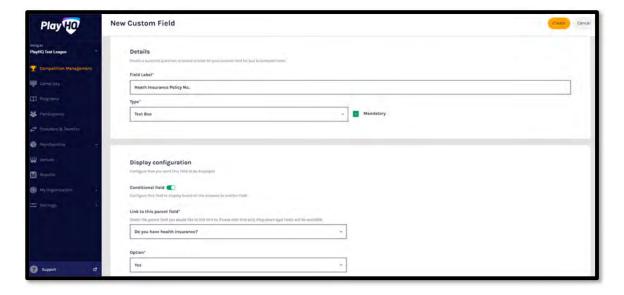
To add a Conditional Custom Field click on the Custom Fields tab and click on the + New button.



Under **Details** add the **Field Label**, select the **Type** and select if the field is **Mandatory**.

In the Type area the options are Text Box or Dropdown List.

Under Display configuration turn on Conditional field and select an option in Link to this parent field and Option.



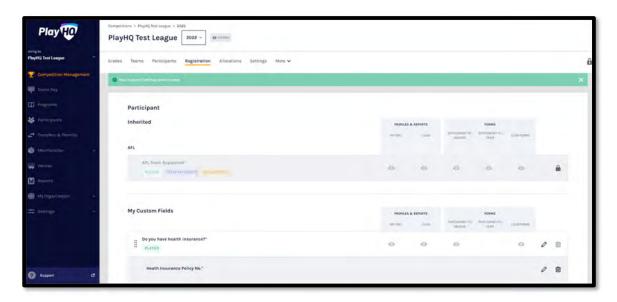




Registration Setup - League Conditional Custom Fields (cont)

Click on the **Create** button in the top right corner and the **Conditional Custom Field** will be created with a confirmation message and will be shown in the **Custom Fields** list.

If you need to change the **Conditional Custom Field** click on the **Edit** icon or if you need delete the **Custom Field** click on the **Delete** icon

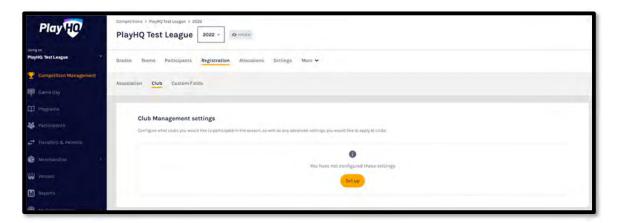






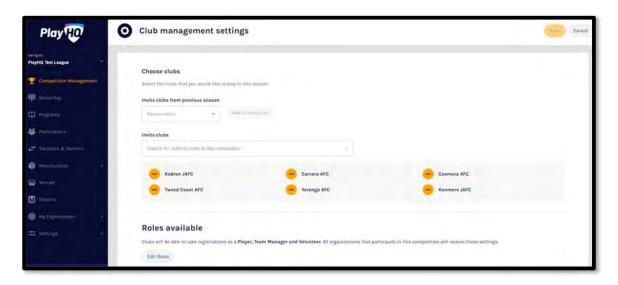
Club

In the Club Management settings section click on the Set up button.



Under **Choose clubs** select a season in the **Invite clubs from previous** season drop-down and click on the **Add to invite** list button or begin to type the name of the **Club** in the **Invite clubs** search box to select all clubs in the season in the competition.

Under **Roles available** you will see the **Roles** that have been set at the national level. To add extra **Roles** click on the **Edit Roles** button.



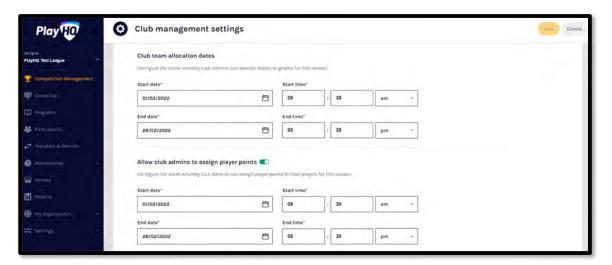




Registration Setup - Club Management Settings (cont)

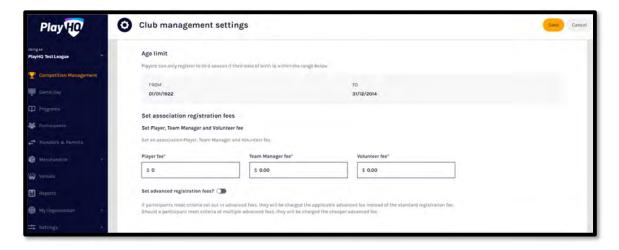
Leagues are able to give **Clubs** access to allocate **Teams** to **Grades** if required. Under **Club team allocation dates** add the **Start date**, **Start time**, **End date** & **End time**.

Leagues are able to give **Clubs** access to allocate **Assign Player Points** if required. Under **Allow club admins to assign player points** add the **Start date**, **Start time**, **End date** & **End time**.



Under Age limit you will see any settings that have been added creating a season.

Under **Registration fees** you can add an **League** fee to be passed down to **Clubs** in the **Player fee, Team Manager fee** and **Volunteer fee** area by adding an amount in each of the **Roles**.





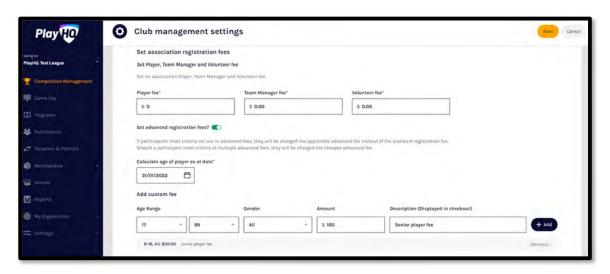


Registration Setup - Club Management Settings (cont)

If you have different fees for different age groups and/or genders you can use the **Set advanced registration fees** area.

Under Calculate age of player as at date add a date.

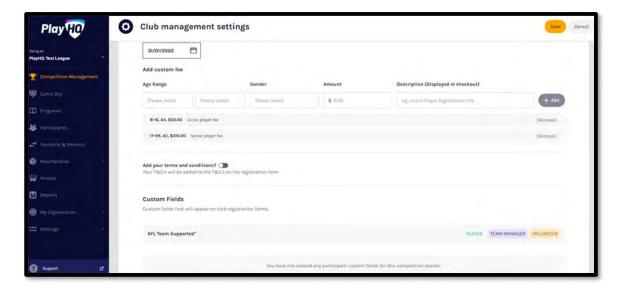
Under Add custom fee select Age Range & Gender, add Amount & Description and click on the + Add button.



Under Add your terms and conditions if you added Terms and conditions in My Organisation – Overview – Details, you can make them visible on the club registration form by turning on.

Under Custom Fields you will see any that have been added at all levels.

Click on the **Save** button in the top right corner.

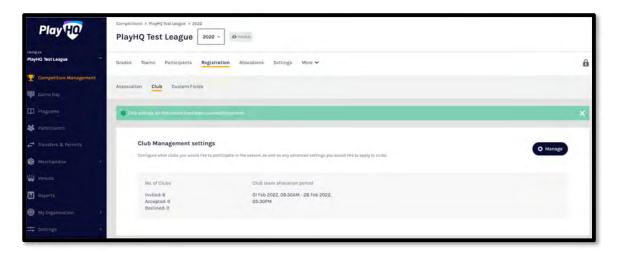






Registration Setup - Club Management Settings (cont)

The settings will be created, you will be taken back to the **Club Management settings** page with a confirmation message that the **Club settings** have been created. To make changes to the settings you can click on the **Manage** button.







12. Club Management

Accept Competition Invitation

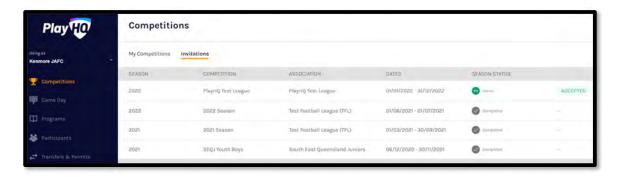
Click in the **Using as** area and begin to type the name of the **Club** and select the **Club** when it appears.



In the left menu click on **Competitions**, click on the **Invitations** tab and click on the **Accept** button.



The status for the competition will change to Accepted.







Club Custom Fields

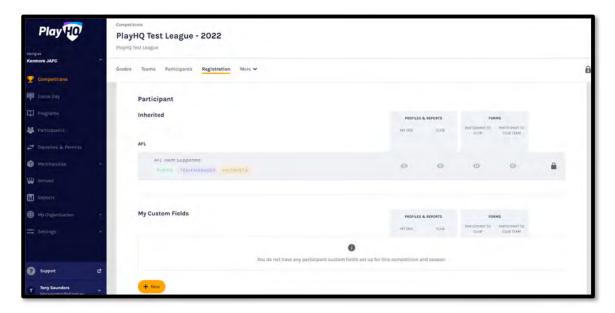
In the left menu click on Competitions, under the My Competitions tab click on the View button



Click on the **Registration** tab and the select **Custom Fields** tab.

Any Custom Fields created at national, state, region or League levels will be shown and locked.

The **Club** can create any **Custom Fields** they may require by clicking on the **+ New** button and follow the instructions earlier in the guide for League.



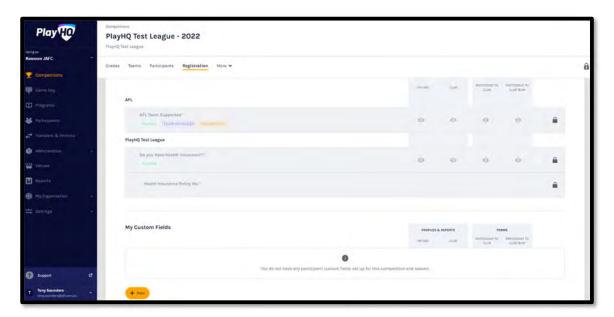




Club Conditional Custom Fields

Conditional Custom Fields are custom fields that will appear (or not) based on the answer to another custom field.

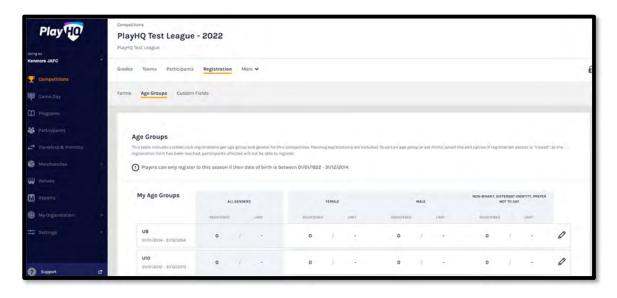
The **Club** can create any **Conditional Custom Fields** they may require by clicking on the **+ New** button and follow the instructions earlier in the guide for League.



Age Groups

Please note if the League has turned on age group badging clubs will be able to view the number of registrations for each gender in each group as well as be able to set caps on the number of registrations.

Click on the **Registration** tab and the select **Age Groups** tab.



On the **Age Groups** page you will be able to view the age groups created by the League as well as the number of registered players in age group.

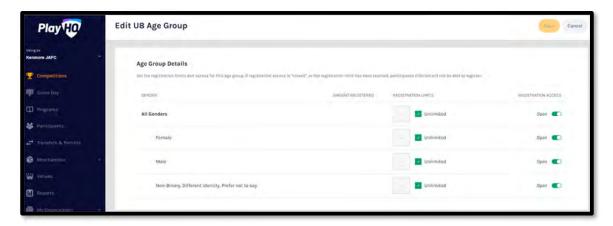
AFL Community Football League Admin PlayHQ User Guide





Club Management - Age Groups (cont)

To edit an age group click on the oicon of an age group.



To turn off all registrations in an age group, toggle off the button for **All Genders** and click on the **Save** button in the top right corner.

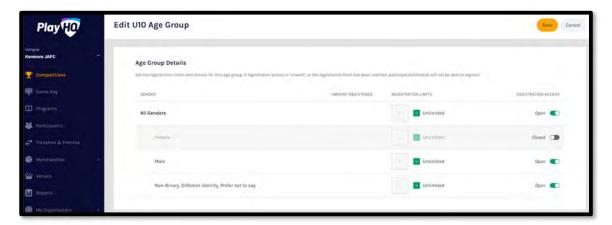




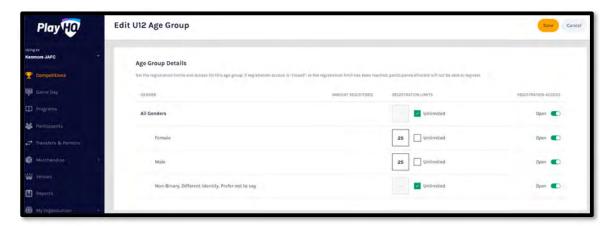


Club Management - Age Groups (cont)

Alternatively to turn off registrations for a particular gender in an age group, toggle off the button for either **Female** or **Male** or **Non-Binary**, **Different Identity**, **Prefer not to say** and click on the **Save** button in the top right corner.



To set caps on the number of registrations in an age group, in the **Registration Limits** column untick the the relevant **Unlimited** box, add a value and click on the **Save** button in the top right corner.







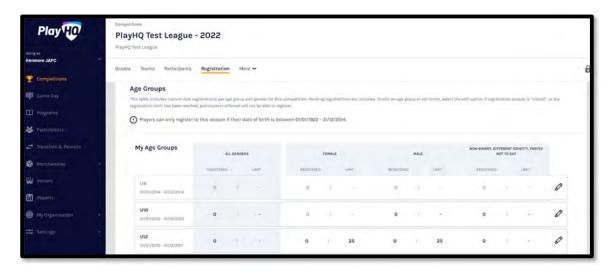
Club Management - Age Groups (cont)

You will be returned to the Age Groups page and the changes will reflected.

Where registrations have been turned off this will be shown as the age group and /or gender greyed out.

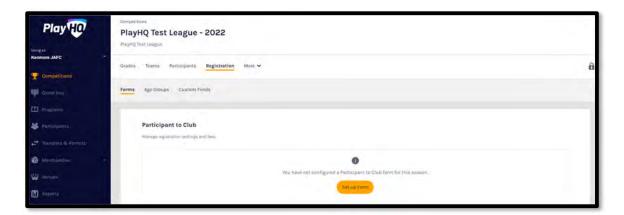
Where registrations have been capped the cap number will be shown in the Limit column of the age group.

Please note this information will also be reflected on the club's registration form on the public website for participants when registering.



Registration Form Setup

Click on the **Registration** tab and the select **Forms** tab. In the **Participant to Club** area click on the **Set up Form** button.



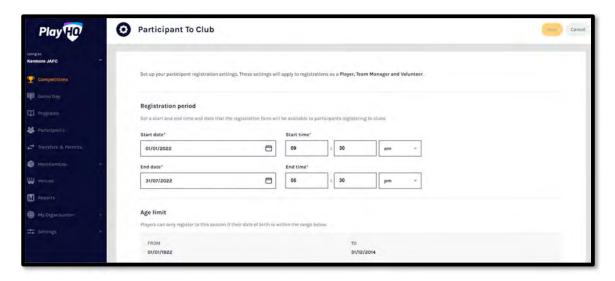




Club Management - Registration Form Setup (cont)

Under Registration Period section add the Start date & End date for the club to accept participant registrations.

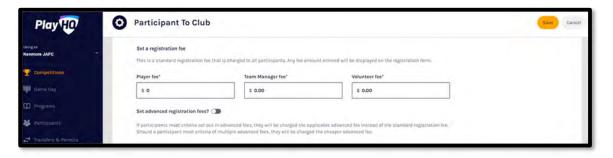
Under **Age limit** you will see any age restrictions that have been created.



Under **Registration fees** you may see a fee that has been set at the national, state, region or League level and passed down, these fees cannot be removed or edited.



Under **Set a registration fee** you can add a **Club** fee in the **Player fee, Team Manager fee and Volunteer fee** area by adding an amount in each of the **Roles**.





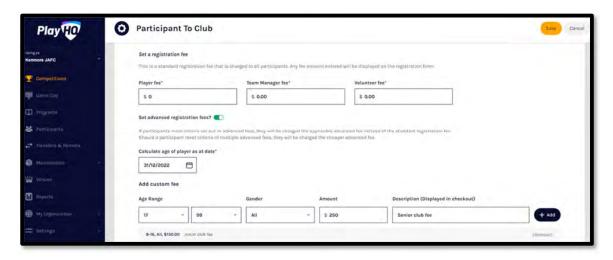


Club Management - Registration Form Setup (cont)

If you have different fees for different age groups and/or genders you can use the **Set advanced registration fees** area.

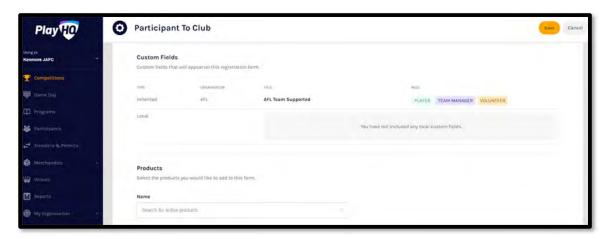
Under Calculate age of player as at date add a date.

Under Add custom fee select Age Range & Gender, add Amount & Description and click on the + Add button.



Under **Custom Fields** you will see any that have been added at all levels.

Under **Products** any Products created by the **Club** can be added.







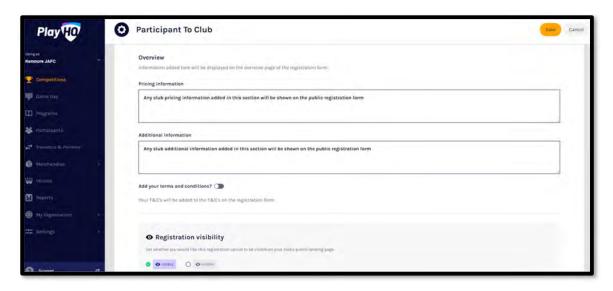
Club Management - Registration Form Setup (cont)

Under Overview add information in Pricing information and Additional information areas.

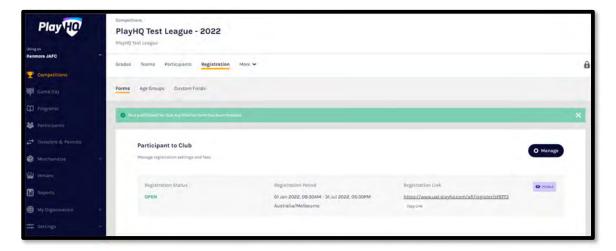
Under Add your terms and conditions if you added Terms and conditions in My Organisation – Overview – Details, you can make them visible on the club registration form by turning on.

Under **Registration visibility** select either **Visible** or **Hidden**. This will determine whether the **Club** registration form is visible by the public. The **Club** may elect to hide the registration form but use the link to the form to send out to their participants as a way of restricting registrations.

Click on the **Save** button in the top right corner.



The **Club** registration form will be created, you will be taken back to the **Forms** page with a confirmation message that the **Club** registration form has been created. To make changes to the registration form settings you can click on the **Manage** button.

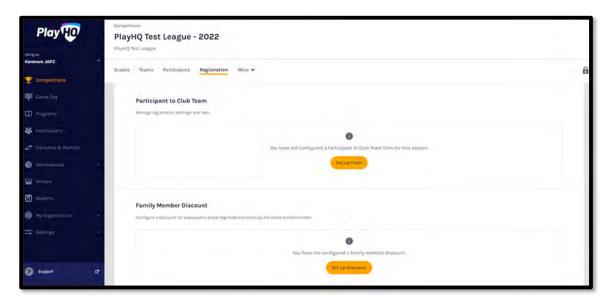






Family Member Discount

Click on the **Registration** tab and the select **Forms** tab. Scroll to the bottom of the page and in the **Family Member Discount** area click on the **Set up Discount** button.



Turn the **Status** button on, add a percentage amount in the **Discount** area and click on the **Save** button in the top right hand corner.

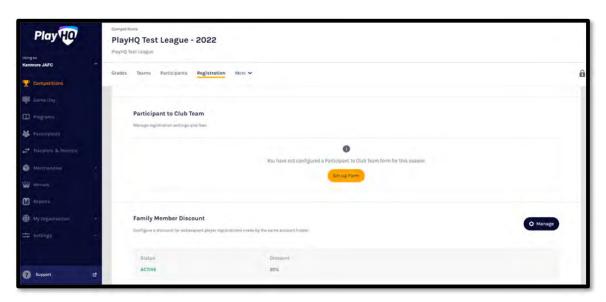






Club Management - Family Member Discount (cont)

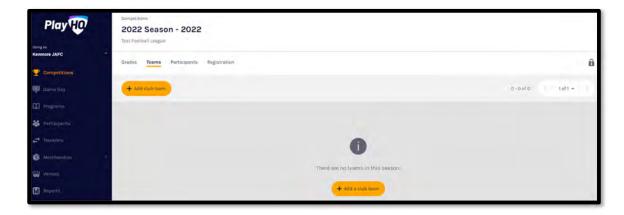
The **Family Member Discount** will be created, you will be taken back to the **Registrations** page with a confirmation message that the **Family Member Discount** is **Active**.



Create Teams

All Teams must be created while Using as the Club level.

In the left hand menu click on **Competitions**, click on the **View** button for the **Competition**, click on the **Teams** tab and click on the **Add club team** button.





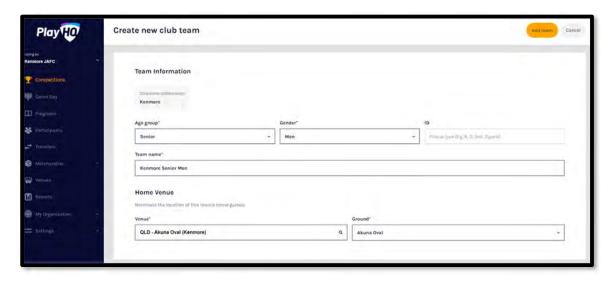


Club Management - Create Teams (cont)

Under **Team Information** as the **Age Group**, **Gender & ID** are selected the **Team Name** will begin to populate which can also be edited.

In the Home Venue area add the Venue & Ground for the team.

Click on the **Add team** button in the top right corner.



The **Team** will be created and you will be taken back to the **Teams** page with a confirmation message showing the **Team** has been created.

Repeat this process to add **Teams** for all other **Clubs** with **Teams** in the **Grade**.

Edit Team Settings

To make changes to the team settings you can click on the **View** button.







Allocate Teams to Grades

In the left menu click on Competitions, click on the View button for the Competition and click on the Grades tab.

The **Club Team Allocation** period is set by the League.

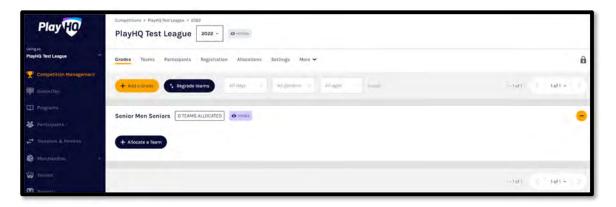
If it shown as locked **Clubs** will not be able to **Allocate Teams to Grades**, you must change the **Using as** organisation back to the **League**.



If it is shown as unlocked click on the + sign for the Grade you wish to allocate the team to.



Click on the + Allocate a Team button.

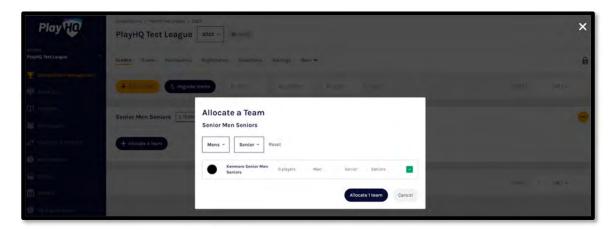




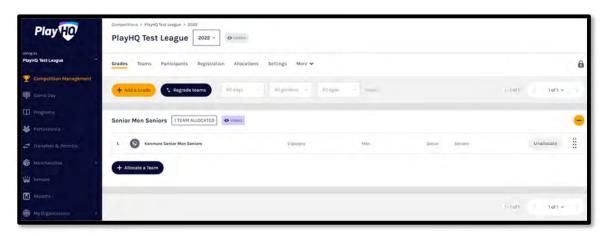


Club Management - Allocate Teams to Grades (cont)

Select the **Team** and click on the **Allocate Team** button.



When the **Team** has been allocated you will return to the **Grades** page which will show the teams in the Grade.



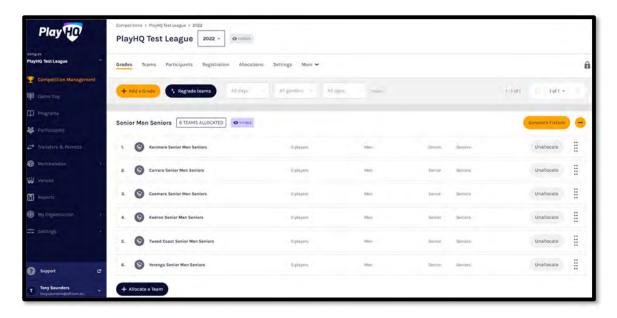




Club Management - Allocate Teams to Grades (cont)

Repeat this process to add **Teams** for all other **Clubs** in the **Grade**.

When all of the **Teams** have been allocated to the **Grade** you can reorder the **Teams** by clicking on the icon and dragging them up and down.







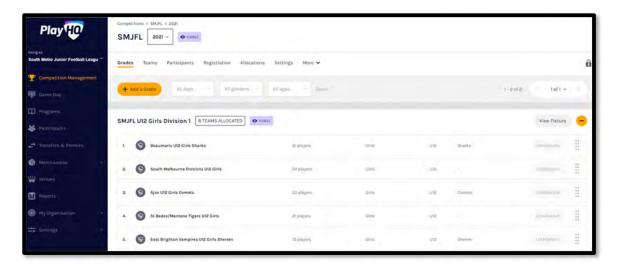
Allocate Players to Teams

In order for **Players** to be selected in **Team Lineup** they need to be registered to be able to be allocated to the team. This can be done when selecting a lineup for a match however performing this task will make selecting a lineup a much quicker process. **Players can be allocated to multiple teams**.

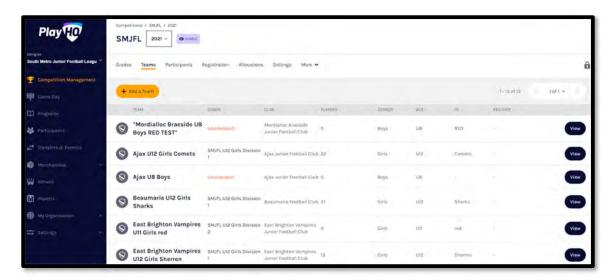
Please note clubs will always have access to be able to allocate players to teams and we strongly encourage that Leagues advise the clubs to perform this task. However this task can also be done from the League level if assistance is required.

In the left menu click on **Competition Management**, click on the **Competition** and click on the **Season**.

Under the **Grades** tab click on the + button for the **Grade** the **Team** is in and click on the **Team**.



OR under the **Teams** tab search for the **Team** and click on the **View** button for the **Team**.

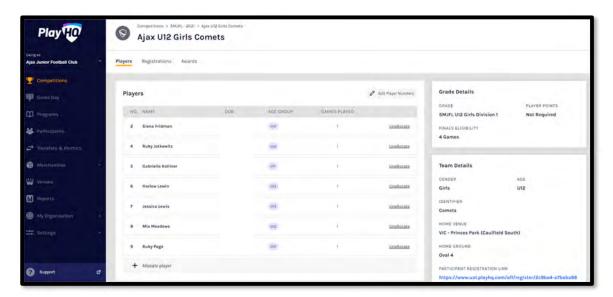




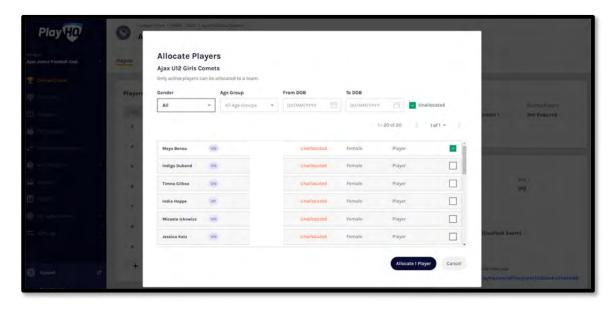


Club Management - Allocate Players to Teams (cont)

In the Players section click on + Allocate Player.



The **Allocate Players** pop up box will appear that will show a list of the **Unallocated** players. To **Allocate Players** to the **Team** click the tick box for each **Player** and click on the **Allocate x Players** button.

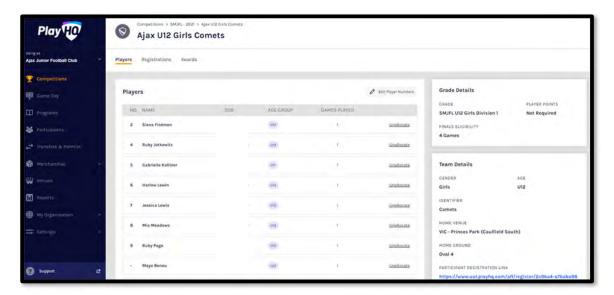




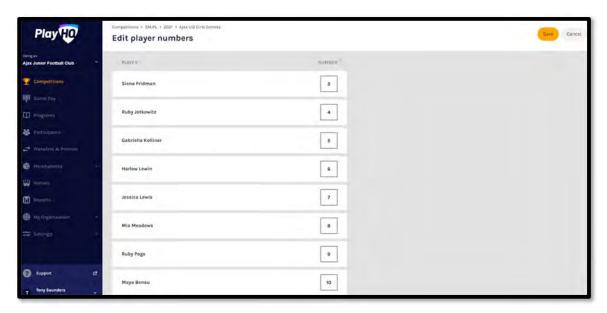


Club Management - Allocate Players to Teams (cont)

You will be returned to the Team Players page and the players will appear in the Players list.



If the **Players** wear the same jumper number in matches for the **Team** and you wish to allocate them click on **Edit player numbers**. Add the numbers in the box provided and click on the **Save** button in the top right corner.

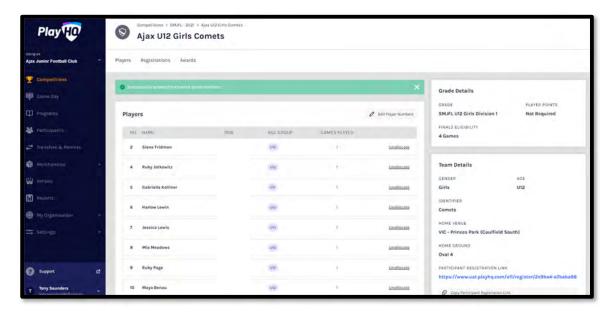






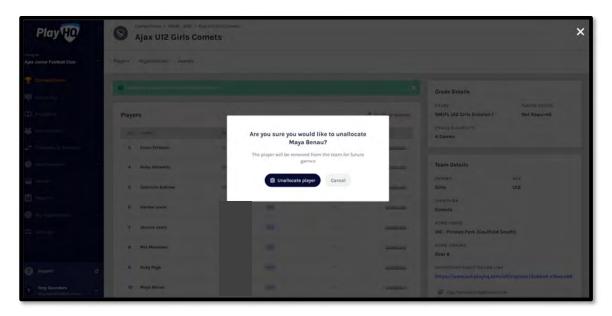
Club Management - Allocate Players to Teams (cont)

You will be returned to the Team Players page and the player jumper numbers will appear with the players in the **Players** list.



To unallocated players from the team click on **Unallocate** for a player.

The unallocated pop-up will appear, click on the **Unallocate player** button.



You will be returned to the Team Players page and the player will be removed in the Players list.





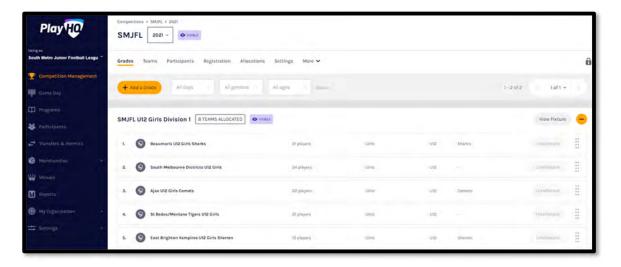
Allocate Coaches, Assistant Coaches & Team Managers to Teams

In order for **Coaches** and **Assistant Coaches** to be able to be selected in **Team Lineup** they need to complete their www.coach.afl requirements and allocated to the team. **Coaches & Assistant Coaches can be allocated to multiple teams**.

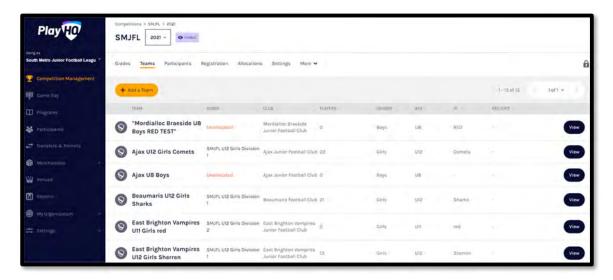
In order for **Team Managers** to be selected in **Team Lineup** they need to be register and allocated to the team. **Team Managers can be allocated to multiple teams**.

Please note clubs will always have access to be able to allocate officials to teams and we strongly encourage that Leagues advise the clubs to perform this task. However this task can also be done from the League level if assistance is required.

Under the **Grades** tab click on the + button for the **Grade** the **Team** is in and click on the **Team**.



OR under the **Teams** tab search for the **Team** and click on the **View** button for the **Team**.

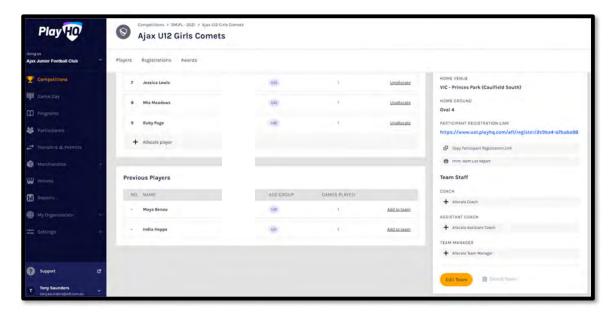






On the Players page scroll down to the Team Staff section in the bottom right of the page.

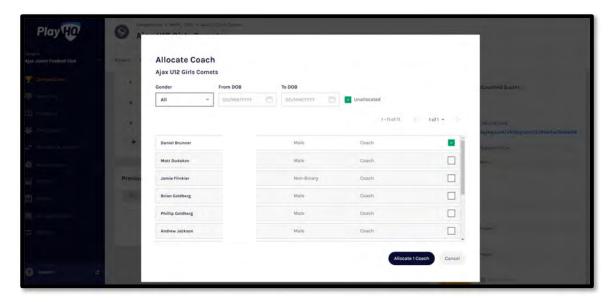
To Allocate a Coach to a Team, click on Allocate Coach.



The Allocate Coach pop up box will appear that will show a list of the Unallocated coaches.

To **Allocate Coach** to the **Team** click the tick box for a **Coach** and click on the **Allocate 1 Coach** button.

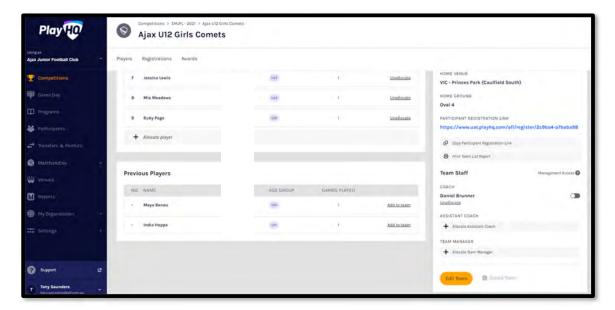
Please note only 1 Coach can be allocated to a team.





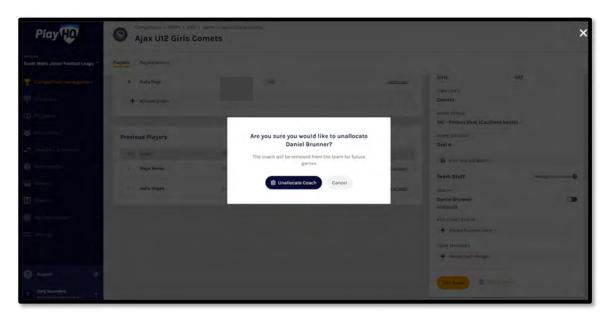


You will be returned to the Team Players page and the coach will appear in the Team Staff list.



To unallocate a coach from the team click on **Unallocate** for the coach.

The unallocated pop-up will appear, click on the **Unallocate Coach** button.



You will be returned to the Team Players page and the coach will be removed in the Team Staff list.

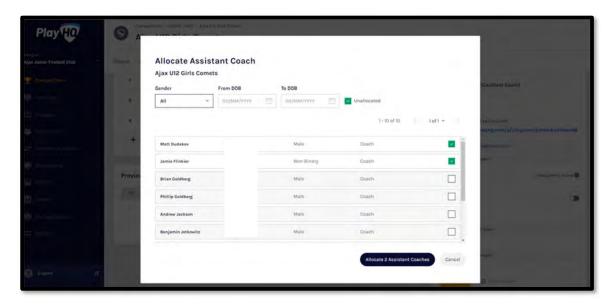




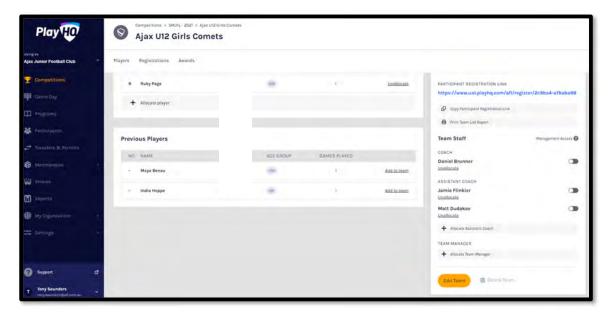
To Allocate an Assistant Coach to a Team, click on + Allocate Assistant Coach.

To **Allocate Assistant Coach** to the **Team** click the tick box for a **Coach** and click on the **Allocate x Assistant Coaches** button.

Please note multiple Assistant Coaches can be allocated to a team.



You will be returned to the Team Players page and the assistant coach will appear in the **Team Staff** list.

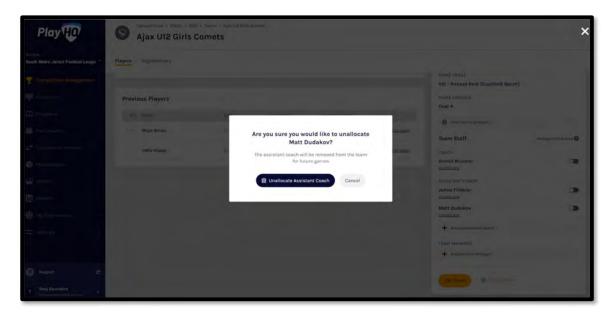






To unallocate assistant coaches from the team click on **Unallocate** for an assistant coach.

The unallocated pop-up will appear, click on the **Unallocate Assistant Coach** button.

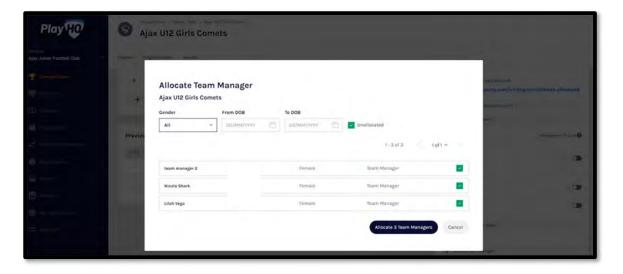


You will be returned to the Team Players page and the assistant coach will be removed in the Team Staff list.

To Allocate a Team Manager to a Team, click on + Allocate Team Manager.

Click the tick box for a **Team Manager** and click on the **Allocate x Team Managers** button.

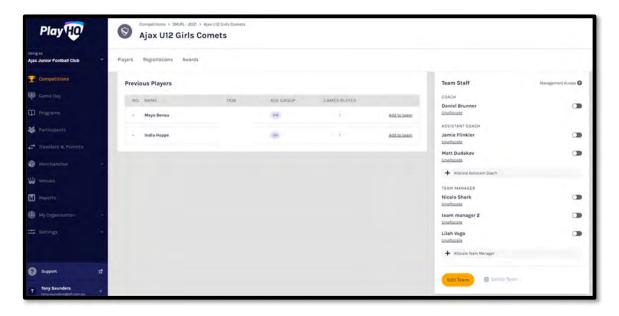
Please note multiple Team Managers can be allocated to a team.







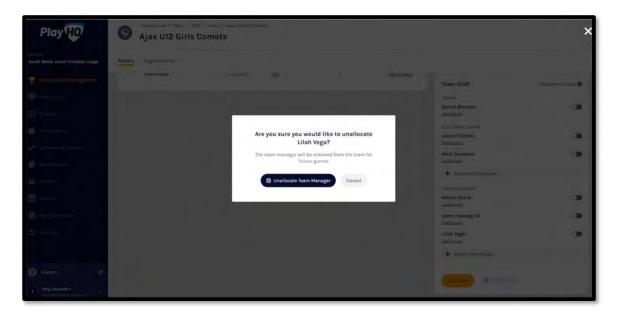
You will be returned to the Team Players page and the team manager will appear in the Team Staff list.



At this point if you wish give **Management Access** to any of the **Team Staff** you can toggle the switch to on. This will enable those **Team Staff** to create & change lineups as well enter match results & add player statistics using **My Teams** in the account profile.

To unallocated team managers from the team click on **Unallocate** for a team manager.

The unallocated pop-up will appear, click on the **Unallocate Team Manager** button.



You will be returned to the Team Players page and the team manager will be removed in the **Team Staff** list.





13. Competition Management

Generate Fixture

In the left menu click on **Competition Management**, click on the **Competition**, click on the **Season**, under the **Grades** tab click on the **Generate Fixture** button for the **Grade** you want to create a fixture for.



On the **Fixture a Grade** page in the **Regular Season** section add the **Grade start date**, **# of rounds** and select the **Frequency**.



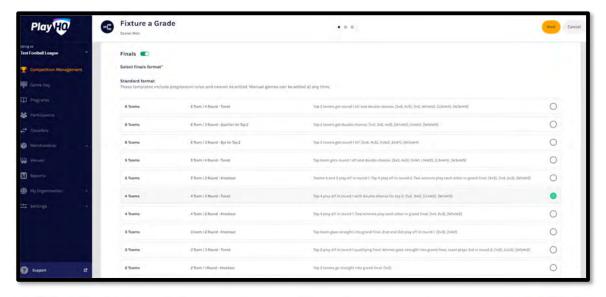


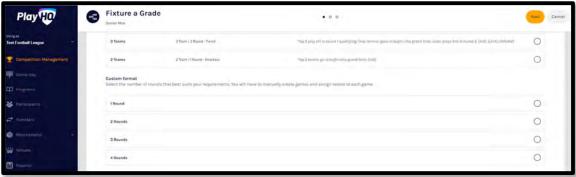


In the Finals section Select finals format.

There are two options available – the first option is **Standard Format** which provides all of the options available in the platform based on the number of teams in the **Grade**. This option will automatically add teams based on ladder positions at the end of the regular season, however these can be edited manually.

The second option is **Custom Format** which enables admins to select the number rounds for the finals series and add the date, time, teams and venues manually.









In the **Exception dates** section any exception dates added when the season was created will show, if you wish to remove these dates untick the **Season Setting** box.

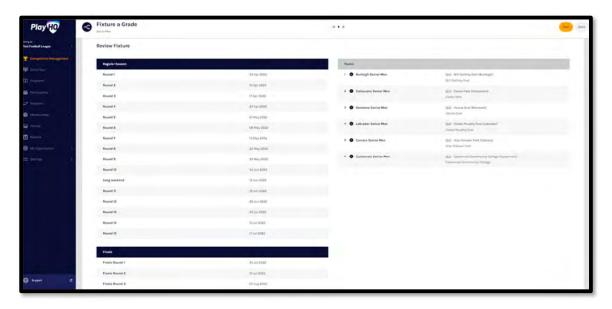
If you wish to add other exception dates select the **From** date, the **To** date, add a **Reason** and click on the **Add** button. If you make a mistake adding other exception dates you can click on **Remove**.

Click on the **Next** button in the top right corner.



The **Review Fixture** page will give you a summary of the rounds and dates for the **Regular Season**, a summary of the rounds and dates for the **Finals** and a summary of the **Teams** with their home venues.

Click on the **Next** button in the top right corner.





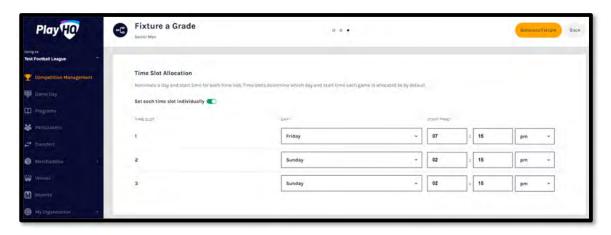


In the Time Slot Allocation section there two options available.

With the first option you can have the **Set each time slot individually** toggle not checked and you can select the **Day** and **Start Time** for ALL matches in the **Grade**.

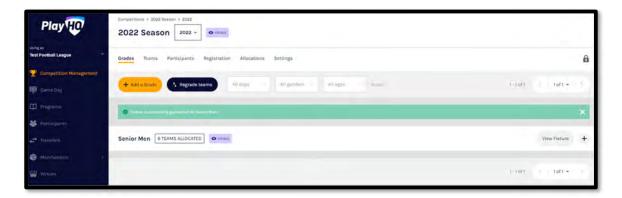


With the second option you can have the **Set each time slot individually** checked you can select the **Day** and **Start Time** for each **Time Slot** individually. This option might be used as example for a match of the round.



When you have selected which option to use click on the **Generate Fixture** button in the top right corner.

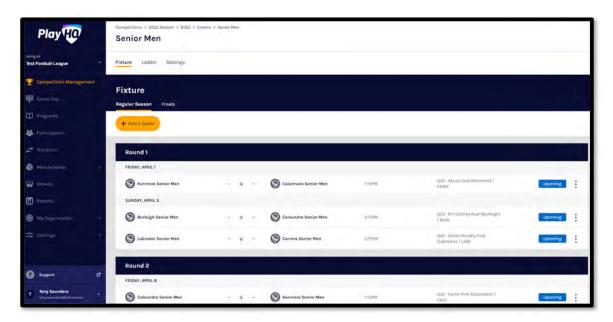
You will be returned to the **Grades** list page with a confirmation message that the fixture was successfully generated and the **Grade** will have a **View Fixture** button.







Click on the **View Fixture** button to view the fixture.



Add Finals Fixtures

Click on the **Finals** tab and click on the **+ Add Finals** button.

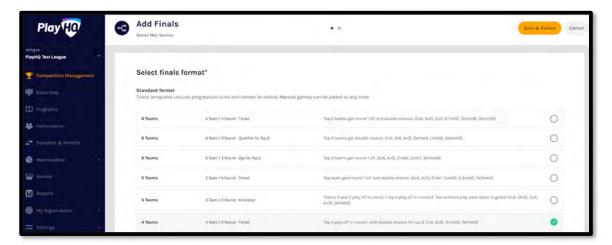


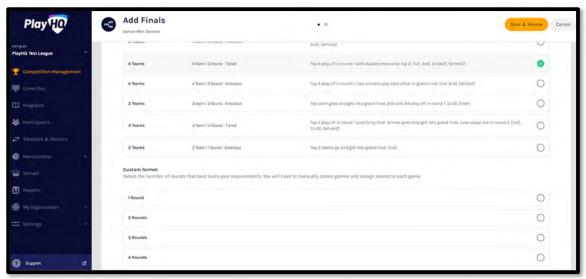




Competition Management - Add Finals Fixtures (cont)

On The Add Finals page under Select finals format, choose an option under Standard format or Custom Format and click on the Save & Review button in the top right corner.



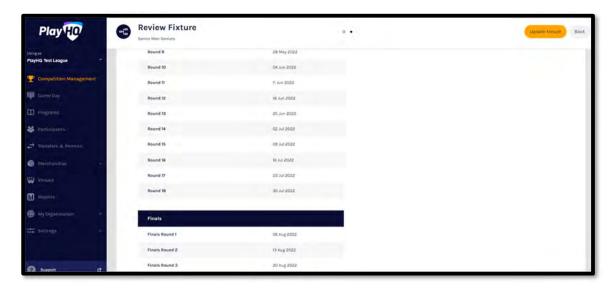




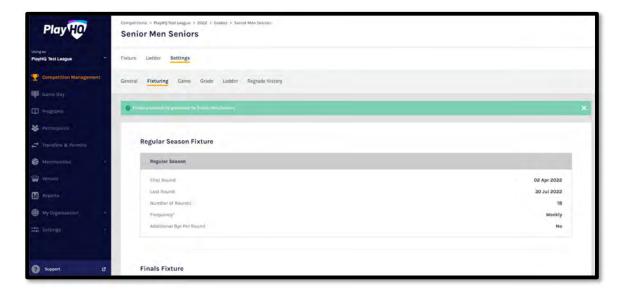


Competition Management - Add Finals Fixtures (cont)

On the **Review Fixture** page scroll to the bottom, check the finals rounds under **Finals** and click on the **Update fixture** button in the top right corner.



You will be returned to the **Settings -> Fixturing** page with a confirmation message that the finals have been successfully generated.





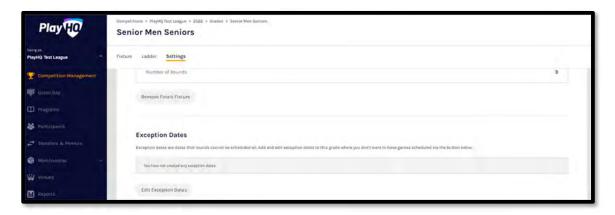


Edit Fixture Settings

To remove the finals fixtures, scroll down the page and under **Finals Fixture** click on the **Remove Finals Fixture** button.

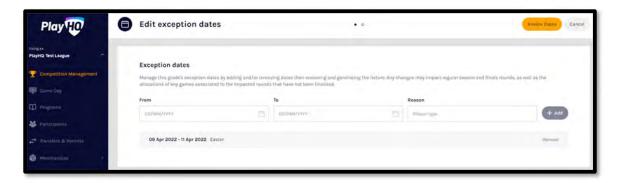


To add or edit exception dates, scroll down the page and under **Exception Dates** click on the **Edit Exception Dates** button.



On the **Edit exception dates** page under **Exception dates** add a date in **From**, add a date in **To** and click on the **+ Add** button.

Add as many exception dates as needed and lick on the Review Dates button in the top right corner.

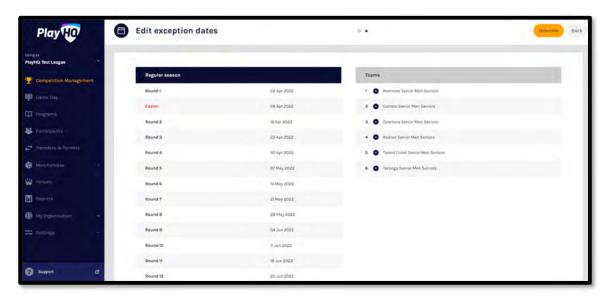




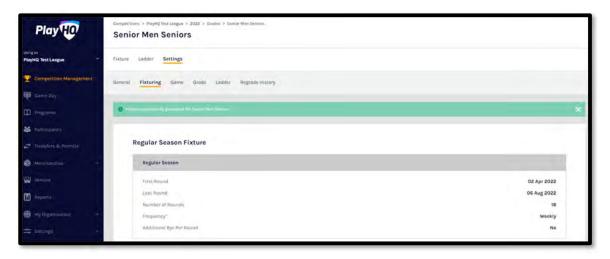


Competition Management - Edit Fixture Settings (cont)

Under **Regular Season** the exception date round will be added and the rounds following will be updated, click on the **Generate** button in the top right corner.



You will be returned to the **Settings -> Fixturing** page with a confirmation message that the fixture has been successfully generated.

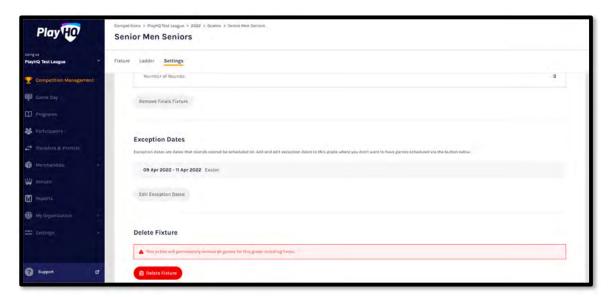




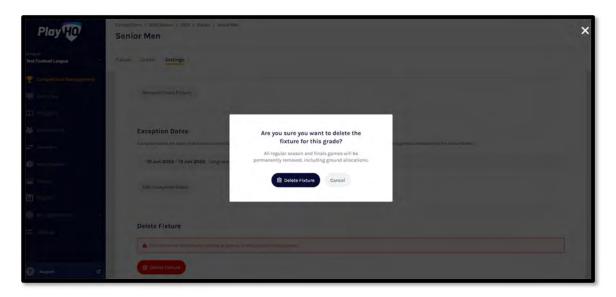


Delete Fixture

To delete the fixture you have generated, scroll to the bottom the page and click on the **Delete Fixture** button.



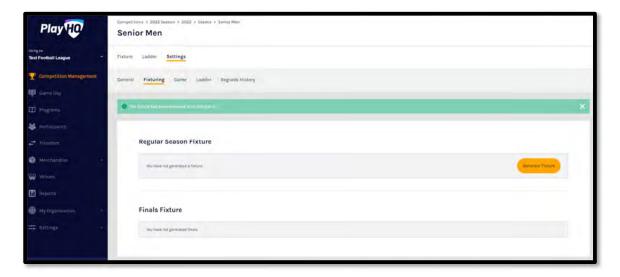
A warning message will pop up, to continue click on the **Delete Fixture** button or if you do not want to delete click on the **Cancel** button.







You will be returned to the **Settings - Fixturing** page with a confirmation message that the fixture was removed and the **Generate Fixture** button will be available.



Edit Game

To manually change or edit games in the fixture go the **Fixture** for the **Grade**. Click on the iii icon and select **Edit Game Details.**





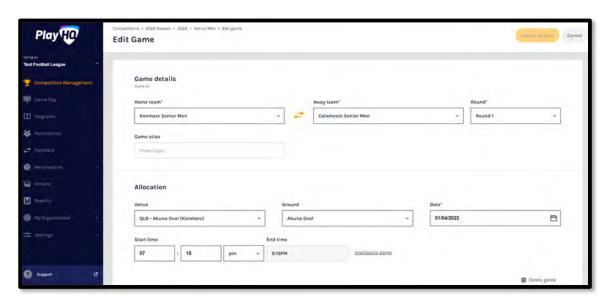


Competition Management - Edit Game (cont)

On the **Edit Game** page in the **Game Details** section you can edit the **Home Team**, **Away Team** or **Round**. There is also a switch function () which will swap the **Home Team** and **Away Team**.

In the **Allocation** section you can edit the **Venue**, **Ground**, **Date** or **Start Time**. There is also the option to delete the game.

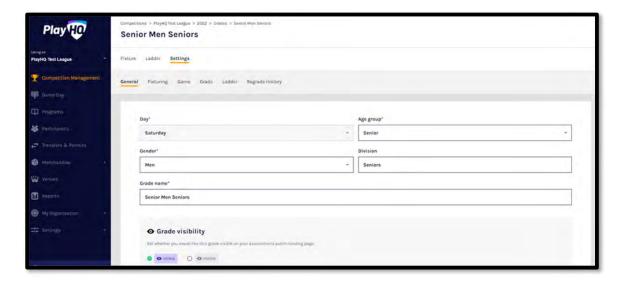
If you edit any game details click on the **Update & Save** button in the top right corner.



Edit Grade General Settings

To change grade visibility, show/hide rounds or show scores on public website go the **Fixture** for the **Grade**, click on the **Settings** tab then select the **General** tab.

You can set the **Grade Visibility** to either **Visible** or **Hidden** on the public website.







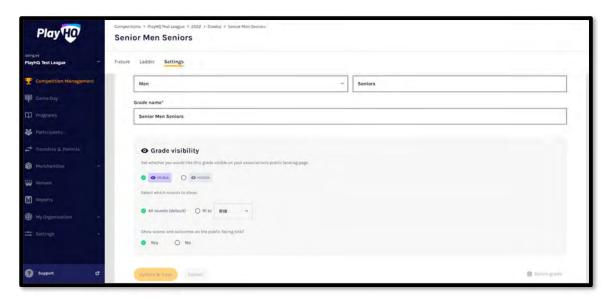
Competition Management - Edit Grade General Settings (cont)

You can Select which rounds to show on the public website.

You can set Show scores and outcomes on the public facing site to either Yes or No on the public website.

There is also the option to **Delete Grade** but certain criteria must be met before you can proceed.

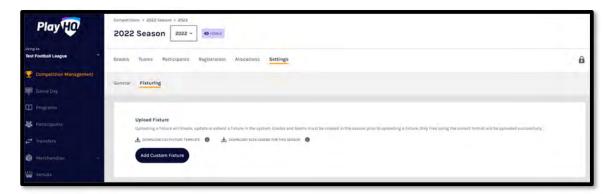
If you make any changes click on the **Update & Save** button at the bottom of the page.



Upload Fixture

Upload Fixture is an exciting new feature in the PlayHQ platform which will enable Community Football League administrators the ability to create fixtures in a spreadsheet and upload them into the platform. This function can be used to upload full season fixtures for more than one grade at the time of upload or multiple uploads for individual rounds of fixtures in a grade. If there are changes to the teams in the grades it will also take care of the regrading.

In the left hand menu click on **Competition Management**, click on the **Competition**, click on the **Season**, under the **Settings** tab click on the **Fixturing** tab.







Competition Management - Upload Fixture (cont)

On the **Upload Fixture** page there is two templates to download to assist with creating the correct file to upload.

Fixture Template is used to download the fixture csv file template in order to input your new fixture details into it prior to uploading the file. The template includes the correct column names that are expected when completing a fixture upload.

Legend for this season is used to download the legend for this season to view examples based on the formatting the template requires. The legend also includes the names of the organisation, competition, season, grade, team, venue and ground names required for a successful upload.

It is strongly recommended when creating your <u>fixture template csv file</u> that you copy and paste the names in the <u>legend</u> so that they match exactly with what has been created in the platform.

When have created your fixture template file to upload click on the Add Custom Fixture button.

On the **Fixture Details** page click on the **Upload CSV** button.





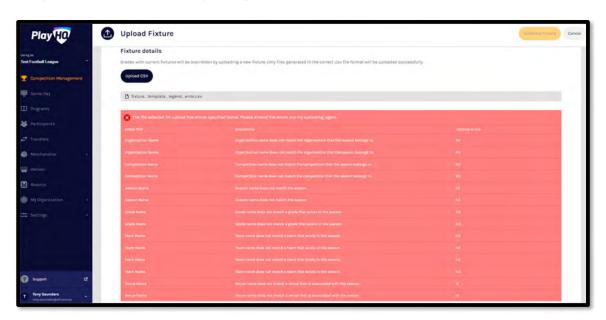


Competition Management - Upload Fixture (cont)

If there no errors in the file the fixtures will be generated.

If there are errors in the file the errors will be displayed with columns for **Error Type**, **Description** and **Location in File**.

The **Location in File** column refers to the actual cell in the fixture template file so you can locate easily, make required adjustment, save the file and upload again.



Fixture Clash Resolution

In the left hand menu click on **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Allocations** tab.

If there is a fixture clash a oicon will appear in the month.





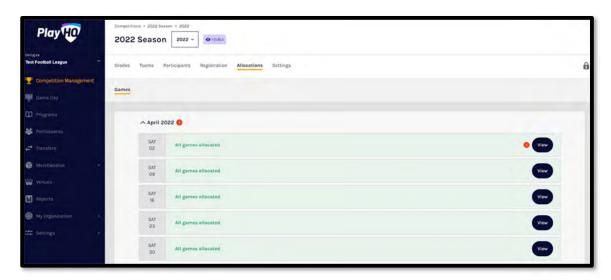


Competition Management - Fixture Clash Resolution (cont)

There two options available to resolve the clash.

The first option is use the **Edit Game** function previously described.

The second option is open the month by clicking on the icon, then click on the View button where the icon appears.



This will open up the **Game allocation** page and the clashing games will be shown in red.

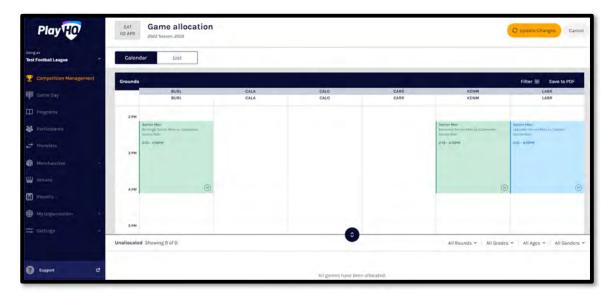






Competition Management - Fixture Clash Resolution (cont)

Click and drag one of the clashing games into another **Ground** or **Time Slot**. If there is no longer a clash the game will change color to blue.



Click on the **Update Changes** button in the top right corner and the game will update successfully and change color to green.

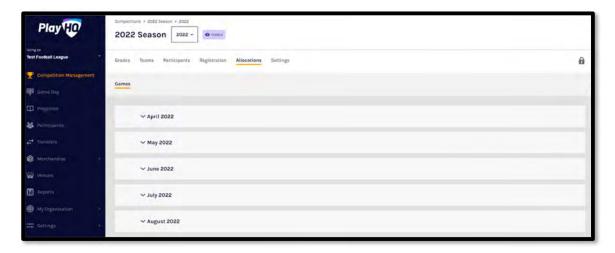






Competition Management - Fixture Clash Resolution (cont)

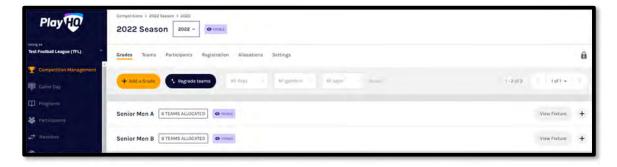
Click on the **Done** button in the top right corner, you will return to the **Allocations** page and clash icon will be gone.



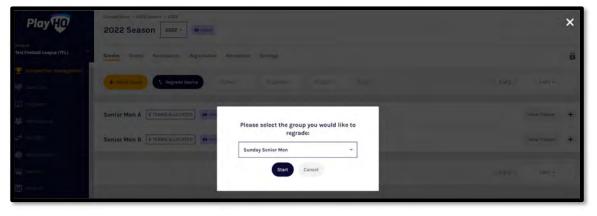
Regrade Teams

Please note Regrade Teams button will only appear if you have used the Generate Fixture feature. If you have used the Upload Fixture feature the Grade teams button will disappear and you will need to continue to use the Upload Fixture feature to grade teams.

In the left menu click on **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Regrade teams** button.



A pop-up box will appear, select the group you would like to regrade and click on the **Start** button.



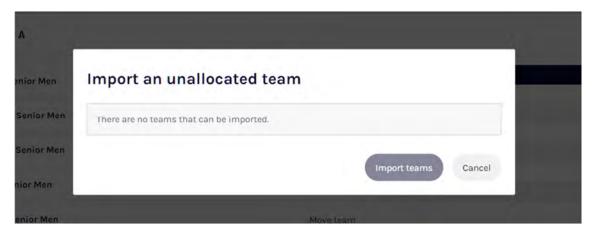




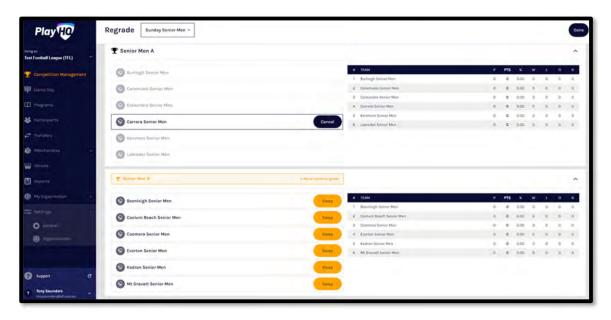
If you are regrading a **Team** that has not yet been allocated, in the **Unallocated teams** area click on the **Import an unallocated team** button.



The Import an unallocated team option will appear, select a Team and click on the Import teams button.



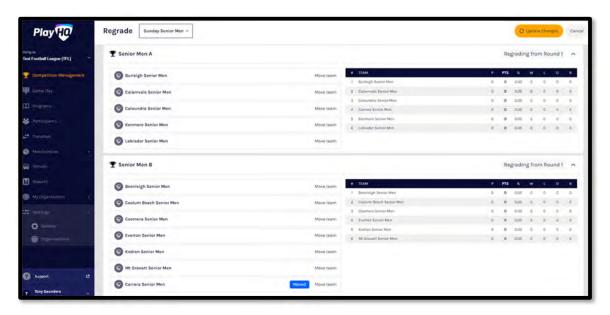
If you are regrading teams between **Grades**, click on **Move team** for the **Team** you wish to regrade. This **Team** will now be highlighted and you can either click on the **Cancel** button, click on the **Move team to grade** option or click on the **Swap** button for a **Team** in the other **Grade**.



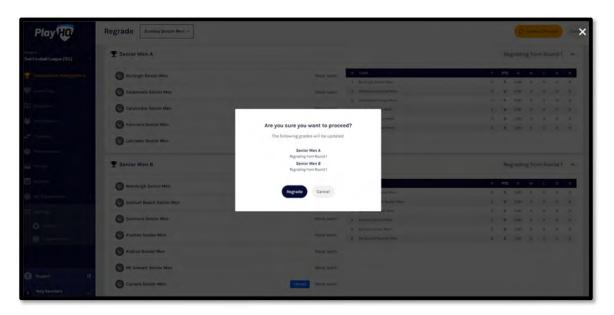




If you use the **Move team to grade** option the **Team** will be moved, to finalise the process click on the **Update Changes** button in the top right corner.



A warning message will pop up asking **Are you sure you want to proceed?**, click either the **Regrade** or **Cancel** button.

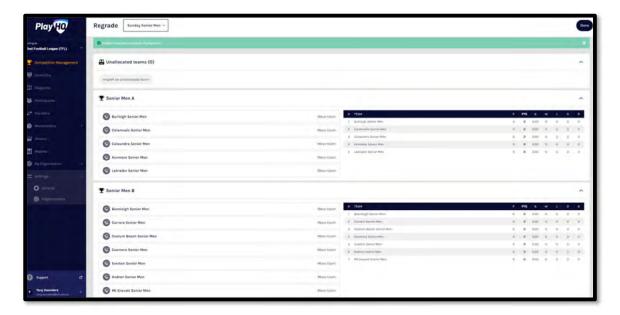




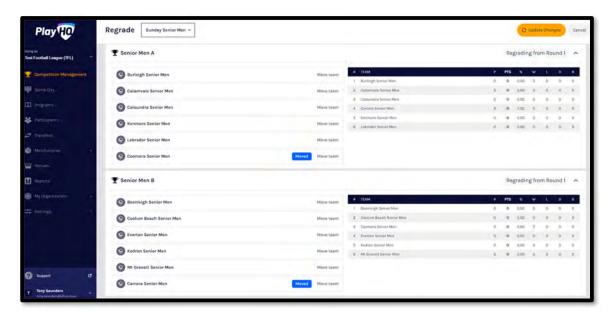


You will return to the **Regrade** page with confirmation message that the grades have been successfully regraded. The **Teams** in the **Grades**, the **Ladders** for the **Grades** and the **Fixture** for the **Grades** will all have been updated.

If you have finished **Regrading**, click on the **Done** button in the top right corner.



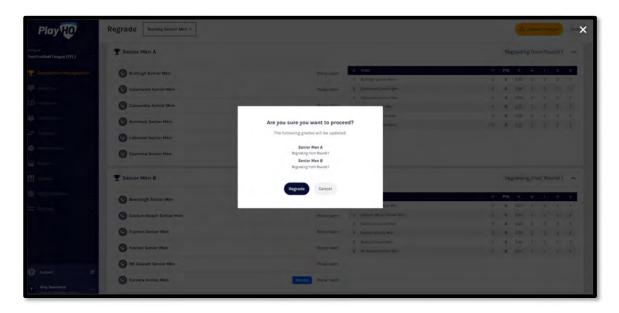
If you use the **Swap** option both **Teams** will be moved, to finalise the process click on the **Update Changes** button in the top right corner.





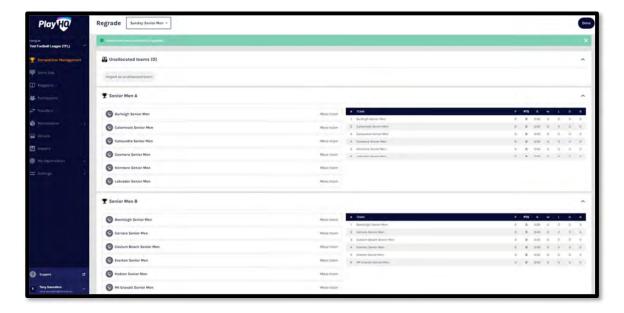


A warning message will pop up asking **Are you sure you want to proceed?**, click either the **Regrade** or **Cancel** button.



You will return to the **Regrade** page with confirmation message that the grades have been successfully regraded. The **Teams** in the **Grades**, the **Ladders** for the **Grades** and the **Fixture** for the **Grades** will all have been updated.

If you have finished **Regrading**, click on the **Done** button in the top right corner.





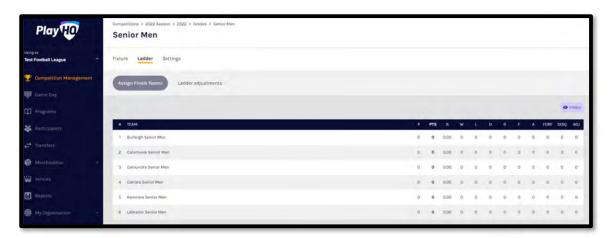


View Regrade History

In the left menu click on **Competition Management**, click on the **Competition**, click on the **Season** and click on the **Grade**, click on the **Settings** tab and click on the **Regrade History** tab.

View Ladder

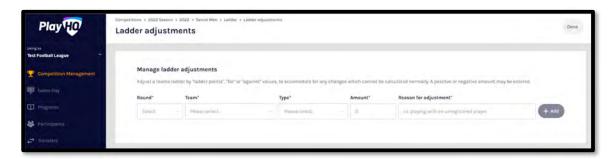
Go the Fixture for the Grade and click on the Ladder tab.



Ladder Adjustments

Click on the **Ladder adjustments** button.

On the **Manage ladder adjustments** page you will need to select an option for the **Round, Team** & **Type**, add an **Amount** & **Reason for adjustment** and click on the **Add** button.



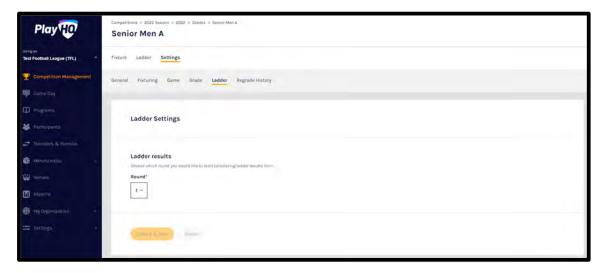
Follow the same process to add further ladder adjustments and when finished click on the **Done** button in the top right corner.





Ladder Grade Settings

Click on the **Settings** tab and click on the Ladder tab.

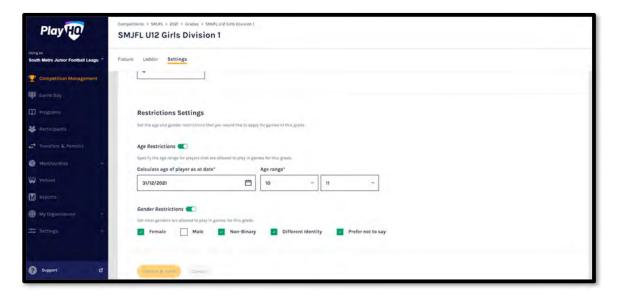


Player Restriction Exemption

The **Grade Default Settings** including **Restrictions Settings** are configured when the **Competition** is created – please refer to the **Create a Competition** section earlier in this guide. However, the configuration set when the **Competition** was created can be overridden in each **Grade**.

To edit the **Restrictions Settings** in a **Grade** click on **Competition Management**, click on the **Season**, click on the **Grade**, select the **Settings** tab and select the **Grade** tab.

Scroll down the page, under **Restrictions Settings** you will see the **Age Restrictions** and **Gender Restrictions** that were added when the **Competition** was created. You can adjust these settings and click on the **Update & Save** button at the bottom of the page.



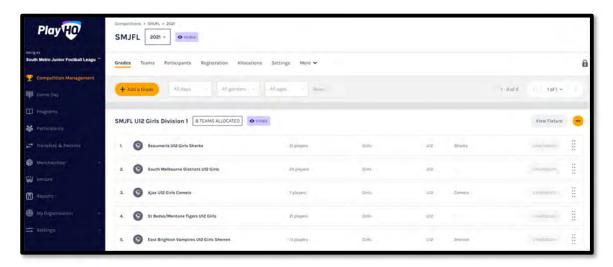




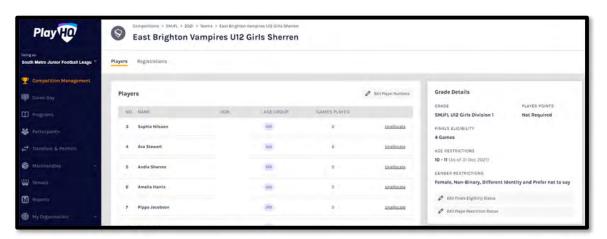
Competition Management - Player Restriction Exemption (cont)

The platform gives League admins the capability to override the **Restriction Settings** for **Players** in a Team that may have been given exemption.

In the left menu click on **Competition Management**, click on the **Competition** and click on the **Season**. In the **Grades** tab click on the **H** button for the **Grade** the **Team** is in and click on the **Team**.



Under Grade Details click on Edit Player Restriction Status.



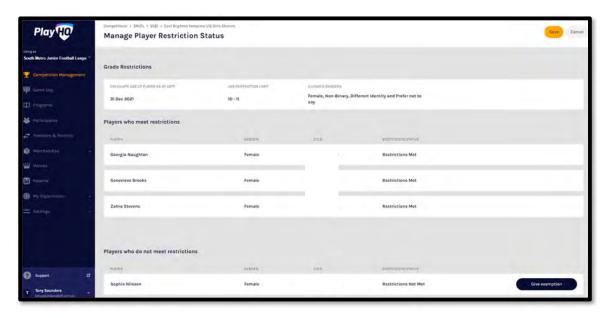




Competition Management - Player Restriction Exemption (cont)

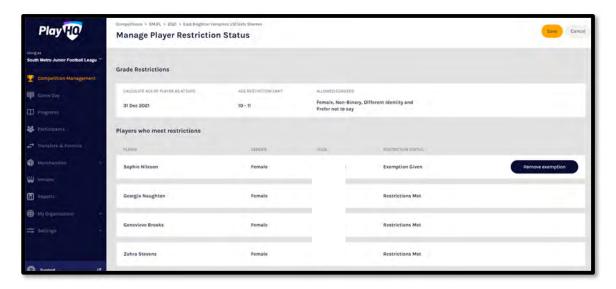
On the **Manage Player Restriction Status** page any restrictions will be shown under **Grade Restrictions**. Players allocated to the team that meet the restrictions will be shown under **Players who meet restrictions**. Players allocated to the team that do not meet the restrictions will be shown under **Players who do not meet restrictions**.

To move a player from **Players who do not meet restrictions** to **Players who meet restrictions** click on the **Give exemption** button for the player.



The player will be moved to **Players who meet restrictions** and the **Restriction Status** will change to **Exemption Given**.

If at any point during the season the exemption is revoked click on the **Remove exemption** button.







Finals Eligibility

The **Grade Default Settings** including **Finals Eligibility** are configured when the **Competition** is created – please refer to the **Create a Competition** section earlier in this guide. However, the configuration set when the **Competition** was created can be overridden in each **Grade**.

To edit the **Finals Eligibility** in a **Grade** click on **Competition Management**, click on the **Season**, click on the **Grade**, select the **Settings** tab and select the **Grade** tab.

Scroll down the page, under **Finals Eligibility** you will see the **Minimum number of games played** that was added when the **Competition** was created. You can adjust this setting and click on the **Update & Save** button at the bottom of the page.



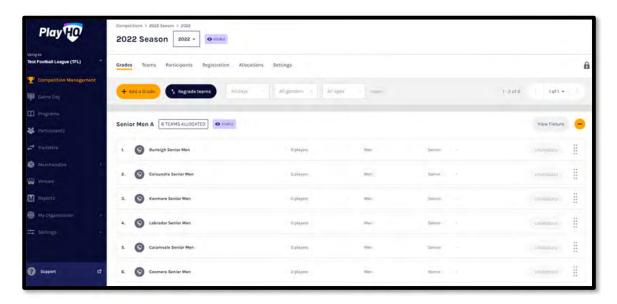




Competition Management - Finals Eligibility (cont)

The platform gives League admins the capability to override the **Finals Eligibility** for **Players** in a Team that may have been given exemption.

In the left menu click on **Competition Management**, click on the **Competition** and click on the **Season**. In the **Grades** tab click on the + button for the **Grade** the **Team** is in and click on the **Team**.



In the **Grade Details** section click on **Edit Finals Eligibility Status**.





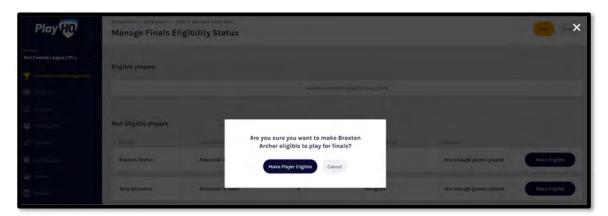


Competition Management - Finals Eligibility (cont)

On the Manage Finals Eligibility Status page click on the Make Eligible button for the Player that has been given the exemption.



A warning will pop up will appear, click on the Make Player Eligible button.



You will return to the Manage Finals Eligibility Status page and the Player will show in the Eligible Players area.



If at any point during the finals the exemption is revoked click on the **Make Ineligible** button.

106





League Awards

This feature is in the process of being built.

Player Points

If your League uses a player points system turn on **Players Points** when you create a <u>Competition</u>. Toggle on the **Player Points** button on, select an option in **Enforce a team total player points cap** and select the **Team player points cap**. Select **Visible** or **Hidden** in the **Players Points Visibility** area.

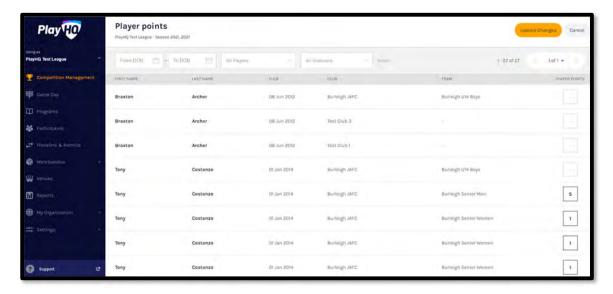
Setting Player Points to Players

If the **League** has **Player Points** turned on for a **Competition**, there is two options for the administrator to add **Player Points** to a **Player** or to edit the **Player Points** for a **Player**.

Option 1 – Using as the League in the left menu click on Competition Management, click on the Competition and click on the Season. On the Grades page click on the More tab and select Player Points.



On the **Player points** page add the relevant number of player points for each player in the **Player Points** column and when completed click on the **Update Changes** button in the top right corner. Please note there are filter boxes above the list to assist with locating players if required.







Competition Management - Setting Player Points to Players (cont)

The page will display a confirmation message that the player points have been successfully updated. You can either add or edit player points or if you have finished click on the **Done** button in the top right corner.



Option 2 – Using as the Club in the left menu click on Competitions and click on the View button for the Competition. On the Grades page click on the More tab and select Player Points.



On the **Player points** page if the **League** has <u>not</u> given the club access to add or edit **Player Points** the page will be locked and no additions or changes can be made.

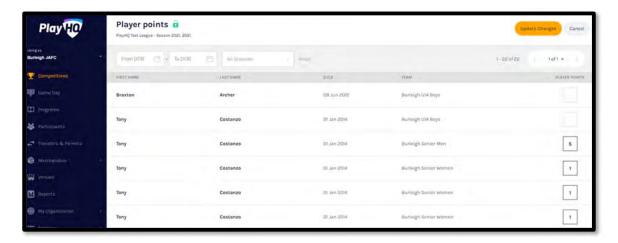






Competition Management - Setting Player Points to Players (cont)

On the **Player points** page if the **League** has given the club access to add or edit **Player Points**, add the relevant number of player points for each player in the **Player Points** column and when completed click on the **Update Changes** button in the top right corner. Please note there are filter boxes above the list to assist with locating players if required.



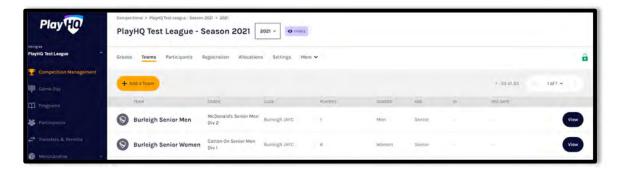
The page will display a confirmation message that the player points have been successfully updated. You can either add or edit player points or if you have finished click on the **Done** button in the top right corner.



Setting Player Points Limit to Teams

The **Players Points Limit** for all **Teams** is set when the **Competition** and **Grades** are created. There may be instances where a **Team** may be given a higher or lower **Player Points Limit**.

Adjusting the **Player Points Limit** can only be done while **Using as** the **League**. In the left menu click on **Competition Management**, click on the **Competition** and click on the **Season**. On the **Grades** page click on the **Teams** tab and click on the **View** button for the **Team**.





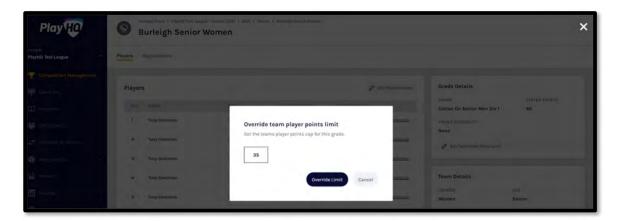


Competition Management - Setting Player Points Limit to Teams (cont)

In the Grade Details area click on the Edit Team Player Points Limit link.



The **Override team player points limit** pop-up will appear. Change the limit number and click on the **Override Limit** button.



You will return to the **Team** page, a confirmation message will appear and **Player Points** limit will be updated.







14. Game Day

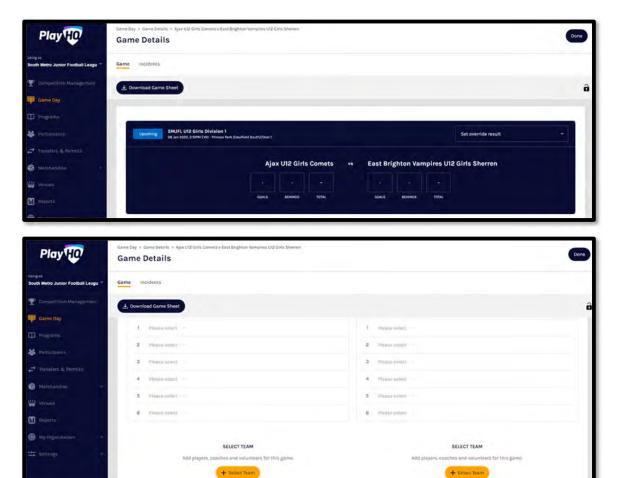
Create Line-up

Please note club admins who have been given admin access will always have access to Game Day to create Lineups. This task can also be done from the League level to provide assistance to Clubs if required.

In the left menu click on **Game Day**, select the date for the match and click on the **Details** button for the match.



You will land on the Game Details page, scroll down the page and click on the + Select Team button.

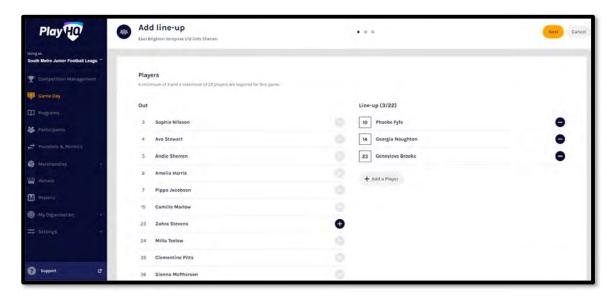




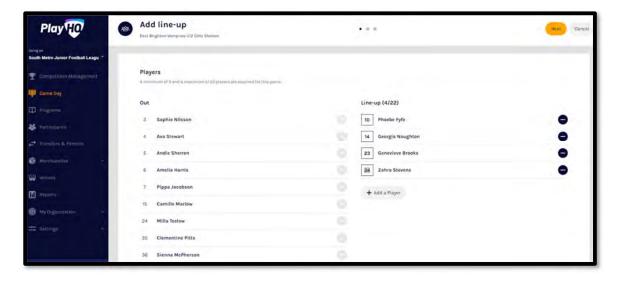


Game Day - Create Line-up (cont)

On the **Add line-up** page to add **Players** to the **Line-up** click on the **tine-up** click on the **Player** in the **Out** area. When you added **Players** to the **Line-up** you are able to edit the jumper number if required. The **Next** button in the top right corner will not be available until the grade restrictions have been met.



When you have added **Players** playing the **Match**, and met the grade restrictions, click on the **Next** button in the top right corner.

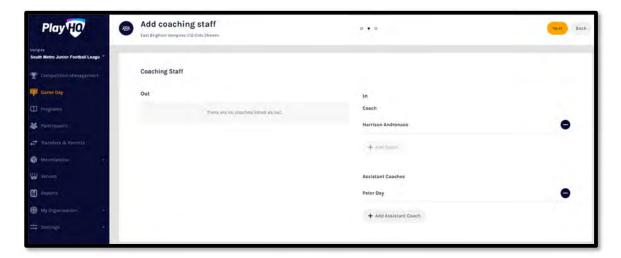




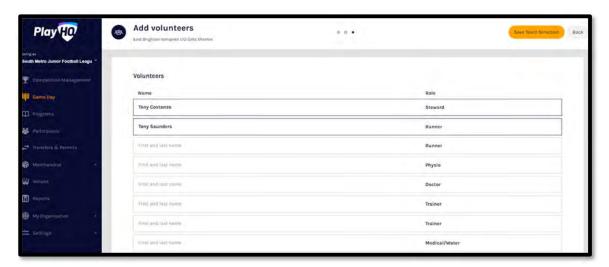


Game Day - Create Line-up (cont)

You will be taken to the **Add coaching staff** page. The **Coach** and **Assistant Coaches** that have been allocated to the team will show as **In** by default, click on the **Next** button in the top right corner.



You will be taken to the **Add volunteers** page. To add volunteers type the name of the volunteer for the respective role and click on the **Save Team Selection** button in the top right corner.

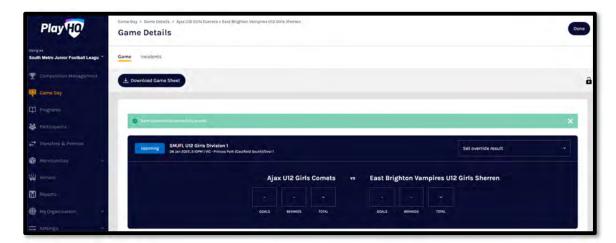


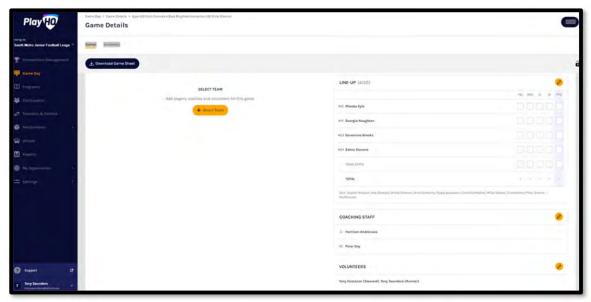




Game Day - Create Line-up (cont)

You will be returned to the top of the page with confirmation message and when you scroll to the bottom of the page the **Line-up**, **Coaching Staff** and **Volunteers** areas will be updated.





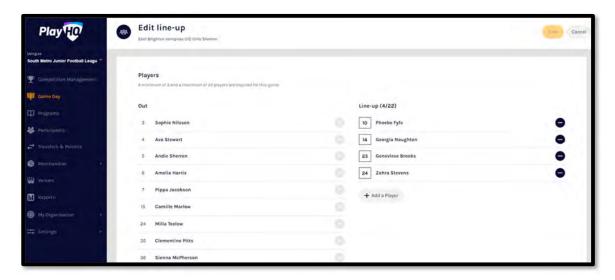




Edit Line-up

On the **Game Details** page in the **Line-up** area click on the **2** icon.

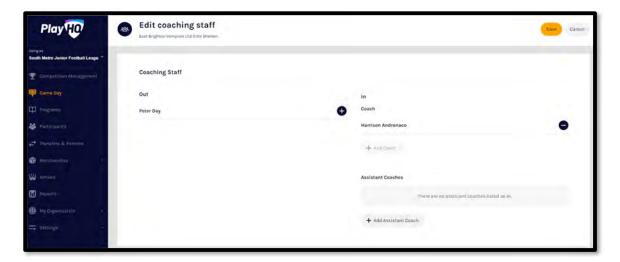
On the **Edit line-up** page click on the cicon to remove players from the **Line-up** to **Out** and click on the cicon to add players from **Out** to the **Line-up**. Click on the **Save** button in the top right corner.



Edit Coaching Staff

On the Game Details page in the Coaching Staff area click on the 🙋 icon.

On the Edit Coaching Staff page click on the icon to remove the coach or assistant coaches from In to Out and click on the icon to add the coach or assistant coaches from Out to in. Click on the Save button in the top right corner.



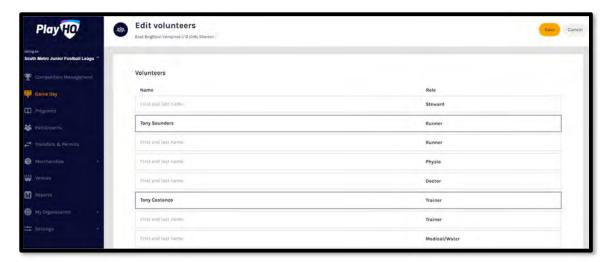




Edit Volunteers

On the Game Details page in the Volunteers area click on the 🥙 icon.

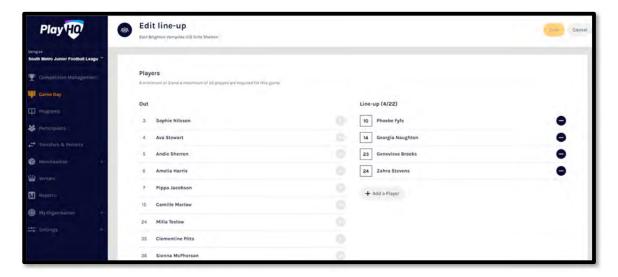
On the **Edit Volunteers** page to add a volunteer type the name of a volunteer in the respective role and to remove a volunteer delete the name of the volunteer in the respective role. Click on the **Save** button in the top right corner.



Add Unallocated Players to Line-up

Please note this feature is only available with admin portal access.

To add players registered with the club in the current season but not allocated to the team, on the **Game Details** page in the **Line-up** area click on the occasion. On the **Edit line-up** page click on the **+ Add a Player** button.

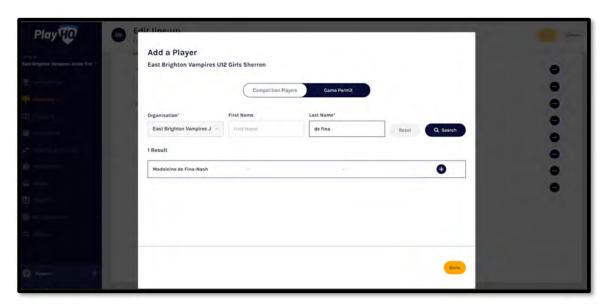




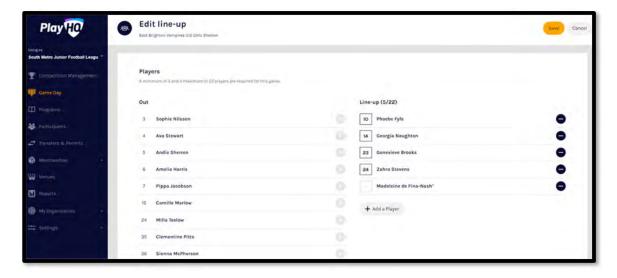


Game Day - Add Unallocated Players to Line-up (cont)

On the **Add a Player** page select the **Competition Players** button, type in all or part of the player's **Last Name** and click on the **Search** button. Click on the **Done** button in the bottom right corner.



You will be returned to the **Edit line-up** page and the **Player** will be in the **Line-up**. You can add the player's jumper number and click on the **Save** button in the top right corner.

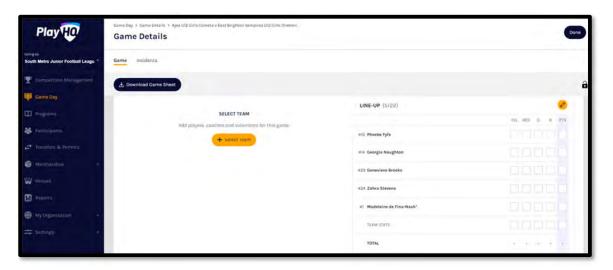






Game Day - Add Unallocated Players to Line-up (cont)

You will be returned to the **Game Details** page and the **Player** will be in the **Line-up**. Click on the **Done** button in the top right corner.



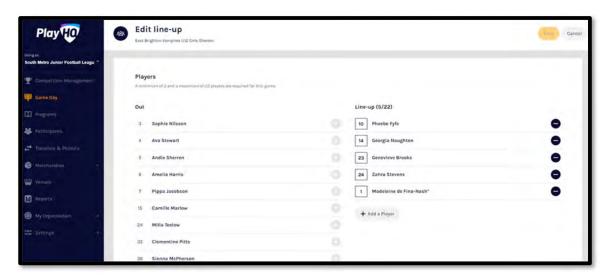
Game Permits

Please note to able to use the Game Permit feature to permit players between different Leagues there must be a Permit Agreement in place in the system.

Game Permits must not be used to permit a player into a team where the Grade settings have Player Points turned on – a Season Permit must be used to enable the League Admin to allocate the Player with the relevant Player Point value.

This feature is only available with admin portal access.

To add players registered with another club in the current season on a **Game Permit**, on the **Game Details** page in the **Line-up** area click on the oicon. On the **Edit line-up** page click on the + **Add a Player** button.

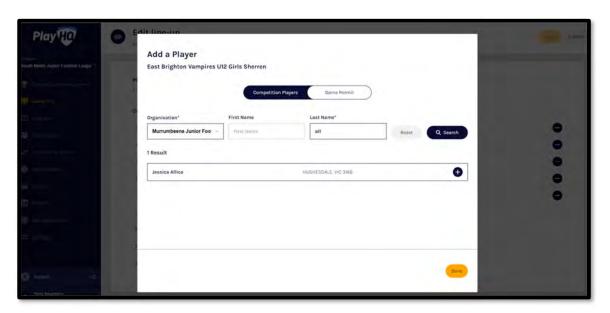




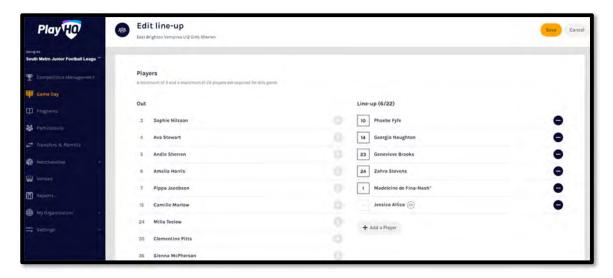


Game Day - Game Permits (cont)

On the **Add a Player** page select the **Game Permit** button, type in the **Organisation** (player's registered club name), type in all or part of the player's **Last Name** and click on the **Search** button. Click on the **©** icon for the **Player** you wish to add and click on the **Done** button in the bottom right corner.



You will be returned to the **Edit line-up** page and the **Player** will be in the **Line-up** with a epiacon. You can add the player's jumper number and click on the **Save** button in the top right corner.

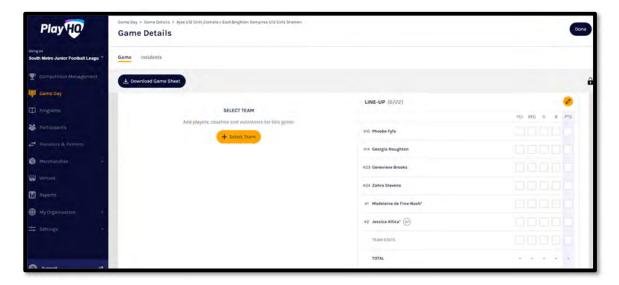






Game Day - Game Permits (cont)

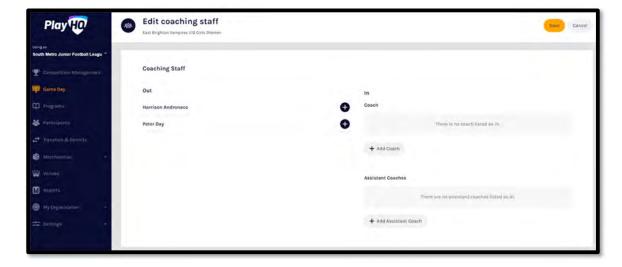
You will be returned to the **Game Details** page and the **Player** will be in the **Line-up**. Click on the **Done** button in the top right corner.



Add Unallocated Coach to Coaching Staff

Please note this feature is only available with admin portal access.

To add a coach registered with the club in the current season but not allocated to the team, on the **Game Details** page in the **Coaching Staff** area click on the icon. On the **Edit coaching staff** page you must firstly remove the Coach from the **In** area and then click on the + **Add Coach** button.

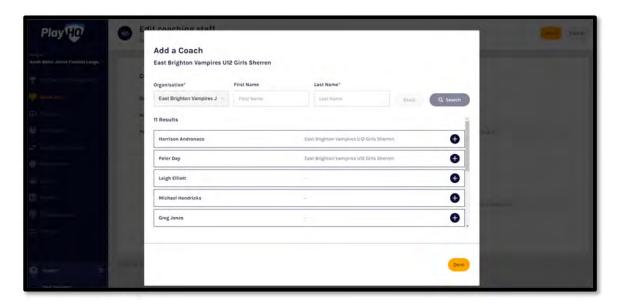




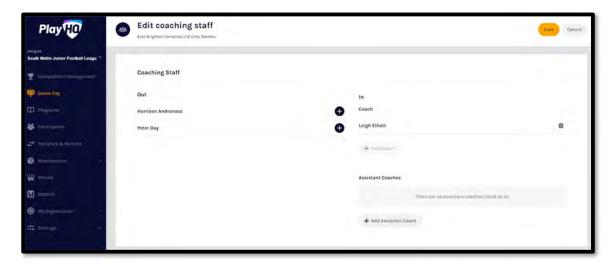


Game Day - Add Unallocated Coach to Coaching Staff (cont)

On the **Add a Coach** page click on the **t**icon for the **Coach** you wish to add and click on the **Done** button in the bottom right corner.



You will be returned to the **Edit Coaching staff** page and the **Coach** will be in the **In** area. Click on the **Save** button in the top right corner.

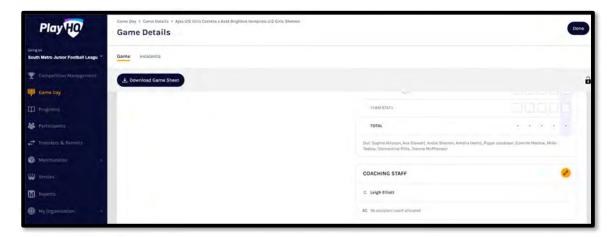






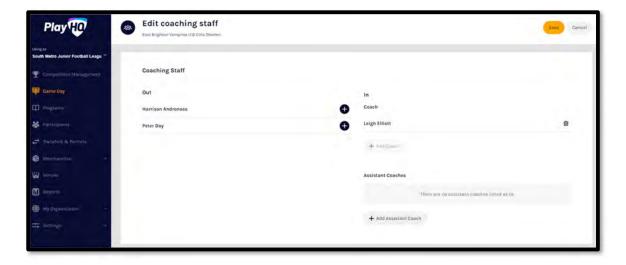
Game Day - Add Unallocated Coach to Coaching Staff (cont)

You will be returned to the **Game Details** page and the **Coach** will be in the **Line-up**. Click on the **Done** button in the top right corner.



Add Unallocated Assistant Coaches to Coaching Staff

To add assistant coaches registered with the club in the current season but not allocated to the team, on the **Game Details** page in the **Coaching Staff** area click on the icon. On the **Edit coaching staff** page click on the + **Add Assistant Coach** button.

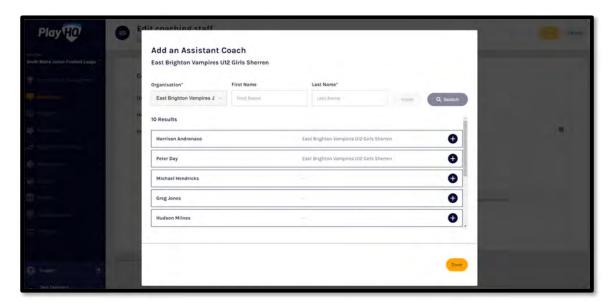




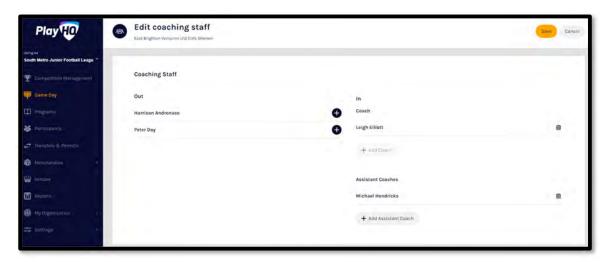


Game Day - Add Unallocated Assistant Coach to Coaching Staff (cont)

On the **Add an Assistant Coach** page click on the **to add and click on the Done** button in the bottom right corner.



You will be returned to the **Edit Coaching staff** page and the **Assistant Coach** will be in the **In** area. Click on the **Save** button in the top right corner.

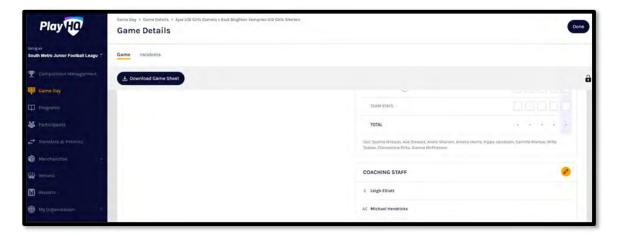






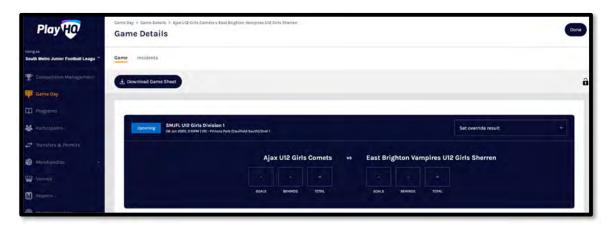
Game Day - Add Unallocated Assistant Coach to Coaching Staff (cont)

You will be returned to the **Game Details** page and the **Assistant Coach** will be in the **Line-up**. Click on the **Done** button in the top right corner.



Game Sheet

To download and print the **Game Sheet**, on the **Game Details** page click on the **Download Game Sheet** button.

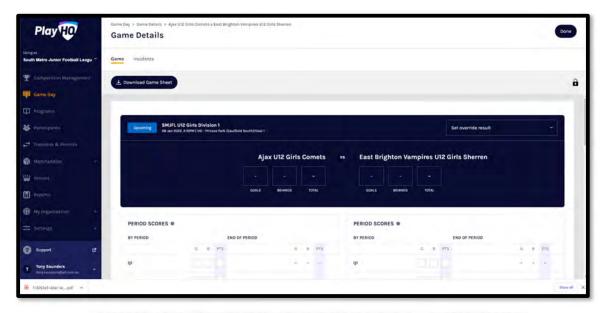


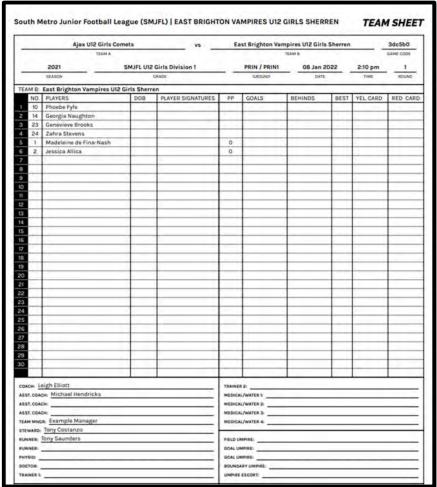




Game Day - Game Sheet(cont)

A link to the downloaded file will appear in the bottom left corner, click on the link to view, print and save if required.





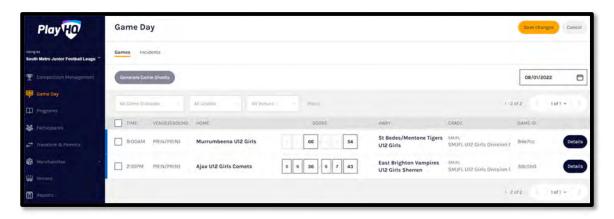




Add Match Results & Player Statistics

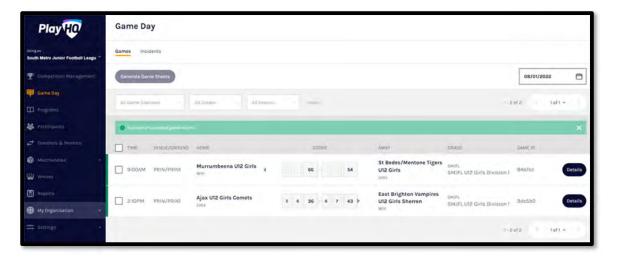
In the left menu click on **Game Day** and select the date for the matches. There are multiple options for adding **Match Results** depending on the regulations of your **League**.

The final score can be entered on the **Game Day** page and the score can be entered with total points only or by adding goals & behinds.



Whichever option you choose when the final score has been entered click on the **Save changes** button in the top right corner.

The page will update with a confirmation message and a result for each match will be added.



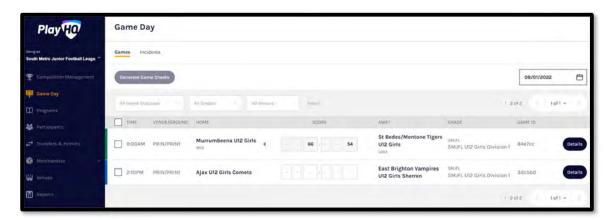
At this point the **Score** areas will be locked and further changes cannot be made on this page. If you wish to edit the scores click on the **Details** button for the match.



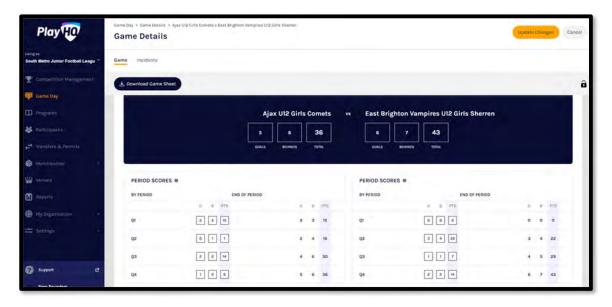


Game Day - Add Match Results & Player Statistics (cont)

To add the full match results including quarter scores and the player statistics, on the **Game Day** page click on the **Details** button for a match.



On the **Game Details** page for the **Match** add the final score at the top and add the **Period Scores**.

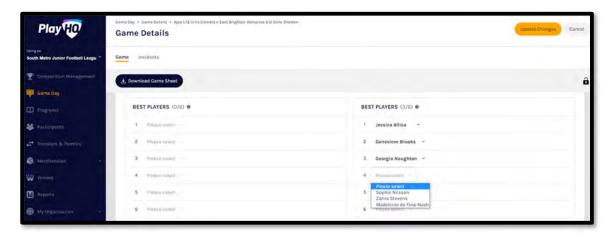




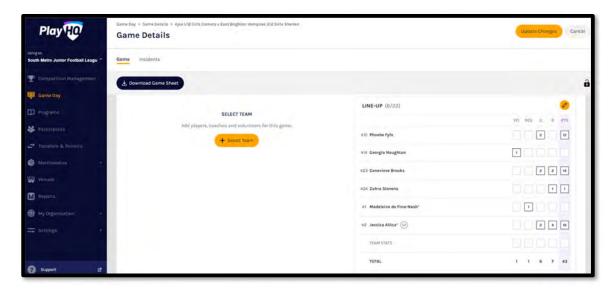


Game Day - Add Match Results & Player Statistics (cont)

Select the **Best Players** by clicking in each slot and a drop down list of the players selected in the line-up will appear. Please **Best Player 1** is the best, **Best Player 2** is the 2nd best, etc.



If required in the **Line-up** area add the player statistics – **YEL** = yellow cards, **RED** = Red cards, **G** = goals and **B** = behinds. Click on the **Update Changes** button in the top right corner.

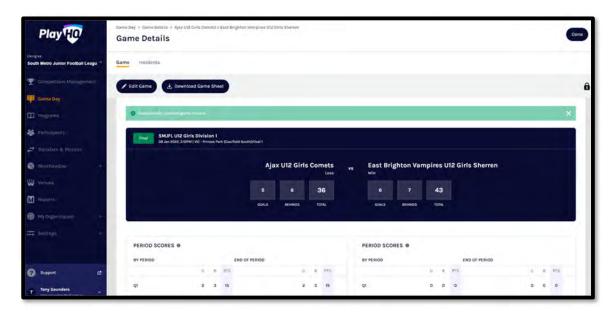






Game Day - Add Match Results & Player Statistics (cont)

The page will update with a confirmation message.



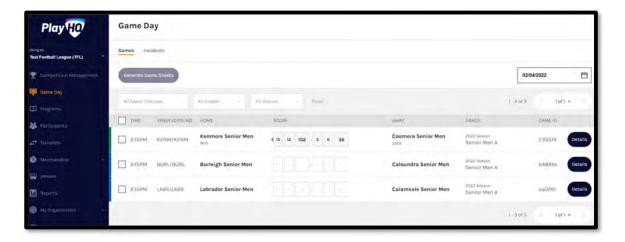
If you have made a mistake or wish to further details click on the **Edit Game** button, make the changes and click on the **Update Changes** button in the top right corner.

When you have finished adding all the details for the **Match** click on the **Done** button in the top right corner and you will be taken back to the **Game Day** page.

Incidents & Suspensions

League admins will be able to add incidents for player behaviour that happen in matches and add an outcome. Please note further types of incidents will be created in the future.

To add an **Incident**, in the left hand menu select **Game Day**, select the date of the Match and click on the **Details** button for the **Match**.







On the Game Details page select the Incidents tab.



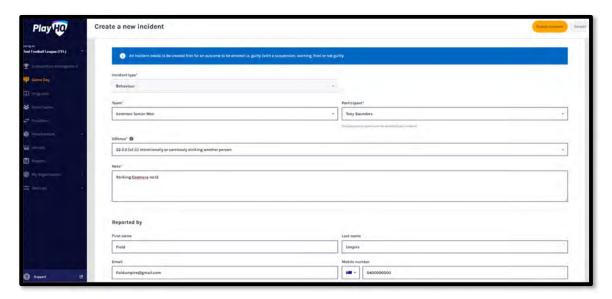
Click on the **Add Incident** button, a pop up will appear to select the incident type, select Behaviour and click on the **Start** button.



On the **Create a new incident** page in the **Incident Details** section select the **Team**, select the **Participant**, select the **Offence** and add a **Note**.

In the Reported by section add the First name, Last Name, Email & Mobile number if available.

Click on the **Create Incident** button in the top right corner.







You will be returned to the **Game Details** page on the **Incidents** tab with a confirmation message and showing there is an **Incident** created.



To edit the details of an **Incident** and/or add an **Outcome** to an **Incident**, in the left menu select **Game Day**.

On the **Game Details** page select the **Incidents** tab, select the date range for the date the **Incident** was entered and click on the **Details** button for the **Incident**.



To edit the Incident Details click on the Edit button.







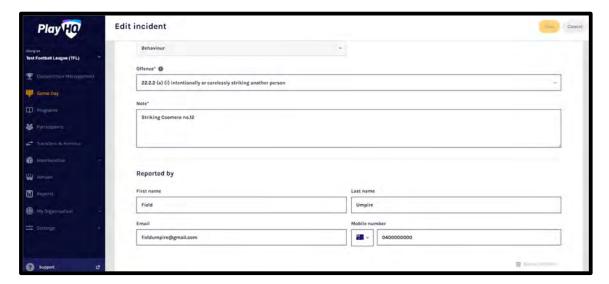
Make the required changes and click on the **Save** button in the top right corner.



To delete an **Incident** click on the **Edit** button.



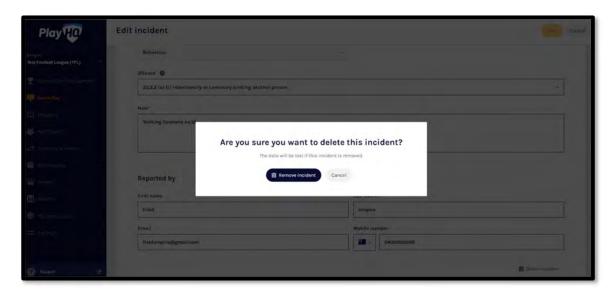
Scroll to the bottom of the page, in the bottom right corner click on **Delete incident**.







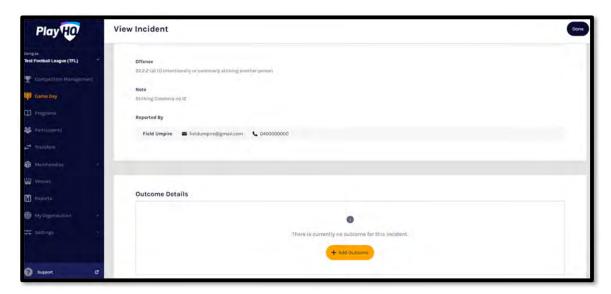
The Are you sure you want to delete this incident? pop-up will appear, click on the Remove incident button.



To add an **Outcome** to an **Incident**, in the left menu select **Game Day** and click on the **Details** button of the incident.



Scroll down the page, under **Outcome Details** click on the **+ Add Outcome** button.

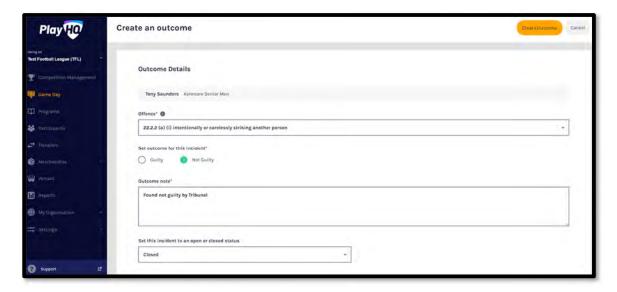






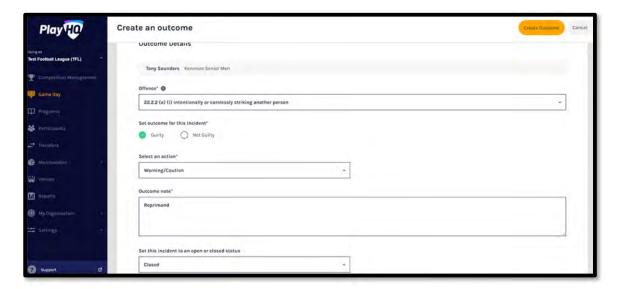
On the **Create an outcome** page under **Outcome Details** you have the option to change the **Offence** or leave as selected when the **Incident** was created. Select either **Guilty** or **Not Guilty** in the **Set outcome for this incident** area.

If **Not Guilty** is selected you will be required to add an **Outcome Note**, select either **Open** or **Closed** in the **Set this incident to an open or closed status** drop down box and click on the **Create Outcome** button in the top right corner.



If **Guilty** is selected you be required to **Select an action**.

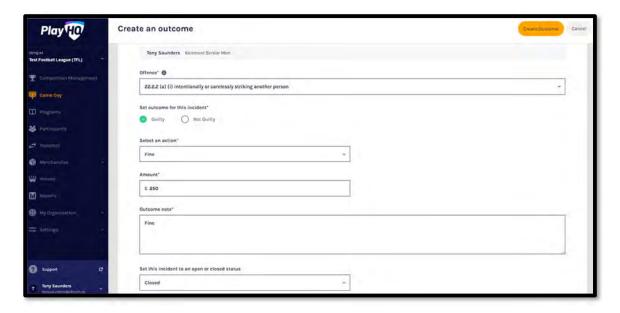
If **Warning/Caution** is selected you be required to add an **Outcome note**, select either **Open** or **Closed** in the **Set this incident to an open or closed status** drop down box and click on the **Create Outcome** button in the top right corner.



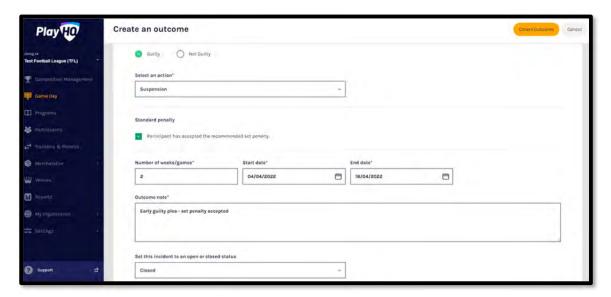




If **Fine** is selected you be required to an add an **Amount**, add an **Outcome note**, select either **Open** or **Closed** in the **Set this incident to an open or closed status** drop down box and click on the **Create Outcome** button in the top right corner.



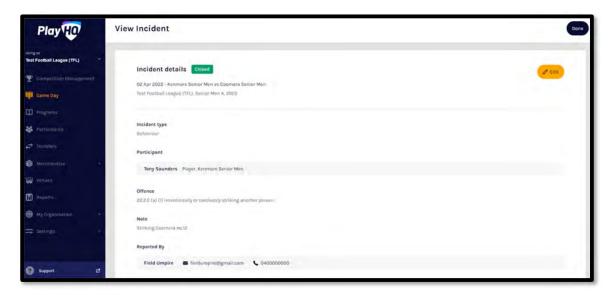
If **Suspension** is selected, under **Standard penalty** you have the option to tick that s set penalty has been accepted. Add the **Number of weeks/games**, add the **Start** date, add the **End** date, add an **Outcome note**, select either **Open** or **Closed** in the **Set this incident to an open or closed status** drop down box and click on the **Create Outcome** button in the top right corner.

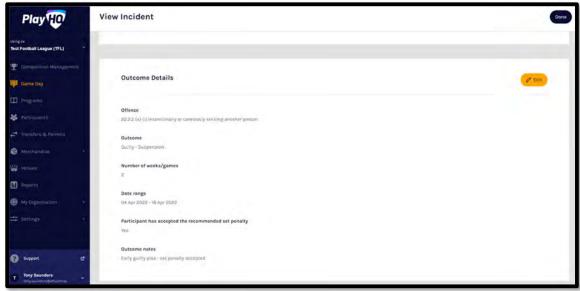






You will be returned to the View Incident page.





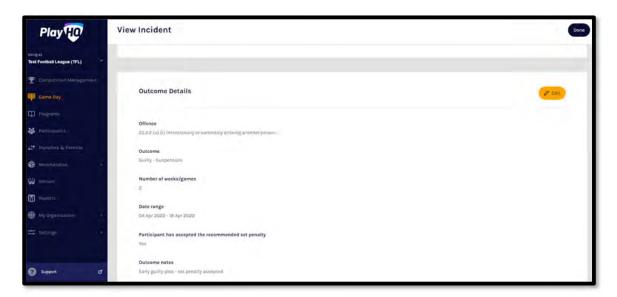
Click on the **Done** button in the top right corner and you will be returned to the **Game Details – Incidents** page.



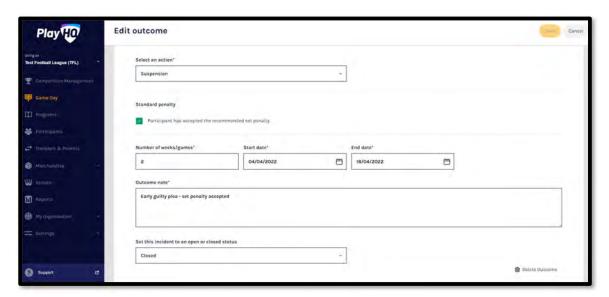




To delete an **Outcome** click on the **Edit** button.



Scroll to the bottom of the page, in the bottom right corner click on **Delete Outcome**.



Life Bans

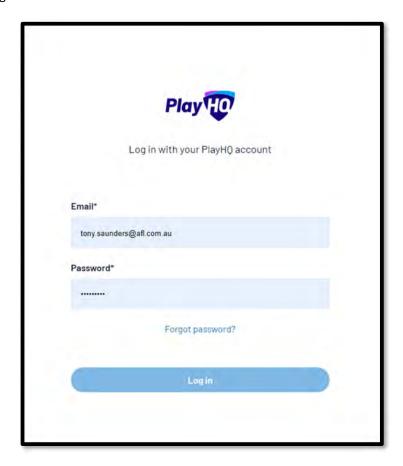
Life Bans that need to be entered for a player/official that have met the criteria outlined in the National Player & Official Deregistration Policy can only be added by an admin with Nation Super User access.





LiveScore

To login and access **Electronic Scoring** go to https://afl.score.playhq.com/auth/login and enter the username & password you have registered.



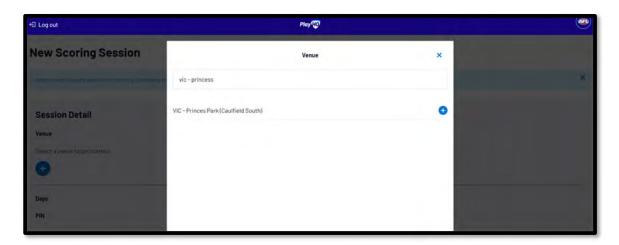
You will land on the **New Scoring Session** page.







Click on the control icon to select the **Venue** for the match you wish to score is being played. Start typing the name of the **Venue** in the search bar and click on the control icon when the venue appears.



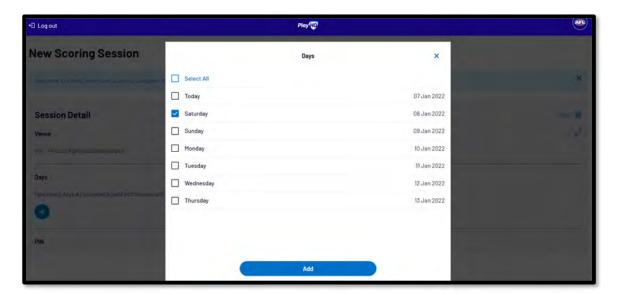
You will be returned to the **New Scoring Session** page. Click on the to score is being played.







Select the **Day** of the match and click on the **Add** button.



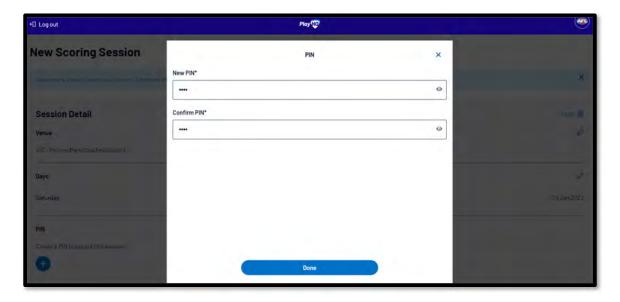
You will be returned to the **New Scoring Session** page. Click on the icon to create a **PIN** for the session.



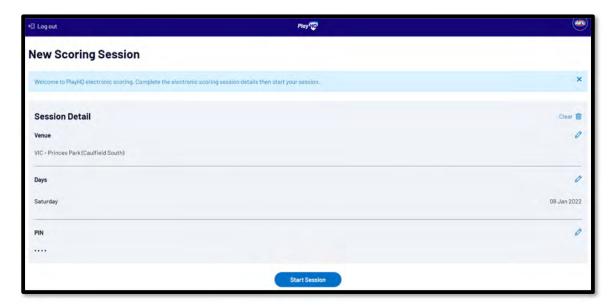




Add a **New PIN** in the area provided, add **Confirm PIN** in the area provided and click on the **Done** button.



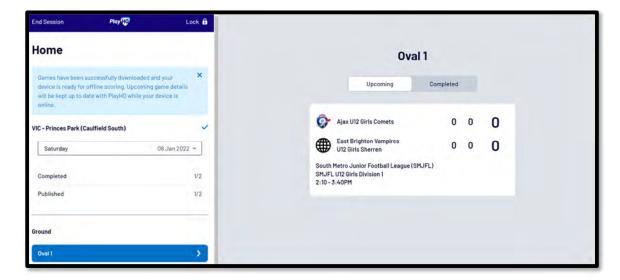
You will be returned to the **New Scoring Session** page. Click on the **Start Session** button.



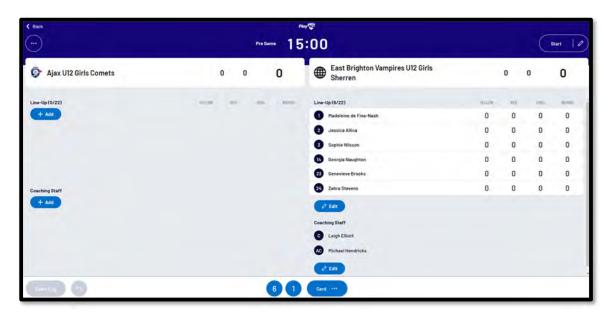




You will be taken to the **Home** page which will show matches at the **Venue** for that day.



Click on the **Match** and you will be taken to the **Electronic Scoring** page. The **Teams** will show with the **Players & Coaching Staff** that have been selected.

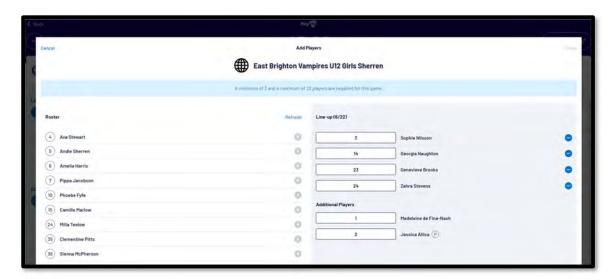






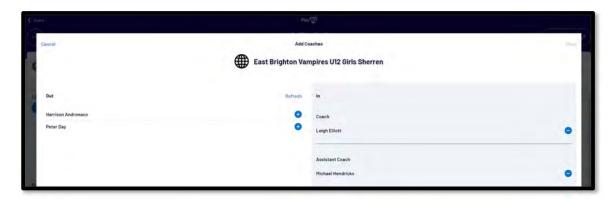
To make changes to the Line-up click on the Edit button below the Line-up list.

To remove **Players** from the **Line-up** list click on the cicon and to add **Players** from the **Roster** list click on the cicon. When you are finished click on **Done** the top right corner.



To make changes to the Coaching Staff click on the Edit button below the Coaching Staff list.

To remove Coaches & Assistant Coaches click on the icon in the In list and to add Coaches & Assistant Coaches click on the icon in the Out list. When you are finished click on Done the top right corner.



You will be taken back to the **Electronic Scoring** page. The **Teams** will show with the updated **Players** that have been selected in the **Line-up** and updated **Coaches & Assistant Coaches** selected in the **Coaching Staff**.





To start **Electronic Scoring** click on the **Start** button in the top right corner and name of button will change to **Pause**. If the match is being played with time on, to stop the clock click on the **Pause** button. If the clock has begun counting and you need to make a change click on the icon and edit page will pop up for you to make changes.



To add actions to a **Player** click on the **Player** and then click on for a goal or click on for a behind or click on then select Yellow or Red – the process can also be done the opposite way i.e. click the action and then click the **Player**. This will add the actions to the **Players** and if it is a score it will be added to the **Team** total. If you make an error with either a **Team** or a **Player** action click on the icon and it will be removed.

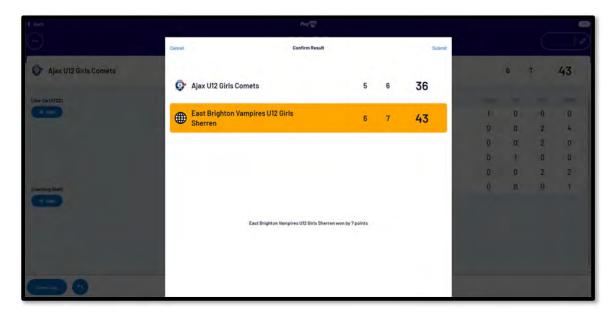
To end the quarter click on the icon in the top left corner and select **End Period**. To start the next quarter click on the **Start** button in the top right corner.



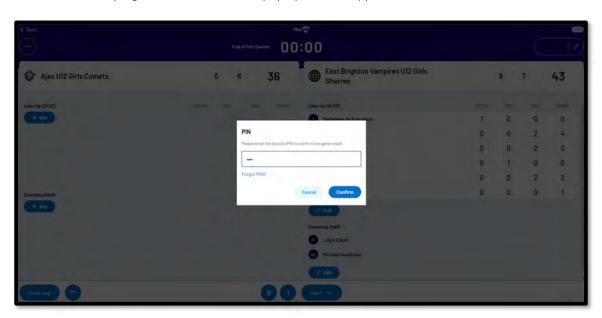


Game Day - LiveScore (cont)

To end the match first you need to end the final quarter, then click on the icon and select **End Game** and the **Confirm Result** page will pop up.



Click on **Submit** in the top right corner and the **PIN** pop up box will appear.

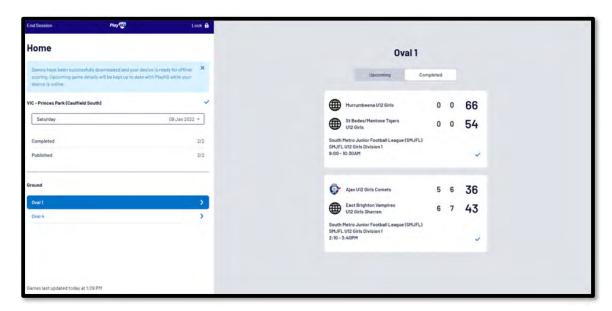




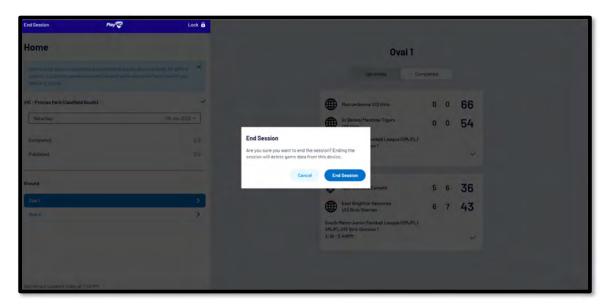


Game Day - LiveScore (cont)

Add the **PIN** you created and click on the **Confirm** button, you will be returned to the **Home** page which will show the **Match** in the **Completed** tab.



Before closing the page click on the **End Session** button in the top left corner and the **End Session** pop up will appear.

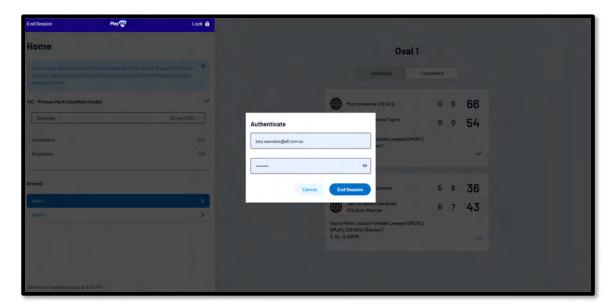






Game Day - LiveScore (cont)

Click on the **End Session** button and the **Authenticate** pop up will appear.



Click on the **End Session** button and you will be returned to the **New Scoring Session** page.





Go to https://www.playhq.com/afl and search the **League**.



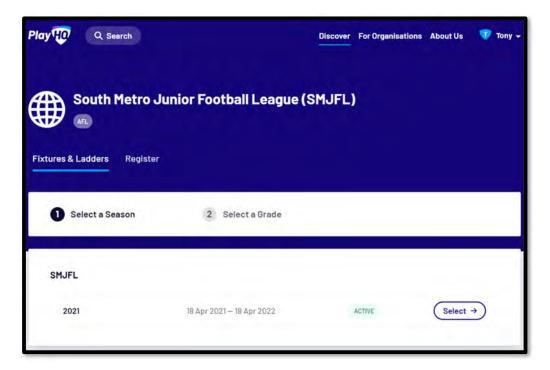
Click on the League.



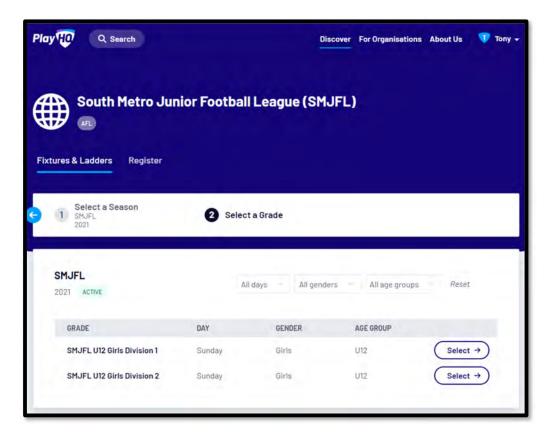




Under the Fixtures & Ladders tab, click on the Select button for the Competition you want to view.



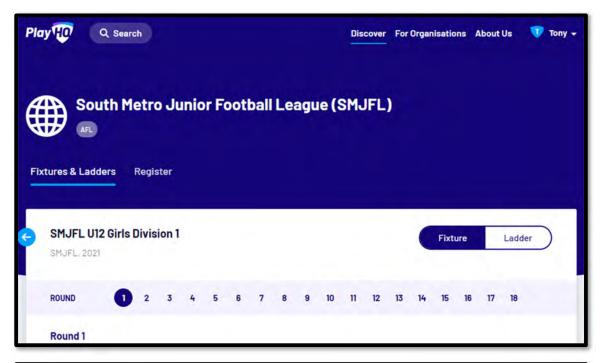
Click on the **Select** button for the **Grade** you want view.

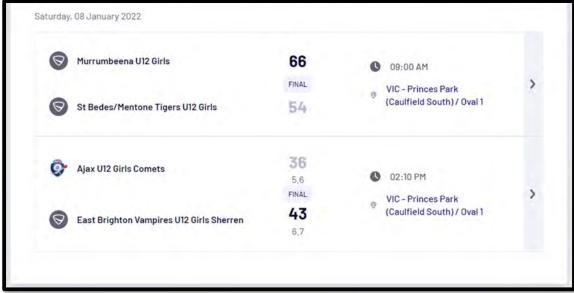






The default will be to show **Fixture**.

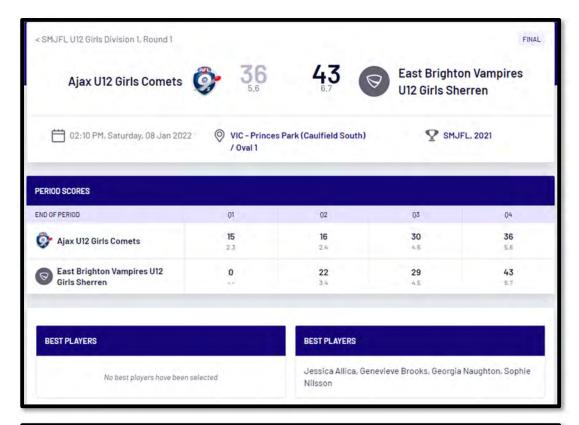


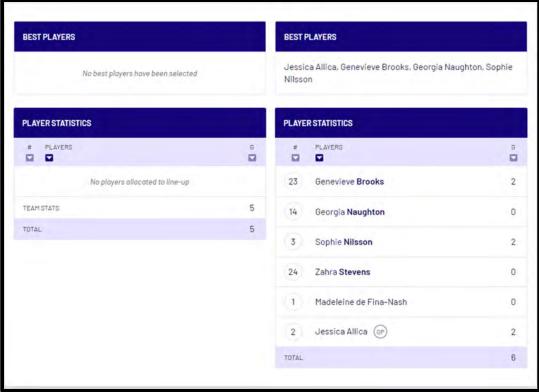






To view match details click on the icon for the **Match** to view the match details.

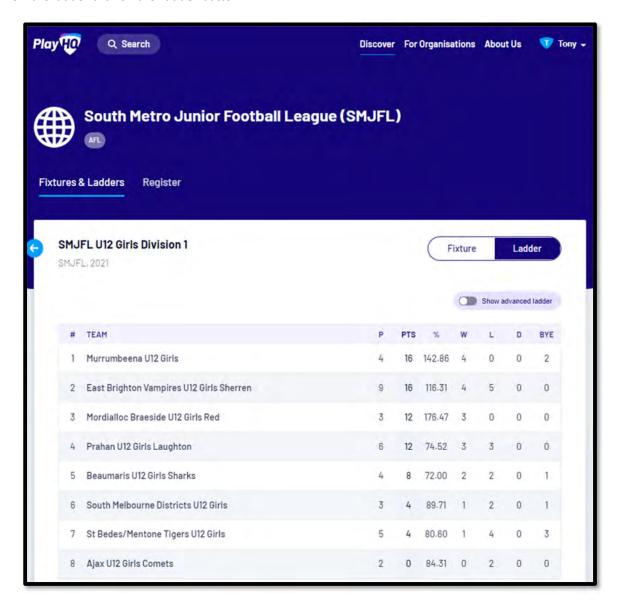








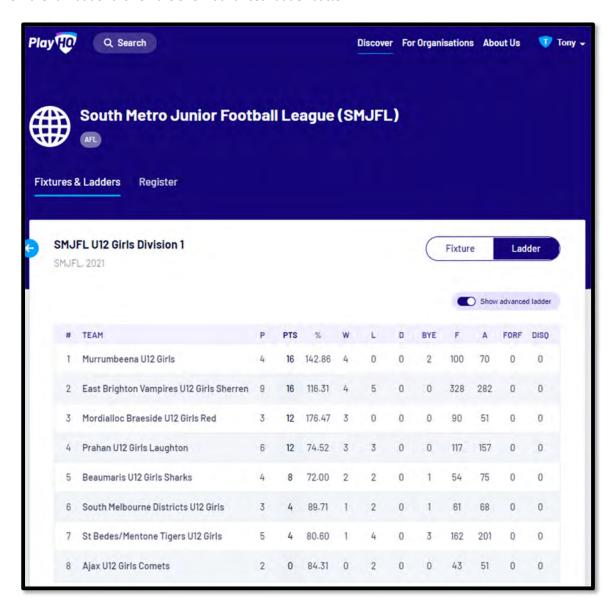
To view the ladder click on the **Ladder** button.







To view the full ladder click on the **Show advanced ladder** button.







16. Participant Registration

There are multiple options for **Participants** to find the club registration form and begin to register.

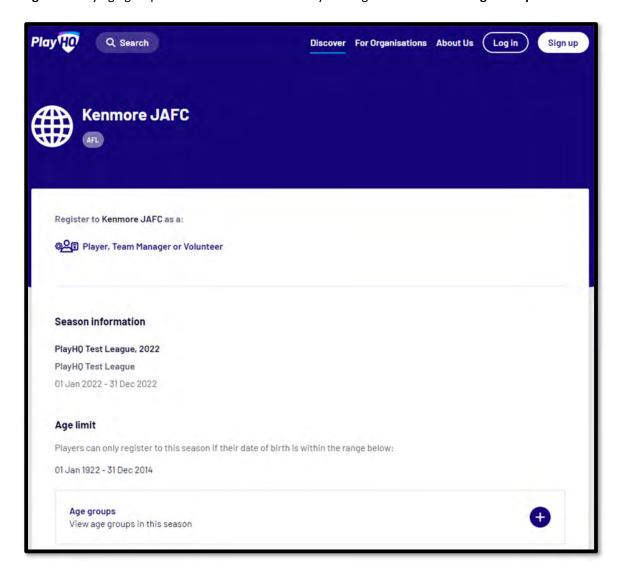
Option 1 is to go to https://play.afl/ and use the locator to find the **Club** they wish to register with and the link to register with the **Club**.

Option 2 is go to https://www.playhq.com/afl and the search function to find the **Club** they wish to register with and the link to register with the **Club**.

Option 3 is for the Club to provide the Participant with the unique URL for the club registration form.

For the example below we have used option 3 above to get to the club registration form.

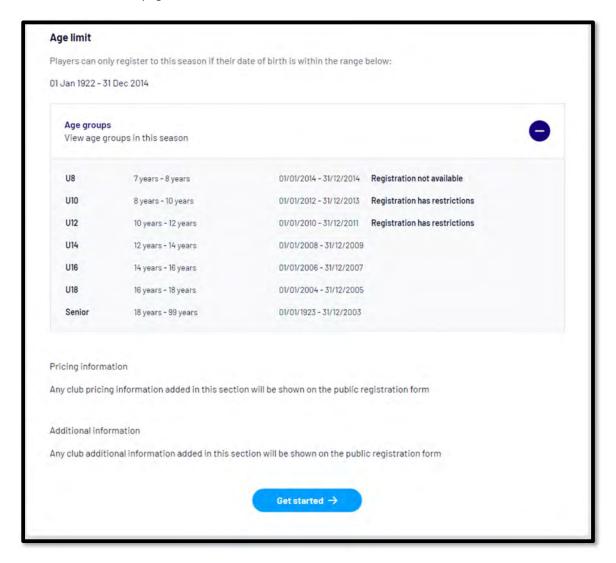
Under **Age limit** any age group restrictions can be viewed by clicking on the •• icon in **Age Groups**.







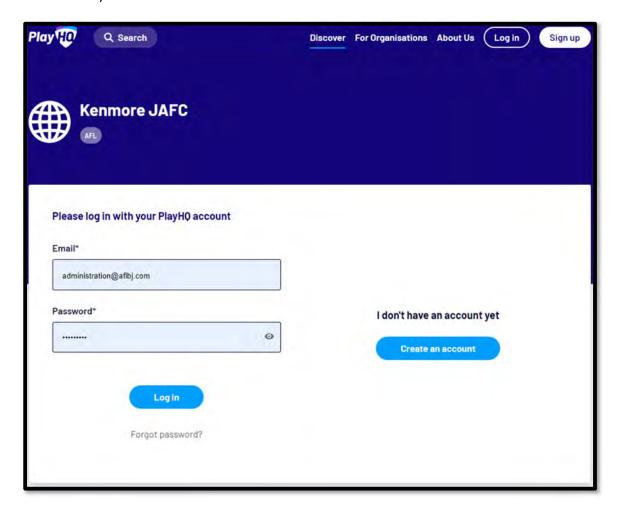
To continue scroll down the page and click on the **Get started ->** button.







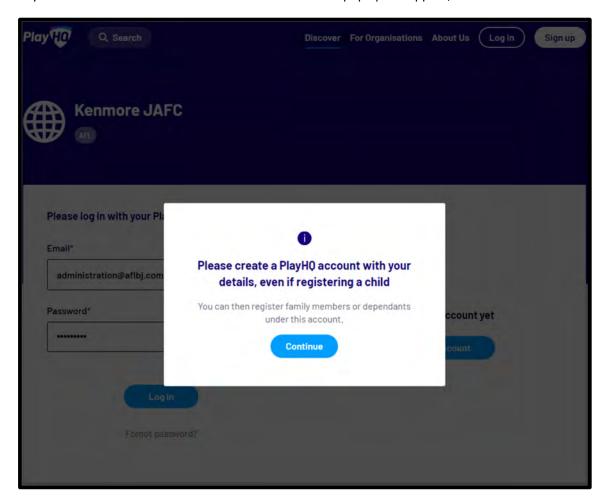
If the **Participant** (or their parent) already has a PlayHQ account they can click on the **Log in** button or if they do not have an account they click on the **Create an account** button.







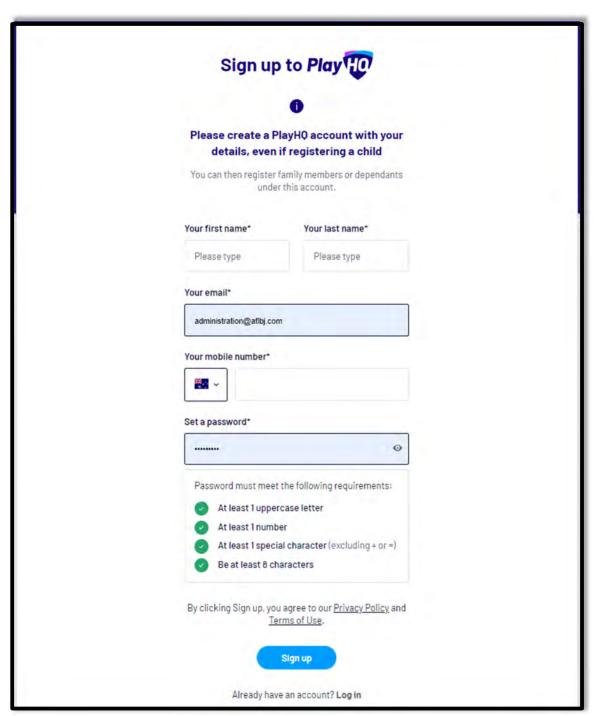
When they click on the **Create an account** button an information pop up will appear, click on the **Continue** button.







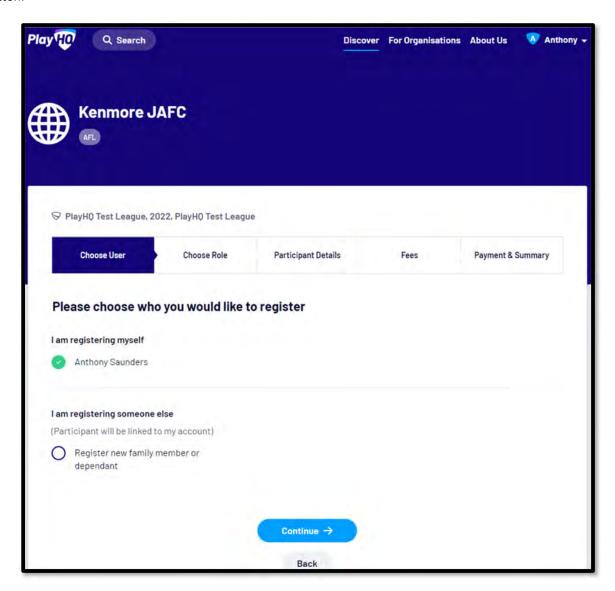
On the **Sign up to PlayHQ** page they need to complete all of the mandatory fields and click on the **Sign up** button. They will receive a confirmation email which will contain a link for them to return to the login page and click on the **Log in** button.







The first page of the registration form is the **Choose User** page where the **Participant** chooses who they would like to register. They can register themself, a dependant already in the list or a new dependant. Click on the **Continue** button.

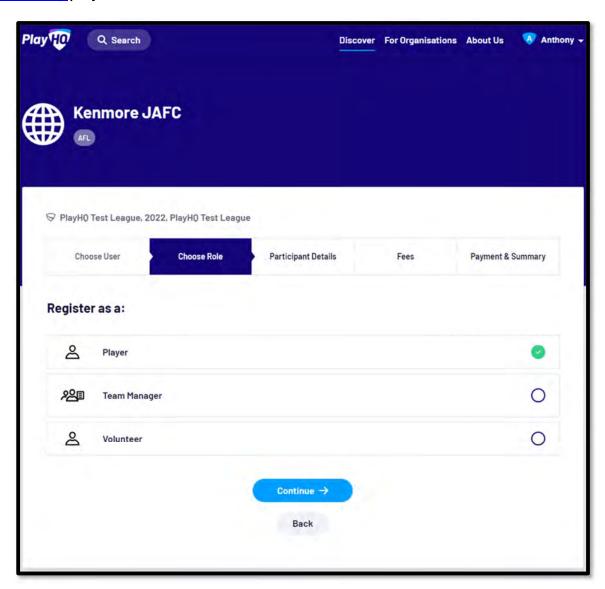






The next page of the registration form is the **Choose Role** page where the **Participant** chooses what type they would like to register as. Click on the **Continue** button.

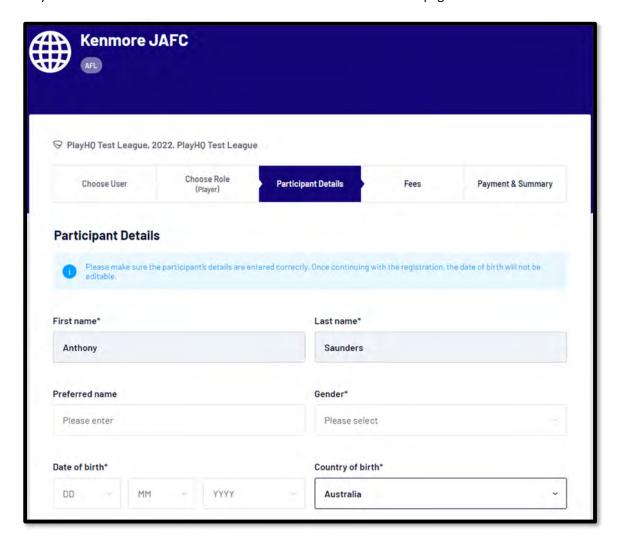
Please note the Coach role will not be available and all Coaches and Assistant Coaches must register through the www.coachl.afl platform.







The next page of the registration form is the **Participant Details** page where the **Participant** must complete all of the mandatory fields. Click on the **Save and Continue** button at the bottom of the page.





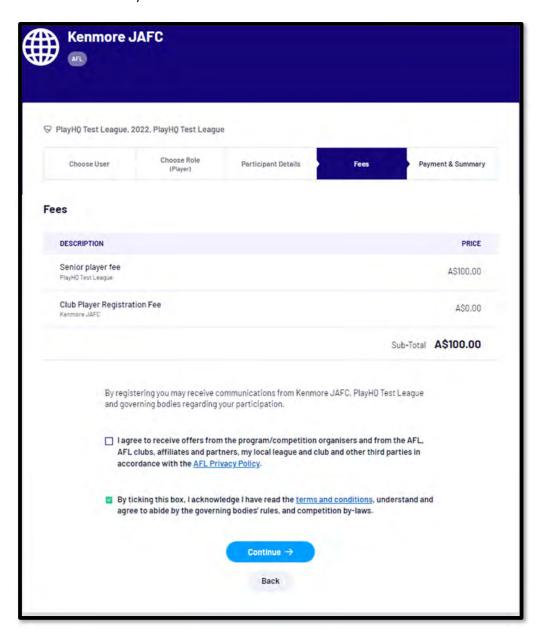


At this point the PlayHQ platform will run its Profile Matching process.

For next steps if a profile match is found please refer to the **Participant Registration – Profile Matching** section in this guide.

For next steps if a profile match is found and the Participant is trying to register to a different club than the last club they were registered with please refer to the **Participant Registration – Profile Matching** and **Participant Registration – Request Transfer** sections in this guide.

If no profile match is found the **Participant** will move to the **Fees** page of the registration form. A summary of the fees payable will be shown as well as the checkbox to receive offers which is optional and the checkbox for the terms and conditions which is mandatory. Click on the **Continue** button.





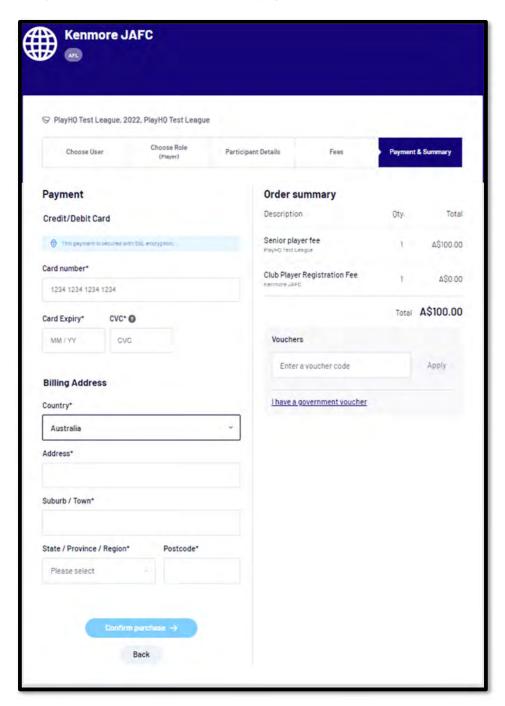


The last page of the registration form is the **Payment & Summary** page where the **Participant** must complete all of the credit card details and mandatory fields.

If the Participant has been given a PlayHQ voucher the voucher code can be applied in the Vouchers area.

If the **Participant** has a government voucher and the function has been turned on they can click on **I have a government voucher** and apply the voucher code.

Click on the **Confirm purchase** button at the bottom of the page.

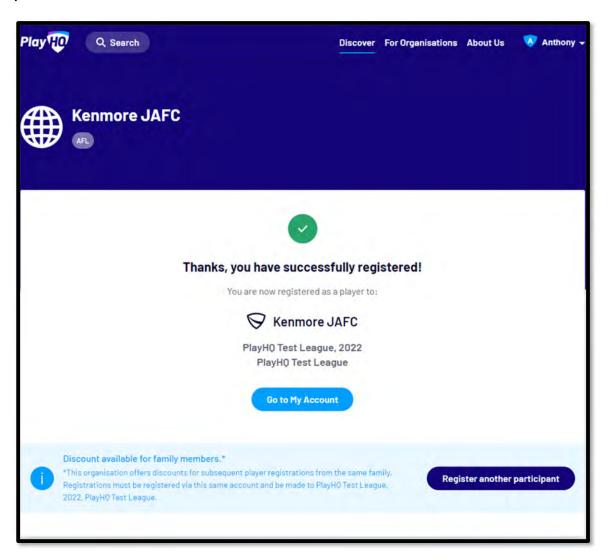






When the registration is completed the successful registration page will appear and the **Participant** will also be sent a confirmation email and invoice email.

This page will also give the **Participant** the option to **Go to My Account** to view their profile or **Register another** participant.







Profile Matching

When a **Participant** registers, a check will occur that will find any other PlayHQ profile that has matching **First Name**, **Last Name**, **Date of Birth**, **Gender** plus one of **Postcode**, **Mobile Phone Number** or **Organisation of Registration**. If any profiles return as a match, they will be shown on a new registration step called **'Claim Profiles'**.

A check will also occur to find a profile for a participant that has been loaded into PlayHQ from another competition software provider, these would be called **Unclaimed Profiles**. In this instance when one of these profiles is claimed all the participant's previous history would be added to the participant's profile.

Matching profiles will fall in to one of three categories:

- Profiles that don't require verification
- Profiles that require verification
- Profiles that can't be claimed and merged

All profiles that don't require verification can automatically be claimed and merged by the **Participant**.

When the registrant clicks the 'Verify Profile' button for any profile in the second category, an email with a verification code will be sent to the email address attached to that profile. The Participant must enter the verification code in order to claim the profile initiate a merge for that profile.

All profiles that fall into the third category require the **Participant** to contact support in order to proceed with their merge.

Matching profiles must be claimed and merged by a **Participant** before they are able to continue on with the registration process.

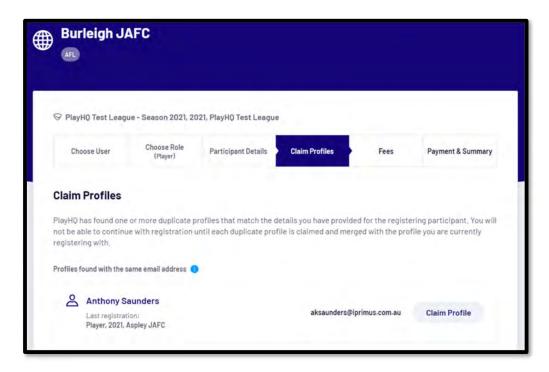
When the **Participant** has completed the **Choose User**, **Choose Role** and **Participant Details** section of the registration form the **Profile Matching** process will begin.



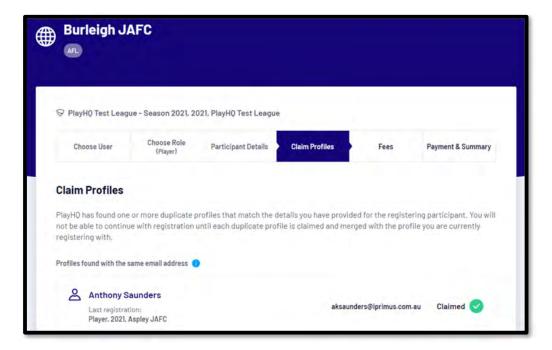


Profiles that don't require verification

The example below the participant is trying register as new participant using the same email address. The participant would click on the **Claim Profile** button.



The profile would change to claimed and the **Participant** would be able to proceed with the registration.

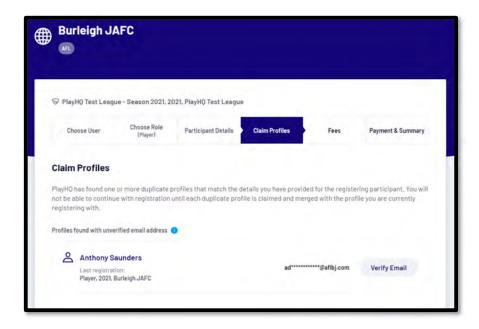




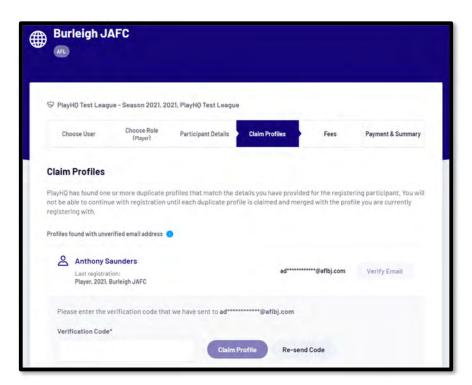


Profiles that require verification

The example below the participant is trying register as new participant using a different email address. The participant would click on the **Verify Email** button.



An email is sent with a verification code which needs to be entered and click on the Claim Profile button.

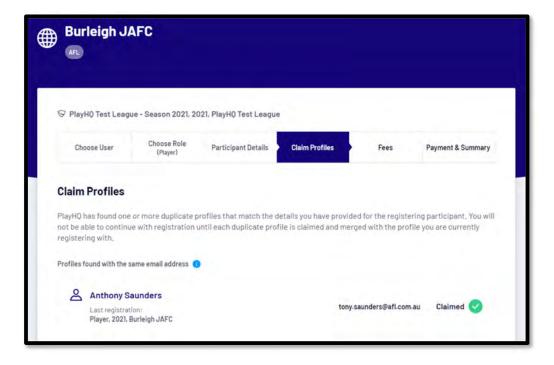






Participant Registration - Profiles that require verification (cont)

The profile would change to claimed and the **Participant** would be able to proceed with the registration.

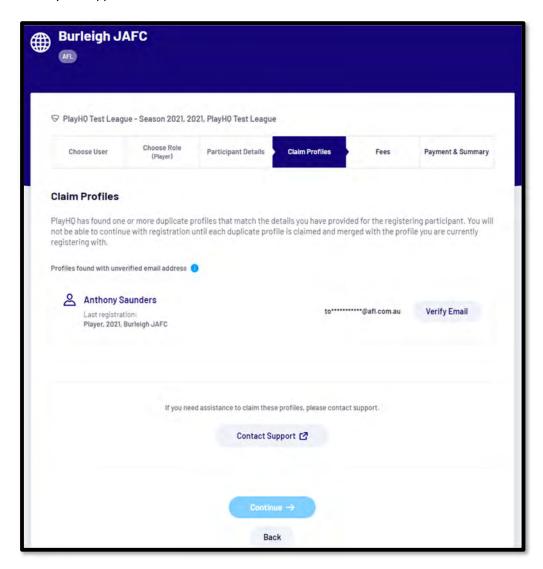






Profiles that can't be claimed and merged

The example below the participant is trying register as new participant using a different email address but they do not have access to the old email address. The participant would click on the **Contact Support** button to receive assistance from PlayHQ Support.





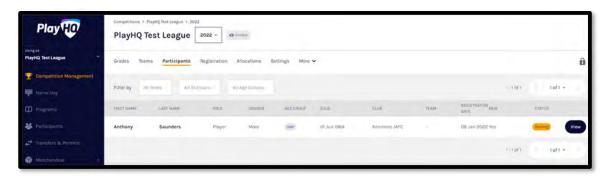


Pending Registrations

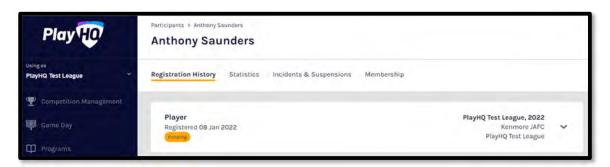
If **New Player Approval** was turned on in your competition settings, when a new participant registers they appear as **Pending** in the **Participants** list.

In the left menu select **Competition Management**, click on the **Competition**, click on the **Season** and select the **Participants** tab. Any new participants will have a **Pending** tab.

Click on the View button for the pending participant.



Open the Pending registration by clicking on the icon.

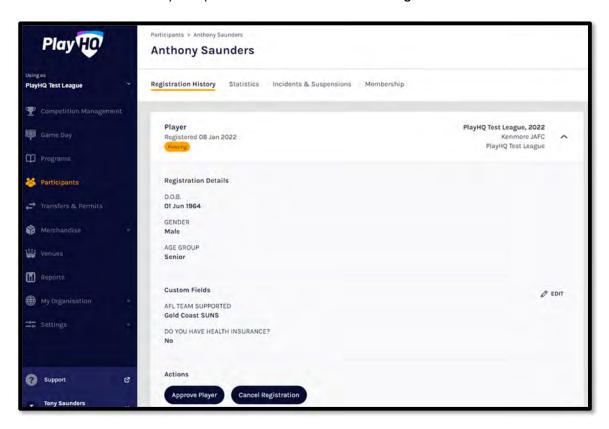




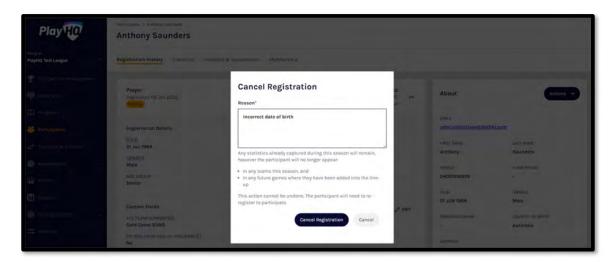


Participant Registration - Pending Registrations (cont)

If you are not able to confirm the participant's details click on the Cancel Registration button.



The Cancel Registration pop-up will appear, add a Reason and click on the Cancel Registration button.

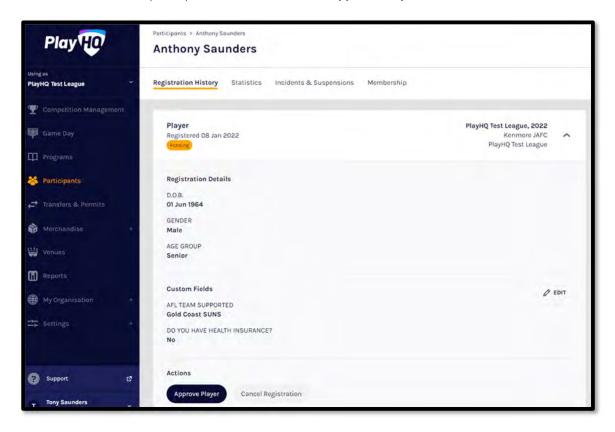






Participant Registration - Pending Registrations (cont)

If you are able to confirm the participant's details click on the **Approve Player** button.

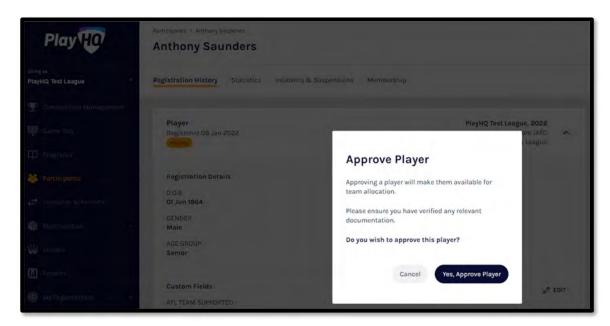




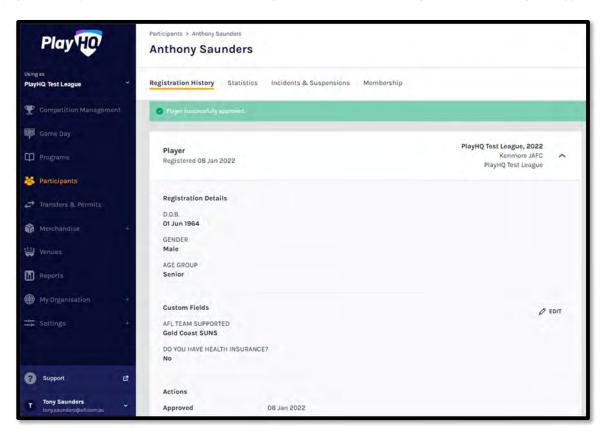


Participant Registration - Pending Registrations (cont)

The Approve Player pop-up will appear, click on the Yes, Approve Player button.



The page will be updated with a confirmation message and the status of the registration will change to **Approved**.







View Participants in League

To view participants in an League there is two options.

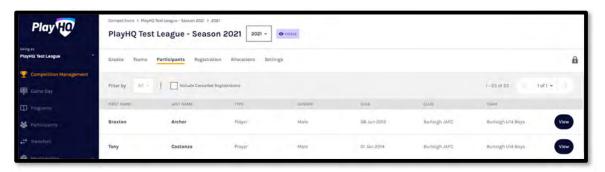
Option 1 enables the League admin to view all participants that have been registered in the **League** across all **Competitions** and all **Seasons**. In the left menu select **Participants**.



To search for a **Participant**, enter part of a **First Name** and/or part of a **Last Name** and/or part of an **Email** and/or part of a **Mobile Number**. Click on the **Search** button and results will appear.



Option 2 enables the League admin to view all participants that have registered in a **Competition** in a **Season**. In the left menu select **Competition Management**, click on the **Competition**, click on the **Season**, click on the **Participants** tab and list of **Participants** will appear.



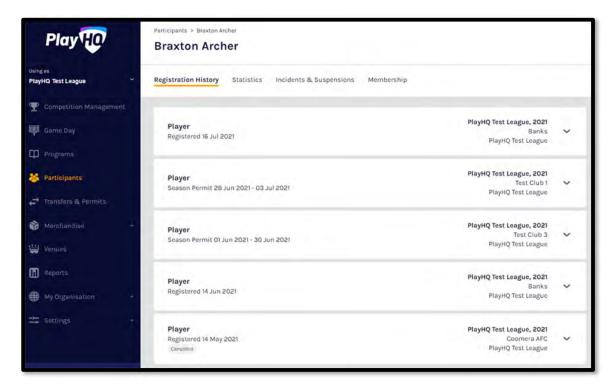
Click on the **View** button for the **Participant**.



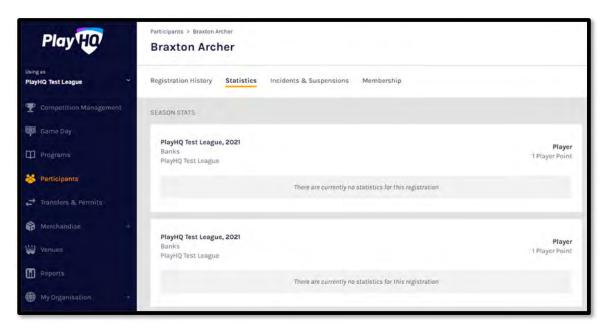


View Participant Details

Under the **Registration History** tab is a full list of the participant's registration history across in the organisation you are **Using As**.



Under the **Statistics** tab is a full list of the participant's participation history across in all organisations the participant has participated in.





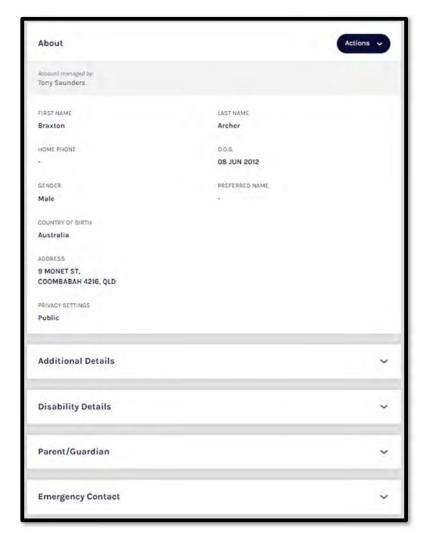


Participant Registration - View Participant Details (cont)

Under the **Incidents & Suspensions** tab is a full list of the participant's incidents & suspensions history across all **Leagues**.



On the right side of the page is all of the information relating to the **Participant** including the following sections – **About, Additional Details, Disability Details, Parent/Guardian & Emergency Contact**.





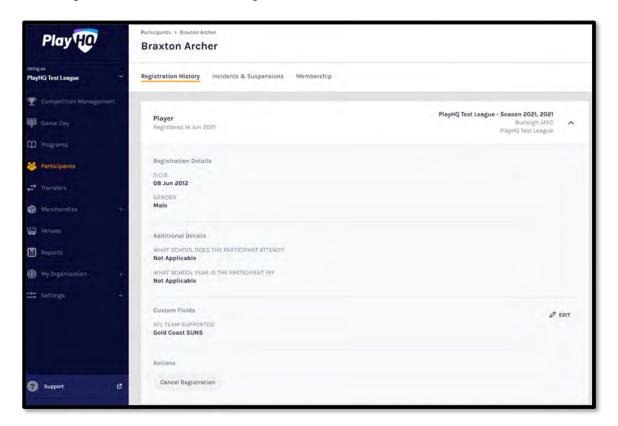


Cancel Participant Registration

On the participant's information page under the **Registration History** tab click on the $\stackrel{\checkmark}{}$ icon to open up that registration.



To cancel the registration click on the **Cancel Registration** button.

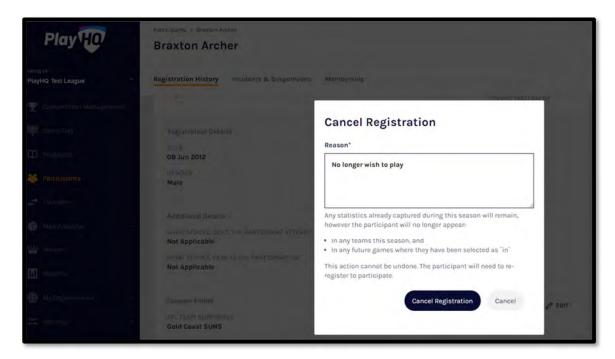




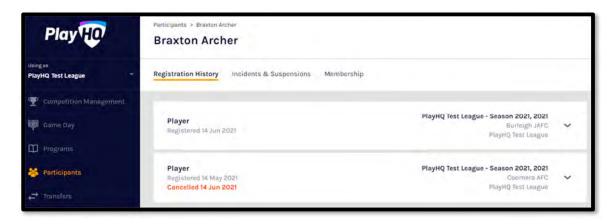


Participant Registration - Cancel Participant Registration (cont)

The Cancel Registration pop up will appear, add a Reason and click on the Cancel Registration button.



You will be returned to the participant's **Registration History** and the registration will now be highlighted as **Cancelled** with the date it was cancelled.

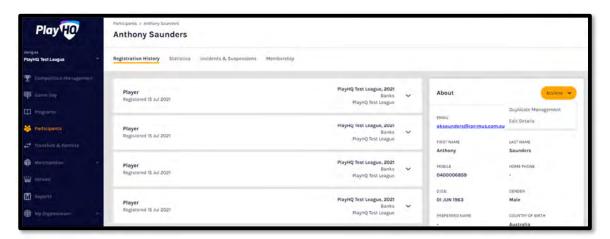




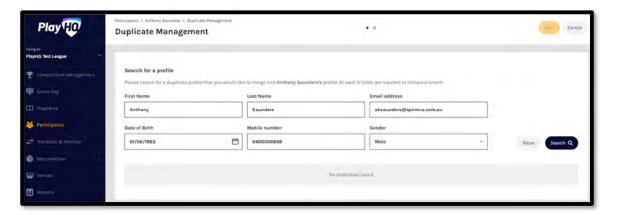


Duplicate Management

In a participant's profile, under the **Registration History** tab, in the **About** area click on the **Actions** button and select **Duplicate Management**.



On the **Duplicate Management** click on the **Search** button.



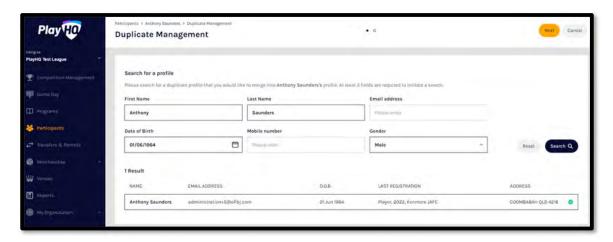




Participant Registration - Duplicate Management (cont)

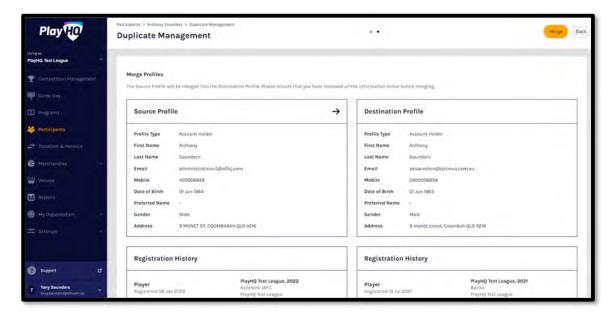
If no duplicates are found remove or change information if the fields. *Please note at least 3 fields are required to initiate a search.*

If a possible duplicate is found select a result and click on the **Next** button in the top right corner. **Please note only one result can be selected, if there are more than one this process will need to repeated**.



Check the **Source Profile** information to ensure it is the same person.

If it is not the same person click on the **Back** button in the top right corner. If it is the same person click on the **Merge** button in the top right corner.





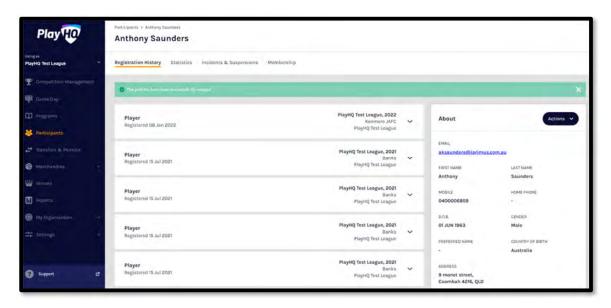


Participant Registration - Duplicate Management (cont)

The Are you sure you want to Merge the Source Profile in to the Destination Profile? pop-up will appear, please read the information and either click on the Merge or Cancel button.



When you select the **Merge** button you will be returned to the participant's profile with a confirmation message advising the profiles have been merged successfully.

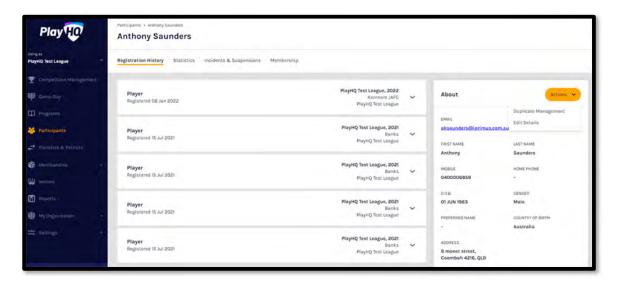






Edit Participant Details

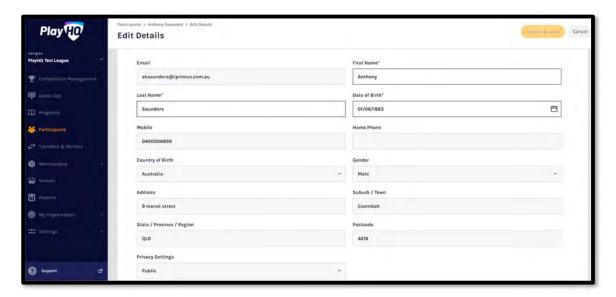
In a participant's profile, under the **Registration History** tab, in the **About** area click on the **Actions** button and select **Edit Details**.



On the Edit Details page you will have the option to edit First Name or Last Name or Date of Birth.

For **Unclaimed Profiles** you will also have the option to edit the **Email**.

When you have made any changes click on the **Update & Save** button in the top right corner.







17. Participant Portal

The PlayHQ system has been designed to be user friendly for all Participants and to encourage them to manage their own information, view information relating to their registrations & statistics, view the teams they have been allocated to and manage the teams that have been access to.

To access the Participant Portal go to https://www.playhq.com/ and click on the Log in button in top right corner.



When you have logged in the name of your account will appear in top right corner, click on the name of the account and select **My Account**.

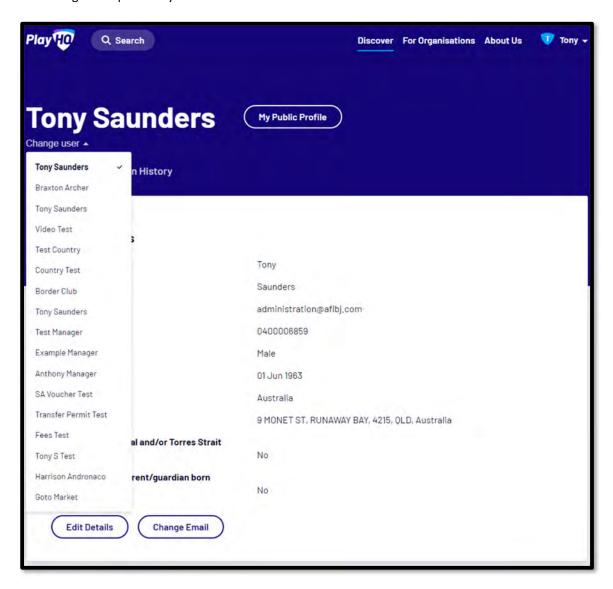






Participant Portal (cont)

You will land on the account holder's page and you can also view a dependant's page by clicking on the **Change user** link and selecting the dependant you wish to view.

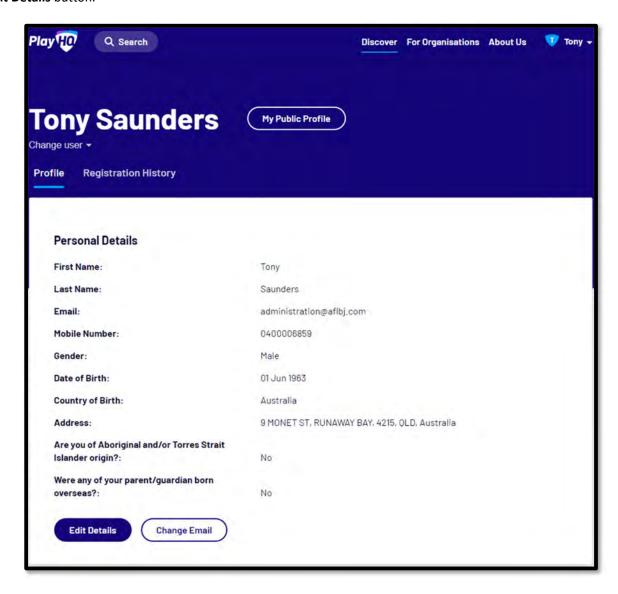






Profile

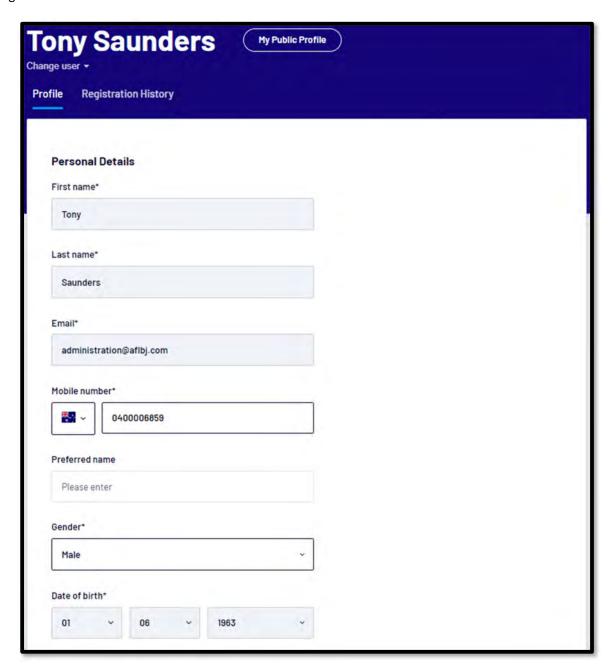
Click on the Profile tab. Under **Personal Details** it will show the current details, to edit the information click on the **Edit Details** button.







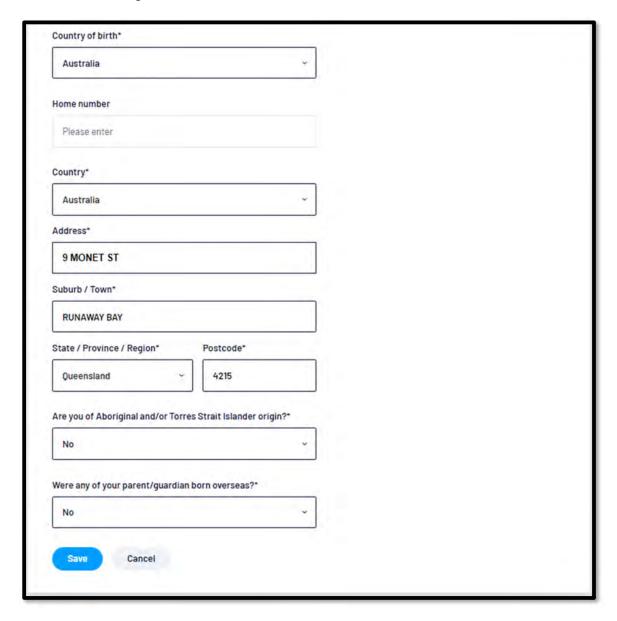
The **First name**, **Last name**, **Email** and **Date of birth** will be locked and cannot be changed.All other fields can be changed and click on the **Save** button.







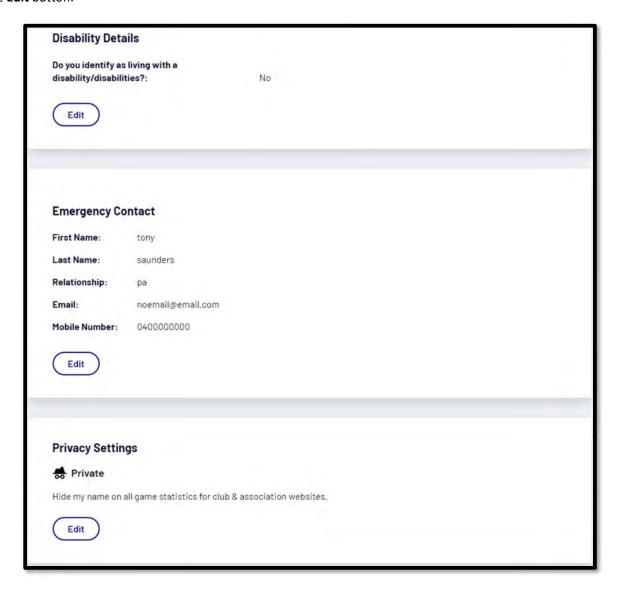
All other fields can be changed and click on the **Save** button.







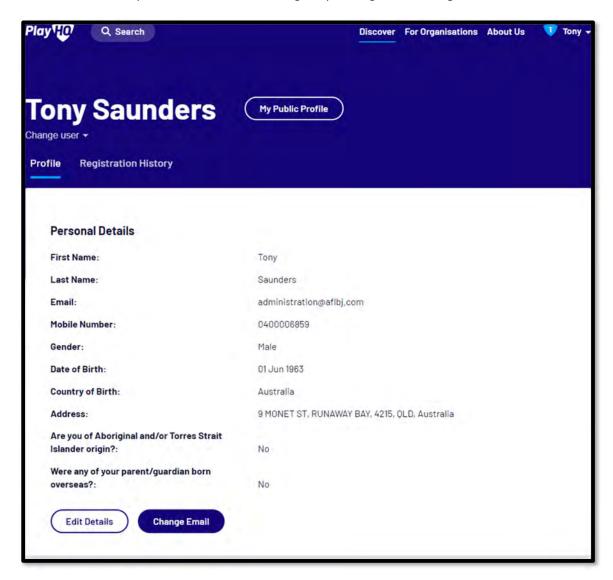
The information under **Disability Details**, **Emergency Contact** and **Privacy Settings** can also be changed by clicking on the **Edit** button.







For the Account Holder only the Email can also be changed by clicking on the Change Email button.

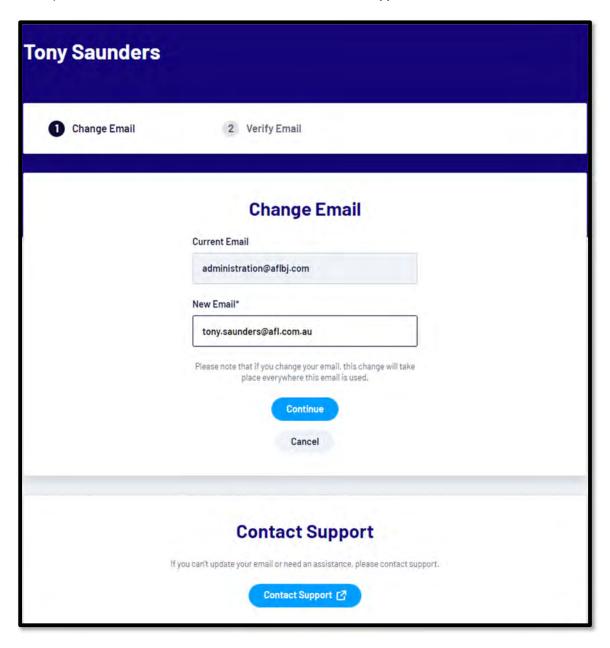






On the Change Email page enter a new email in New Email area and click on the Continue button.

If you can't update the email or need assistance click on the **Contact Support** button.

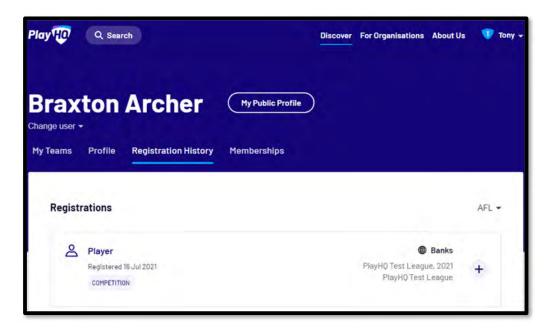




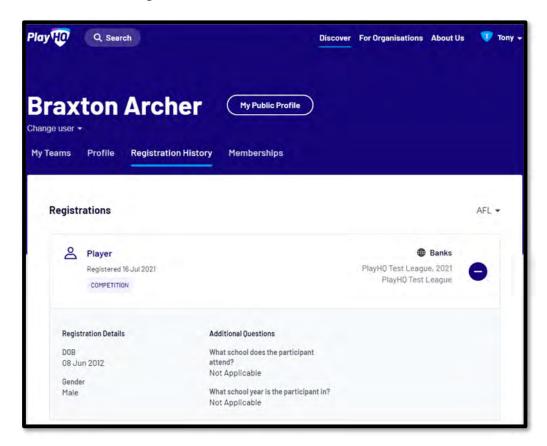


Registration History

Under the **Registration History** tab will be all of the participant's registrations.



Click on the ⁺ icon to view the **Registration Details**.

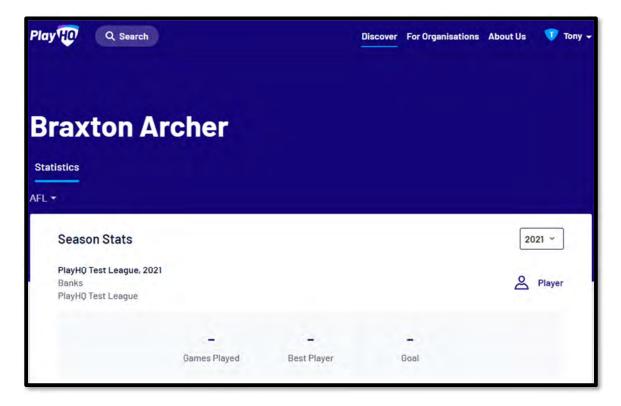






My Public Profile

Click on the My Public Profile button to view Statistics.



My Teams

Under the My Teams tab will be a list of the Teams that the Participant has been allocated to.

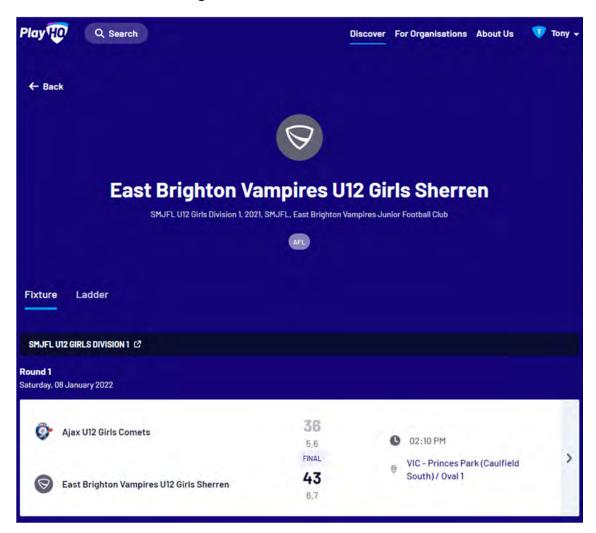






Participant Portal - My Teams (cont)

When you click on one of the **Teams** you will be taken to the information page for that **Team** only which will show all of the team's **Fixture** and **Ladder** for the grade the team is in.

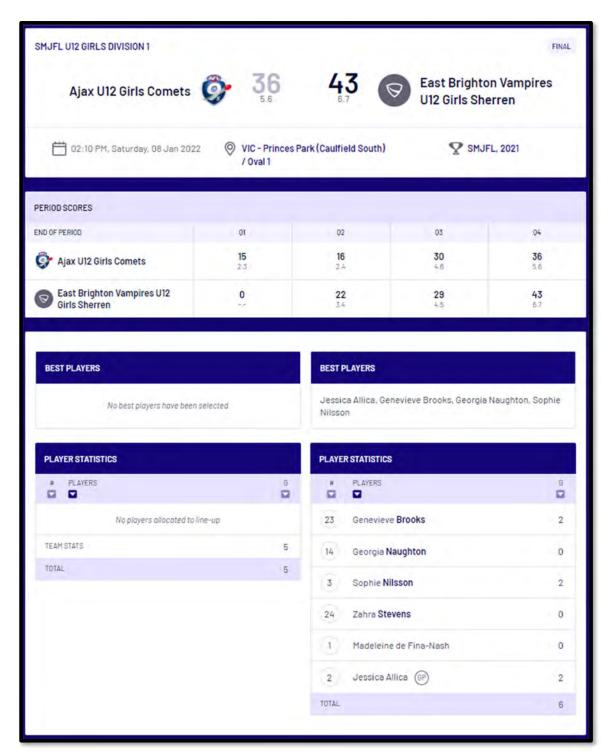






Participant Portal - My Teams (cont)

If you click on the icon for a match it will show the full details for the match.





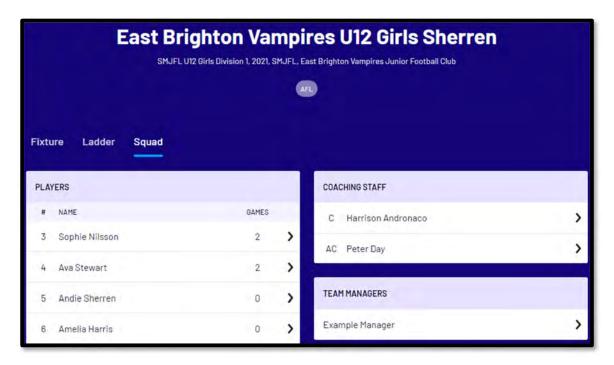


Team Manager Access

As an extension of this function if the **Participant** has registered as a **Team Manager**, has been **Allocated** to the **Team** and they have been given **Management Access** they are able to view the **Squad**, select the **Line-up**, add **Match Results**, add **Period Scores**, edit the **Line-up**, add **Best Players** and add **Player Statistics**.

Squad

When the team manager logs into their profile, click on the **Squad** tab.



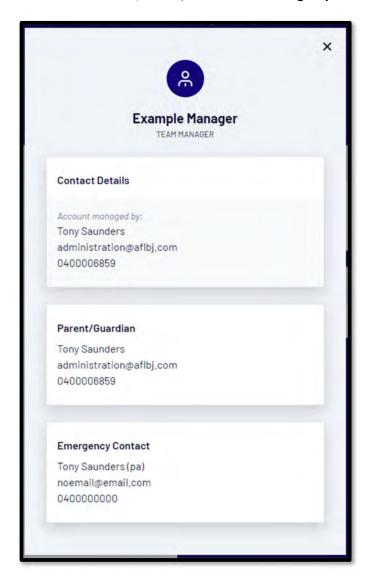




Participant Portal - Squad (cont)

On the **Squad** page will be the lists of allocated **Players, Coaching Staff** and **Team Managers**.

Click on the > icon to view their Contact Details, Parent/Guardian and Emergency Contact.

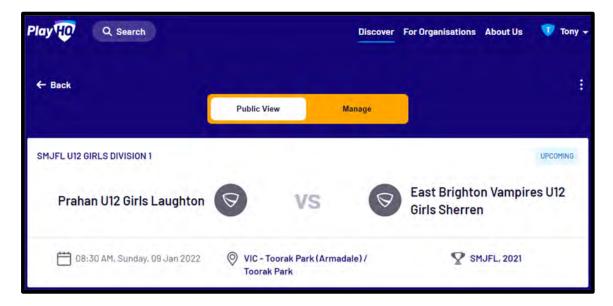






Select Team & Add Match Result Details

When the team manager opens an **Upcoming** match they will land on the **Public View** page.

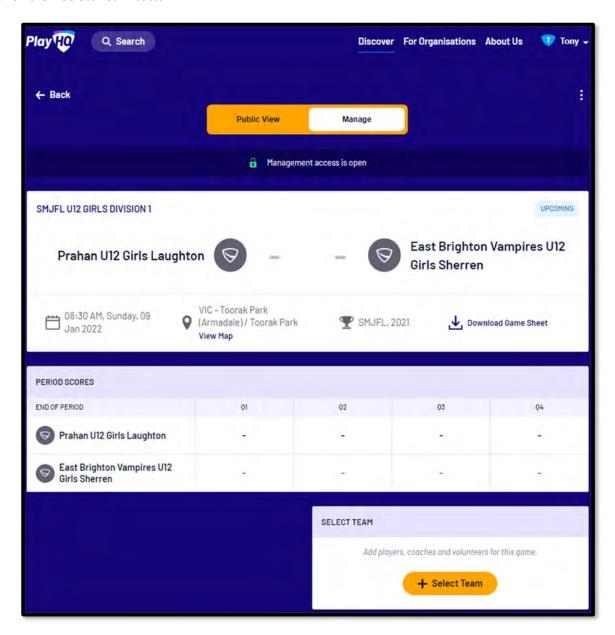






To manage the team in the match, click on the **Manage** tab which will open the **+ Select Team** option and **Download Game Sheet** will be available.

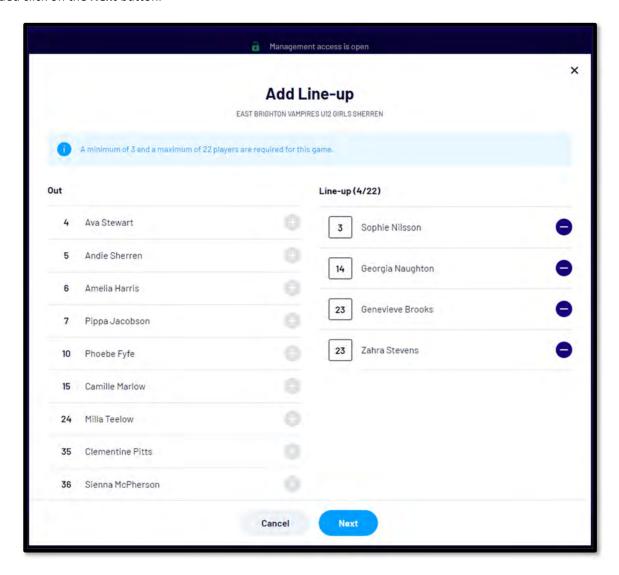
Click on the + Select Team button.







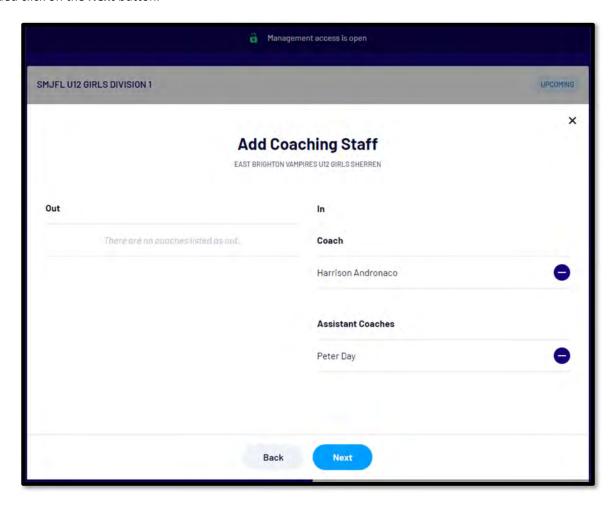
The **Add Line-up** page will appear to select the players playing in the match. When all of the players have been added click on the **Next** button.







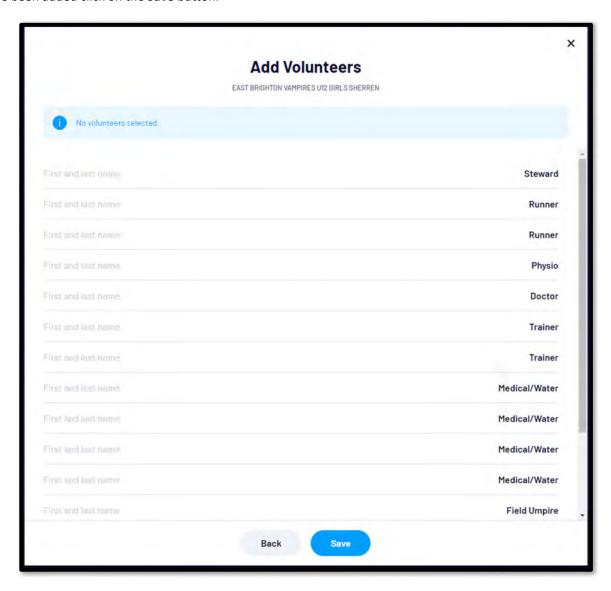
The **Add Coaching Staff** page will appear to select the coaches in the match. When all of the coaches have been added click on the **Next** button.







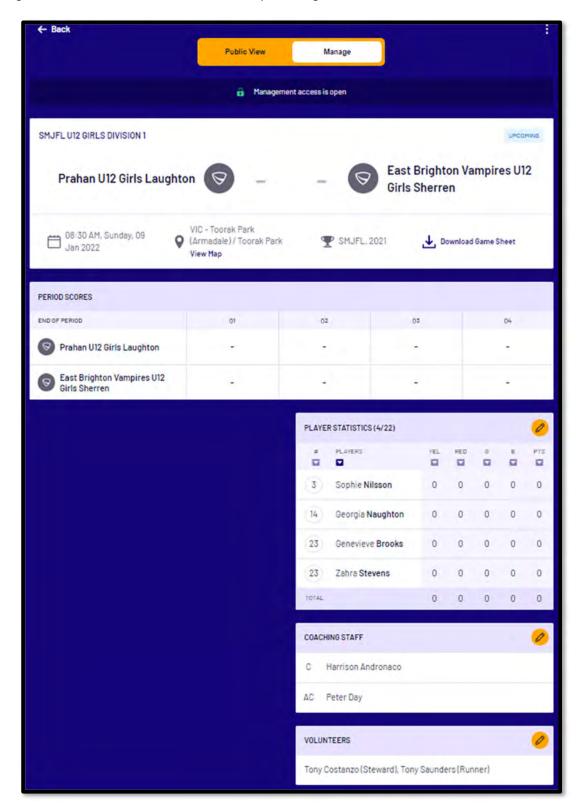
The **Add Volunteers** page will appear to type the names of the Volunteers in the match. When all of the volunteers have been added click on the **Save** button.







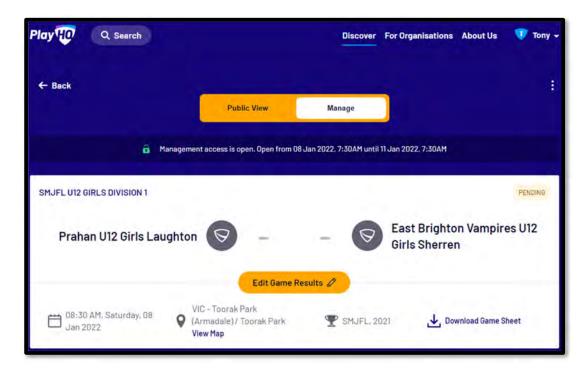
You will be returned to the **Manage** page with **Line-up**, **Coaching Staff** and **Volunteers** added. If you need to make any changes, click on the oicon. To download and print the game sheet click on the **Download Game Sheet** link.



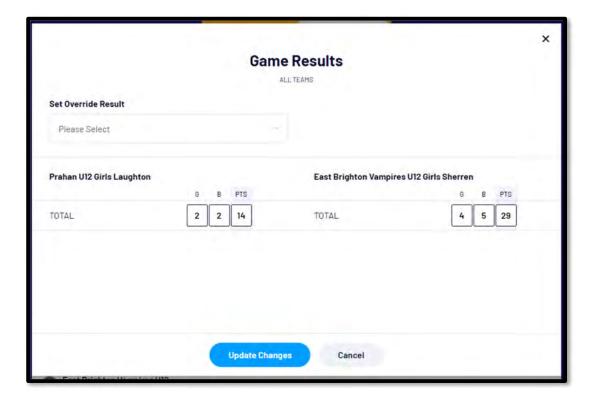




When the team manager opens a **Pending** match and change **Public View** to **Manage**, all of the edit options are available. To enter the final score click on the **Edit Game Results** button.



On the Game Results page add the final score, click on the Update Changes button and click on the Done button.

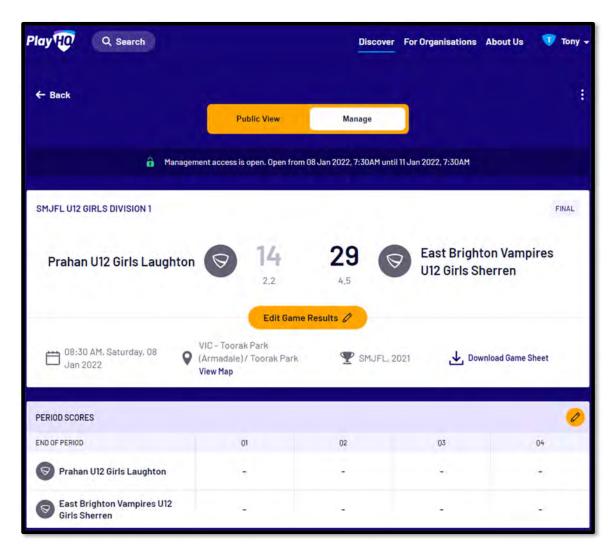






You will be returned to the Manage page and the match score will be updated.

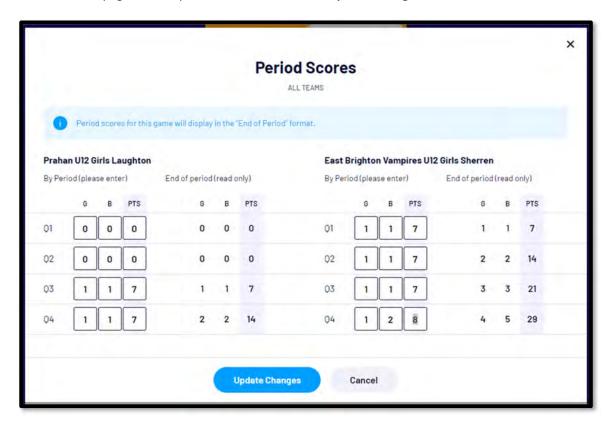
Under **Period Scores c**lick on the oicon.







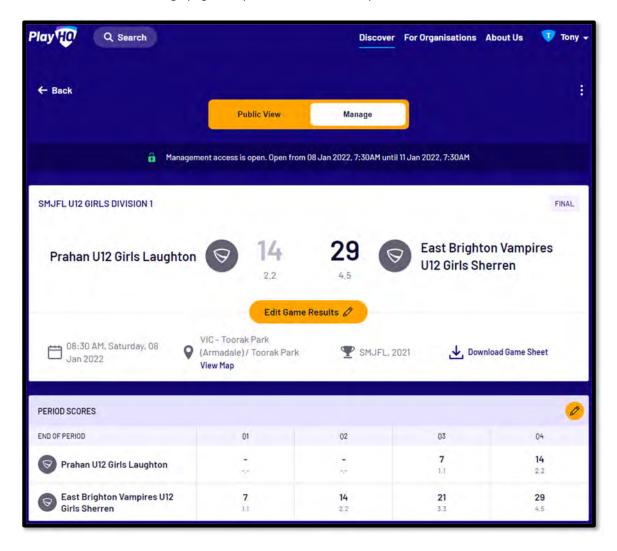
On the **Period Scores** page add the period scores, click on the **Update Changes** button and click on the **Done** button.







You will be returned to the Manage page, the period scores will be updated.

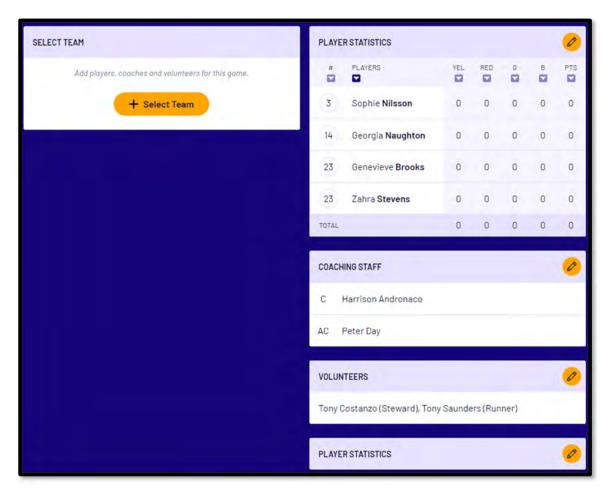






Scroll down the page, if you need to make changes to the Line-up, Coaching Staff or Volunteers click on the 2 icon.

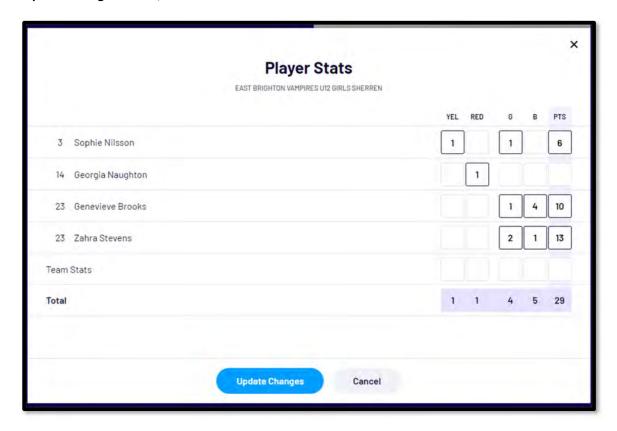
Under **Player Statistics** click on the **2** icon.







On the **Player Stats** page add the player statistics – YEL = yellow card, RED = red card, G = goals & B = behinds – click on the **Update Changes** button, click on the **Done** button.

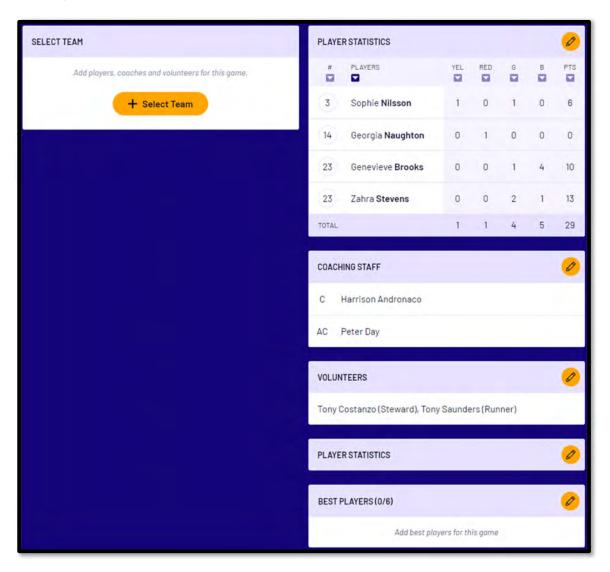






You will be returned to the **Manage** page and the player statistics will be updated.

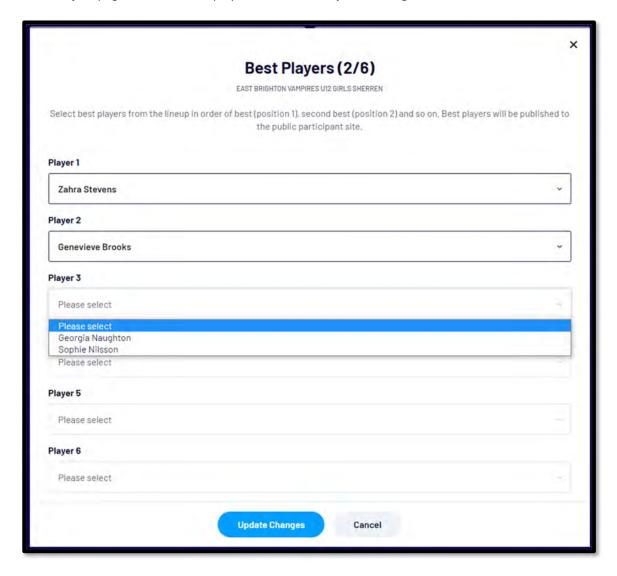
Under **Best Players c**lick on the oicon.







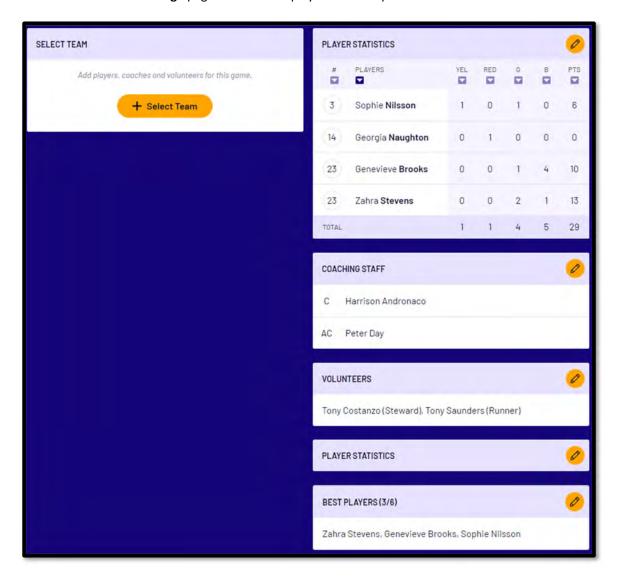
On the **Best Players** page select the best players, click on the **Update Changes** button and click on the **Done** button.







You will be returned to the **Manage** page and the best players will be updated.





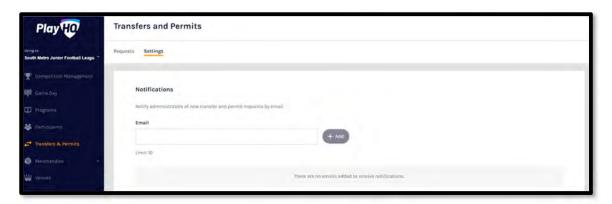


18. Transfers & Permits

Settings

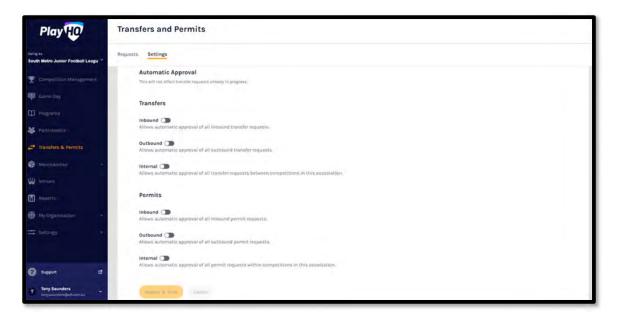
In the left menu select Transfers & Permits and click on the Settings tab.

In the **Notifications** section you can add up to 10 **Email** contacts to receive transfer notifications via email. Add an email address in **Email** area and click on the **+ Add** button.



In the **Automatic Approval** section you can turn on automatic approval for all **Inbound** and/or **Outbound** and/or **Internal Transfers** and **Inbound** and/or **Outbound** and/or **Internal Permits**.

Click on the Update & Save button.

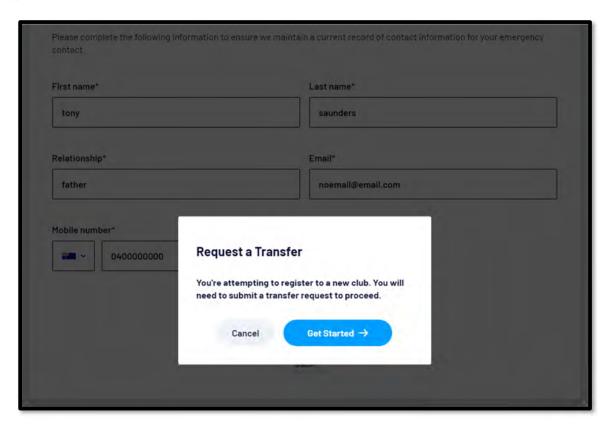






Player Initiated Transfer

As part of the online registration, when the **Participant** has completed the **Participants Details** if the **Participant** is trying to register to a different **Club** than the last **Club** they were registered with the **Request a Transfer** pop up box will appear, click on the **Get Started** button.

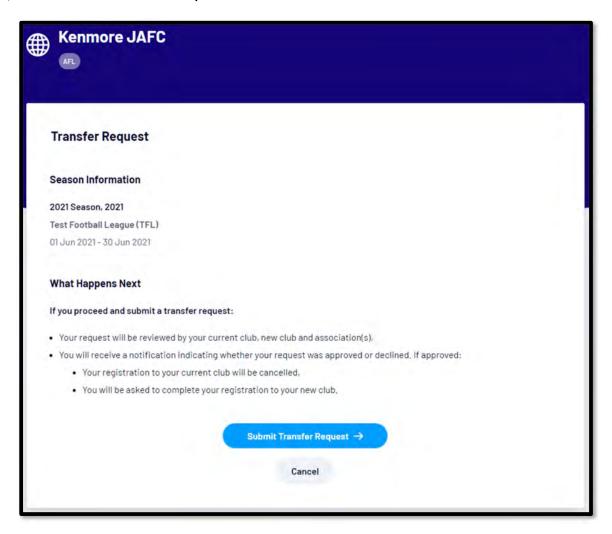






Transfers & Permits - Player Initiated Transfer (cont)

On the **Transfer Request** page the **Season Information** will be displayed as well as information about **What Happens Next**, click on the **Submit Transfer Request** button.



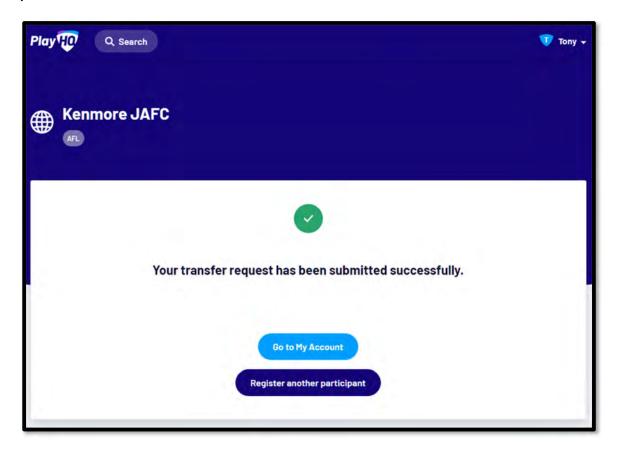




Transfers & Permits - Player Initiated Transfer (cont)

The **Participant** will be taken to the **Your transfer request has been submitted successfully** page and will also receive a **Transfer Request Submitted** email.

This page will also give the **Participant** the option to **Go to My Account** to view their profile or **Register another** participant.



When the **Transfer** has been approved by all organisations (source club, source League, destination League & destination club) the **Player** will receive an email notification with a link to take them back to the destination club registration form and they will need to complete the **Fees** and **Payments & Summary** sections.





Club Initiated Transfer

Please note club admins who have been given admin access will always have access to initiate a season permit request. This task can also be done by an League admin using as the club to provide assistance to Clubs if required.

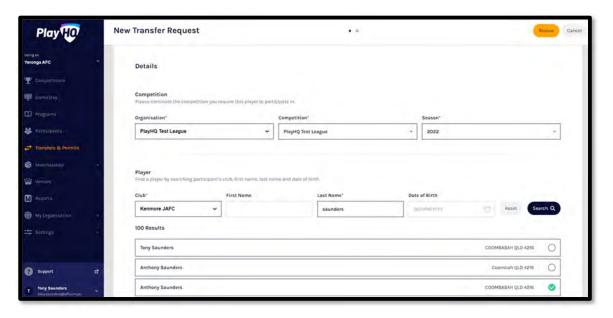
In the left menu select **Transfers & Permits**, click on the **Requests** tab and click on the **+ New Transfer Request** button.



On the New Transfer Request page, under Details select the Organisation, the Competition and the Season.

Under **Player** you must select **Club** and **Last Name** – **First Name** & **date of Birth** are optional – and click on the **Search** button.

Under Results select the player you would like to transfer and click on the Review button in the top right corner.



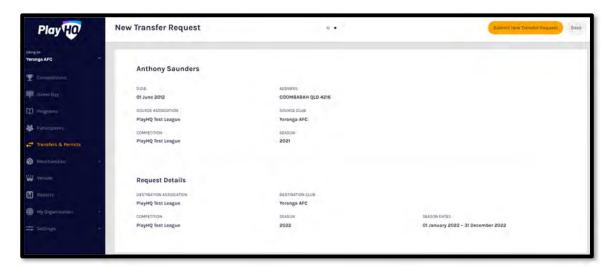




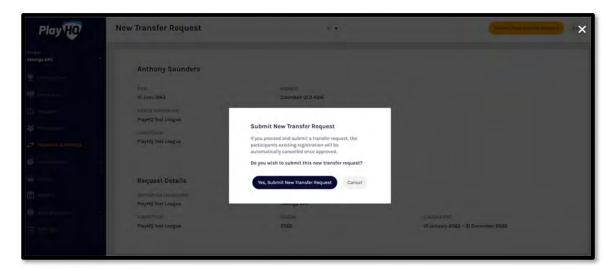
Transfers & Permits - Club Initiated Transfer (cont)

Review the transfer details, if they are not correct click on the **Back** button.

If the details are correct click on the **Submit New Transfer Request** button in the top right corner.



The Submit New Transfer Request pop-up will appear, click on the Yes, Submit New Transfer Request button.







Transfers & Permits - Club Initiated Transfer (cont)

You will be returned to the **Transfers and Permits** page with a confirmation message that transfer request was submitted successfully and the transfer will appear in the list.



Manage Transfer Requests

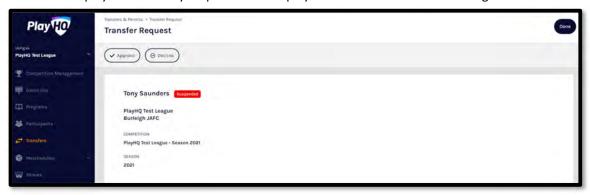
In the left menu click on Transfers & Permits and the full list of all Transfers and Permits will appear.

To approve or decline a transfer click on the **View** button for the **Transfer.**



On the **Transfer Request** page you will be able to view:

- whether the player is currently suspended & the player's source club and source league

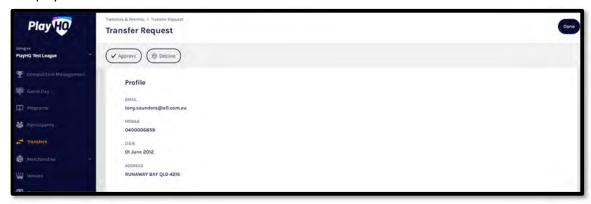




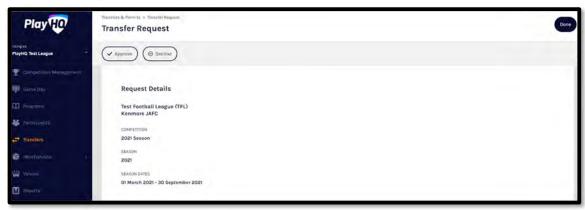


Transfers & Permits - Manage Transfer Requests (cont)

- the player's **Profile** information



- the transfer Request Details



- the Status of the transfer; and

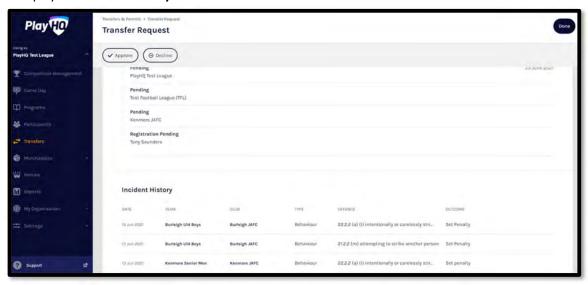






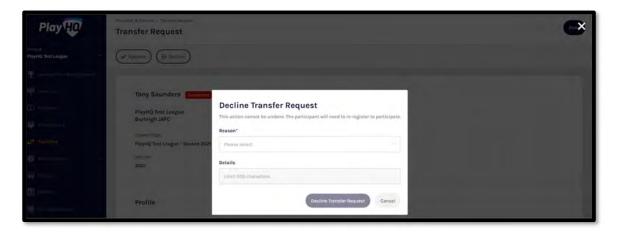
Transfers & Permits - Manage Transfer Requests (cont)

- the player's Incident History



At the top of the page is **Approve** and **Decline** buttons.

If you click on the **Decline** button the **Decline Transfer Request** pop up will appear, select a **Reason**, add comments in the **Details** area and click on the **Decline Transfer Request** button.







Transfers & Permits - Manage Transfer Requests (cont)

If you click on the **Approve** button the **Transfer** will be approved and a confirmation message will appear on the **Transfer Request** page.



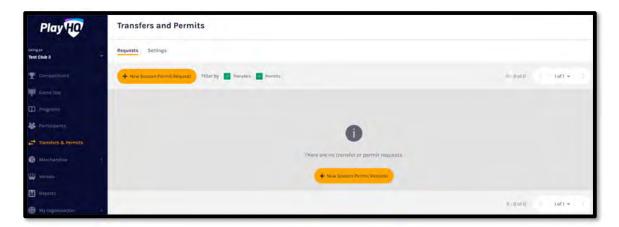
When you click on the **Done** button in the top right corner you will be returned to the **Transfer** list page.

At any stage of the **Transfer** you will be able to check at what level of the process it is sitting by clicking on the **View** button for the transfer and scrolling down to the **Status** area of the **Transfer Request**.

Request Season Permit

Please note club admins who have been given admin access will always have access to initiate a season permit request. This task can also be done by an League admin using as the club to provide assistance to Clubs if required.

In the left menu click on **Transfer & Permits**, select the **Requests** tab and click on the **New Season Permit Request** button.

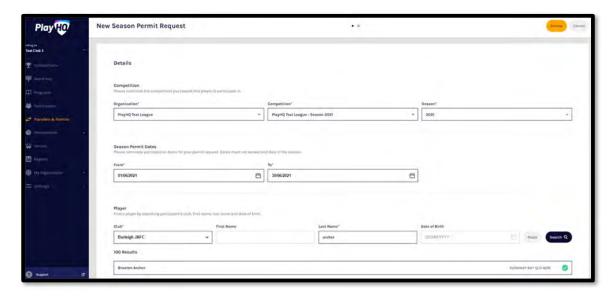






Transfers & Permits - Request Season Permit (cont)

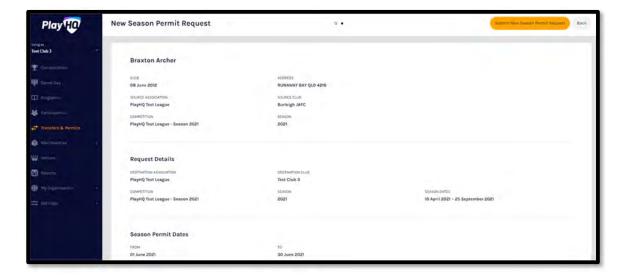
On the **New Season Permit Request** page in the **Competition** section the **Organisation**, **Competition** and **Season** for the competition you require the player to permit to. In the **Season Permit Dates** section add the **From** date and the **To** date. In the **Player** section you must select the player's **Club** and **Last Name** and click on the **Search** button. You can add the **First Name** and **Date of Birth** to narrow down the search. When you find the **Player** you wish to permit select them and click on the **Review** button in the top right corner.



Review the **Player** details, **Request Details** and **Season Permit dates**.

If they are incorrect click on the **Back** button in the top right corner and make the changes.

If they are correct click on the Submit New Season Permit Request button in the top right corner.







Transfers & Permits - Request Season Permit (cont)

You will be returned to the **Transfers and Permits** page and the permit will show in the list.



Manage Season Permit Requests

On the **Transfers and Permits** page click on the **View** button for the **Season Permit**.



On the **Permit Request** page you can view the **Player** details, the **Request Details**, the **Season Permit Dates** and the **Status**.



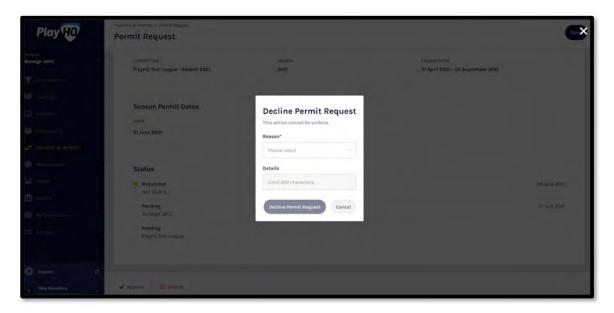




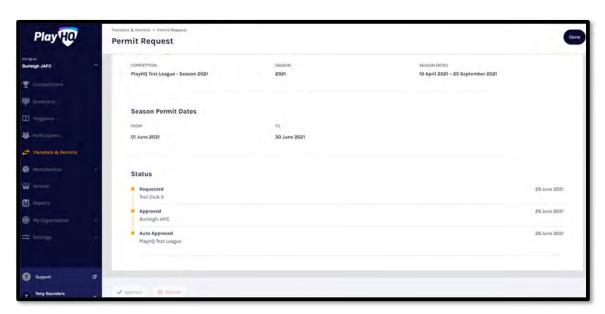


Transfers & Permits - Manage Season Permit Requests (cont)

To decline the season permit, click on the **Decline** button. The **Decline Permit Request** pop-up will appear, you must select a **Reason**, add information into the **Details** area and click on the **Decline Permit Request** button.



To approve the season permit, click on the **Approve** button. The **Status** for **Permit Request** will change to **Approved** and you can click on the **Done** button in the top right corner and you will be returned to the **Transfers and Permits** page.

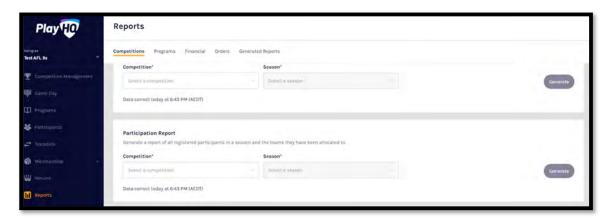




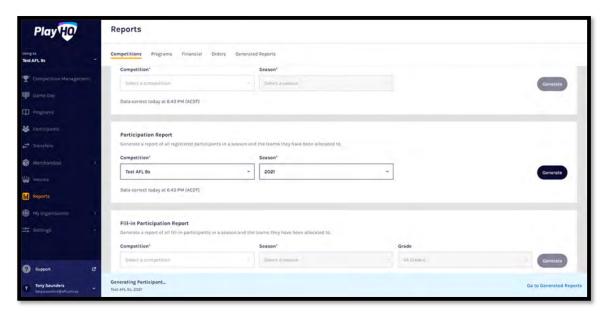


19. Reports

The **Reports** section is very user friendly with one click reports that download into CSV files. In the left menu select **Reports**, in the screenshot below we have selected the **Competitions** tab.



In the example below we want to run a **Participation Report**. Enter the information required for the **Report** and click the **Generate** button. The **Report** will be generated, a message will pop up at the bottom of the page. Click on **Go to Generated Reports**.

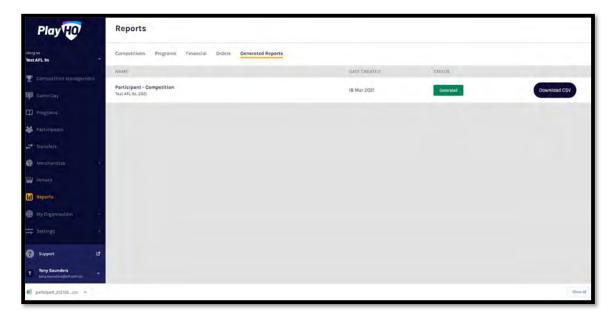






Reports (cont)

In the **Generated Reports** area click on the **Download CSV** button. A link to the report will appear in the bottom left corner, click on the link and file will open.





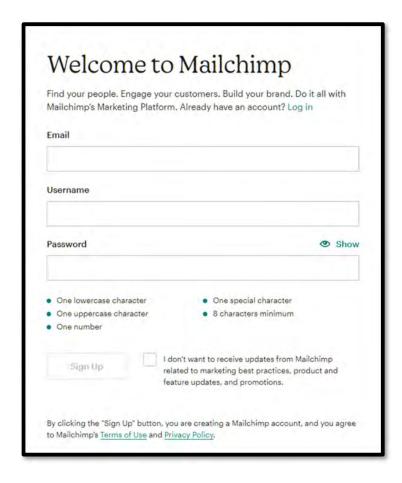


20. Integrations - Mailchimp

As part of your League Administration duties you may need or want to email your participants to provide general information, and ad hoc communication and updates. Using PlayHQ and another platform called Mailchimp, you can easily and quickly integrate / automatically feed your participants email addresses into Mailchimp and send emails.

Mailchimp is a free online tool that you can use to send emails to your participants. You can integrate to add existing Mailchimp account or create a new Mailchimp account.

To create a new Mailchimp account go to https://login.mailchimp.com/signup/. Enter your email address, and nominate a username and password. Click Sign Up.







Go to your nominated email account and open the email from Mailchimp and click on the link to activate your account.

Confirm the \$0 plan is selected and click Continue.

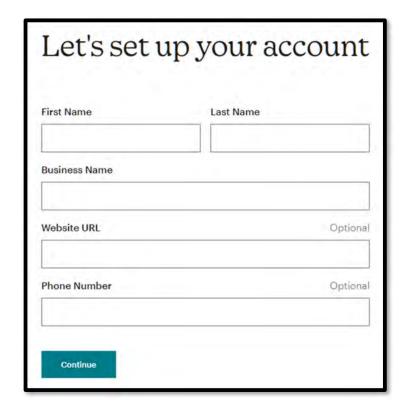
Complete your account details (First Name; Last Name; Business Name; Website URL and your phone (optional). Click Continue.

Complete your address details and click Continue.

Select No when asked if you have a list of contacts and click Continue

Select Services and click Continue

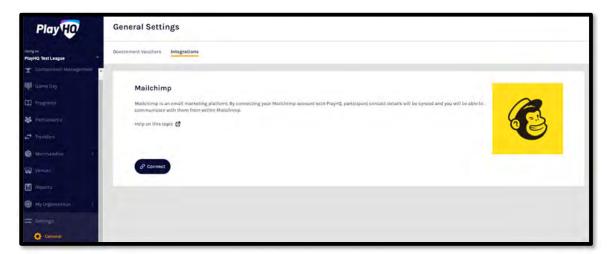
Select any offers you wish to subscribe to and click Continue



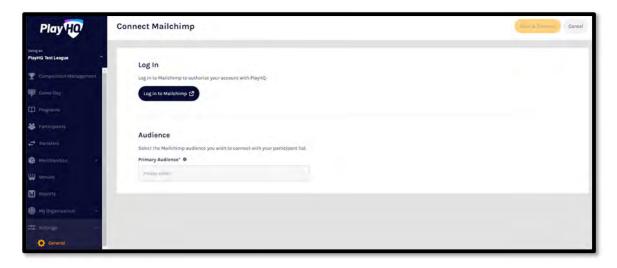




To connect an **League** to a **Mailchimp** account, in the left menu select **Settings**, select **General**, click on the **Integrations** tab and click on the **Connect** button.



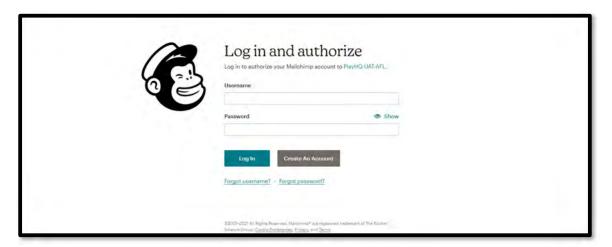
On the Connect Mailchimp page click on the Log in to Mailchimp button.



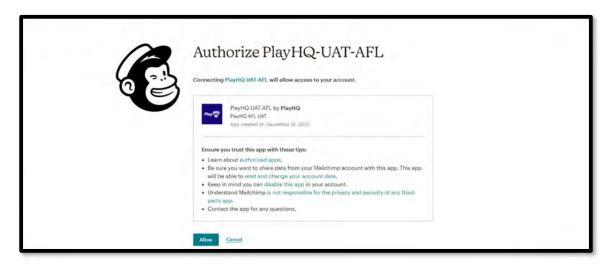




On the **Log in and authorize** page enter the **Username** and **Password** of the **Mailchimp** account you wish to connect to and click on the **Log In** button.



On the **Authorize PlayHQ PoC** page click on the **Allow** button.



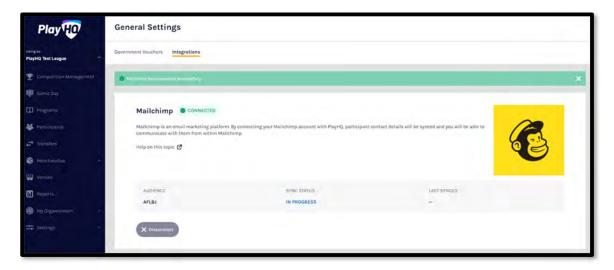




You will return to **PlayHQ Connect Mailchimp** page, in the **Audience** area select a **Primary Audience** and click on the **Save & Connect** button in the top right corner.



The page will update with a confirmation message. When the connection is created to **Mailchimp**, **PlayHQ** will immediately start synchronising your organisation's contacts.

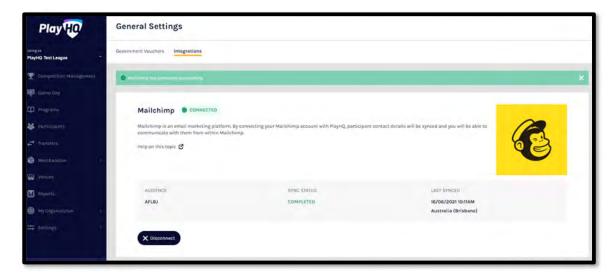






When the synchronising is complete the **Sync Status** will change.

Daily synchronising of your organisation's contact will occur overnight.



For more information on how to use **Mailchimp** and to watch a video for **How to create and send an email in Mailchimp** click <u>here</u>.





21. Websites

WIX has been selected as the preferred PlayHQ/AFL standard templated website solution. WIX is a world leading content management platform, with ready built features and modules as well as website hosting and support. Additionally, its user-friendly tools allow for easy creation and maintenance of websites with the AFL able to provide templates for club use whilst allowing clubs the flexibility to extend as required.

The AFL has negotiated with WIX to offer a 20% discount for Leagues and Clubs from the standard WIX Premium Plan offering. A discount voucher code will be provided to any League or Club that sign up to the service. Details on the process to claim the discount will be provided as part of onboarding / transition to PlayHQ. The pricing model is based on their Editor X website platform.

Premium Plan - Base level Note: WIX charges in USD -for AUD guide we have used an exchange rate of USD to AUD = \$0.75	Monthly cost	Approx Monthly cost	Approx Annual cost
	(USD)	(AUD)	(AUD)
Subscription charges inc 20% rebate	\$18.50	\$23.12	\$280

Example template: https://afl-community.editorx.io/afl-template





22. Support

Community Football Resources

A one stop shop for all your League Admins needs, visit https://www.afl.com.au/clubhelp/club-management/play-hq for all your Community Football PlayHQ needs. This website includes all things from logos, marketing assets, support material that makes running your League easy and much more.



AFL Customer Service Team

Our friendly staff are always here to assist all questions relating to Community Football. Please contact our Customer Service staff on 1800 PLAYAFL or clubhelp@afl.com.au who will be able to assist and make your valuable role that much easier. The team are there to help your League admins, club admins and participants as well, so for any questions that they may have on their registration or Community Football leave it to our Customer Service team.

Participants can update their details at their leisure on their profile once logged in here.





Season Setup Checklist

	My Organisation -> Admins - update (5 minutes) User guide link Admins
	My Organisation -> Overview -> Details - update (10 minutes) User guide link Details
	My Organisation -> Overview -> Contacts - update (10 minutes) User guide link Contacts
	My Organisation -> Overview -> Payments - update (10 minutes) User guide link Payments
	Settings -> General -> Government Vouchers - setup (1 minute) User guide link <u>Vouchers</u>
	Settings -> General -> Integrations - setup Mailchimp (15 minutes) User guide link Integrations
	Transfers -> Settings - add notification emails & update auto approval (2 minutes) User guide link <u>Transfers</u>
	Competitions -> Competition Management -> Season -> Settings - update season dates, exception dates, venues (10 minutes) User guide link <u>Season</u>
	Competitions -> Competition Management -> Season -> Registration -> Custom Fields - add (if required) (5 minutes) User guide link <u>Custom</u>
	Competitions -> Competition Management -> Season -> Registration -> Club - update Club management settings (10 minutes) User guide link <u>Club</u>
Suppor	t – Season Setup Checklist
	Competitions -> Competition Management -> Season -> Grades - create grades (5 minutes per grade) User guide link <u>Grades</u>