

What an inclusive club can look like.

The journey for a person with disability

1 Player with disability enters a club and asks if they can join...



2 Club staff member offers the person with disability a private area to talk through the process of joining the club.



3 Club staff member asks how the person would like to be involved in the club e.g. playing sport, administration, coaching – Club staff member explains each role.



4 Club staff member gives person with disability a tour of the club while highlighting the accessible features.



5 Club member asks person with disability what reasonable adjustments or flexibility they may need to perform their role e.g. large print (18pt font size) scoring sheet.



6 Club staff member gives person with disability a club uniform even if they aren't participating in a playing role.



7 Club staff member introduces person with disability to all club staff members whilst highlighting key contacts.



8 Club staff member introduces the person with disability to all player, coaches and volunteers to make them feel welcomed and valued.

9 Club actively encourages people with disability to provide feedback on their club experience.



10 Club regularly checks in with person with disability to make sure they are settling in well and make adjustments when necessary.

11 Club provides person with disability opportunities to advance within the club and learn new skills.



Other inclusive actions may include:

- Club has accessible communications including digital versions of all club forms and sign in procedures, accessible EDM's, accessible social media posts. Club has an accessible website compatible with assistive technology.

- Club has accessible forms of travel to and from games including accessible bus transport and accessible sporting grounds.

- Club has accessible viewing platforms in grandstands for wheelchair and mobility device users.

- Person with disability can access all areas of a club that a person without disability can access.

- Club staff members are prepared to be flexible in the way they communicate with a person with disability e.g. using open questions

- Clubs canteen counter and tables are at an average waist height. Canteen has printed menus for so people who are Deaf can point to what they would like to order.



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